






Social Media Posts

Copy	Graphic
<p>Please only call us back if the patient's condition worsens or you no longer need our help.</p> <p>To keep our lines free for the next patient, please don't call back asking for an arrival time as we are unable to provide one.</p> <p>#HelpUsHelpYou</p>	 <p>Don't call back 2</p>
<p>Please help our call assessors speak to people who need us the most.</p> <p>If we've arranged an ambulance for you, please don't call again to ask for a time of arrival.</p> <p>Only call us back if the patient's condition worsens or you no longer need our help.</p> <p>#HelpUsHelpYou</p>	 <p>Don't call back 1</p>
<p>Last week was our busiest week ever for 999 calls with staff in our control rooms answering an astonishing 36,611 calls!</p> <p>So that we can deliver care to the patients who need it most, please don't call back to ask for an arrival time. Keep our lines free for other emergency calls.</p> <p>#HelpUsHelpYou</p>	 <p>Don't call back 3</p>
<p>Last week was our busiest week ever for 999 calls.</p> <p>We're busy again today so we're sorry if we're taking longer to get to you than we'd like. We are prioritising the most urgent patients.</p> <p>Don't forget, if you have a non-emergency medical concern go to http://111.nhs.uk</p>	 <p>High Demand 1</p>
<p>Our current demand is 33% higher than in 2019.</p> <p>Our staff are working incredibly hard right now to help those in the most need. Please #HelpUsHelpYou and visit http://111.nhs.uk, a walk-in centre, pharmacy or your GP if you have a non-life threatening medical concerns.</p>	 <p>High Demand 2</p>

The law on face coverings changes on Monday, but our staff will continue to use face masks when they come out to you.

Please help us keep our staff and you safe by also wearing a mask.

#HelpUsHelpYou



Face coverings 1

Although the law on face coverings changes on Monday, you'll still need a mask a healthcare settings.

Our staff will be wearing masks to protect our patients and our colleagues.

#HelpUsHelpYou



Face coverings 2

Please #HelpUsHelpYou

Knowing where to get the appropriate care for your condition is so important, and really helps to avoid overwhelming any one service.

Remember, 999 is for life threatening emergencies, such as a cardiac arrest or stroke



Before calling 999, please think: "What alternatives could I use to get the best treatment?"

By using XXX, you are freeing up the emergency phone lines for those who need our help in a life threatening emergency

#HelpUsHelpYou



	<p>VISITING A GP</p> <p>Within normal surgery hours, contact a GP with health concerns. GPs provide examinations, advice, prescriptions, vaccinations and referrals.</p>  <p>NHS West Midlands Ambulance Service University NHS Foundation Trust</p>	
	<p>NHS 111</p> <p>Call 111 or visit 111.nhs.uk when you cannot wait to see your doctor. NHS 111 is a fast and easy way to get help urgently 24 hours a day, 365 days a year.</p>  <p>NHS West Midlands Ambulance Service University NHS Foundation Trust</p>	
	<p>VISIT A&E</p> <p>A&E departments in hospitals are open for life threatening emergencies and accidents 24 hours a day, 365 days a year.</p>  <p>NHS West Midlands Ambulance Service University NHS Foundation Trust</p>	
	<p>CALL 999</p> <p>Call 999 in a medical emergency. This is when someone is seriously ill or injured and their life is at risk, for example if you suspect someone is having a heart attack or a stroke.</p>  <p>NHS West Midlands Ambulance Service University NHS Foundation Trust</p>	