

Putting the pieces of your education
& training needs together



FUTURE PROOF HEALTH

TRAINING PORTFOLIO 2018 - 2022



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Introduction

Since 2014 Future Proof Health has supported primary care in Dudley and the wider Black Country. We remain wholly owned by General Practice and are IGSOC and CQC approved. Our Board is made up of GPs and Practice managers.

We believe strongly that continued professional development is essential to maintain an up-to-date knowledge and a first-class service for patients. In Dudley Future Proof Health has operated the CEPN (Community Education Provider Network) which later transformed into the Dudley Training Hub. We have from inception provided both face to face courses and online courses and educational events. With the onset of Covid 19 we transferred all educational services to online. We look forward to resuming face to face services in a safe environment soon.

Over the last 3 years we have provided more than 5,350 places for education sessions for primary care in Dudley and the wider Black Country. We have monitored the quality and value of our educational services and we regularly review feedback from our services. We are delighted that this has been consistently positive with courses rated very highly by attendees.

Future Proof Health has been able to support the PCNs in their ongoing development. We have provided education and supported the PCNs with services and employment of staff required for effective PCN operation. We are working in the Covid 19 vaccination programme and have arranged bespoke training for all Black Country staff to support this.

We also Manage and run the Pensnett COVID-19 Assessment Red Centre service for patients suspected to be suffering from Covid 19.

Our focus remains the support of primary care and education in providing the best possible care for the patients at the centre of all we strive to achieve.

Promotional Videos

Back in 2019, we worked with the wonderful Doreen Tipton. We worked together on creating videos to deliver information about the flu jab and asthma inhaler technique.

To view the videos and the photos from the evening please [click here](#)



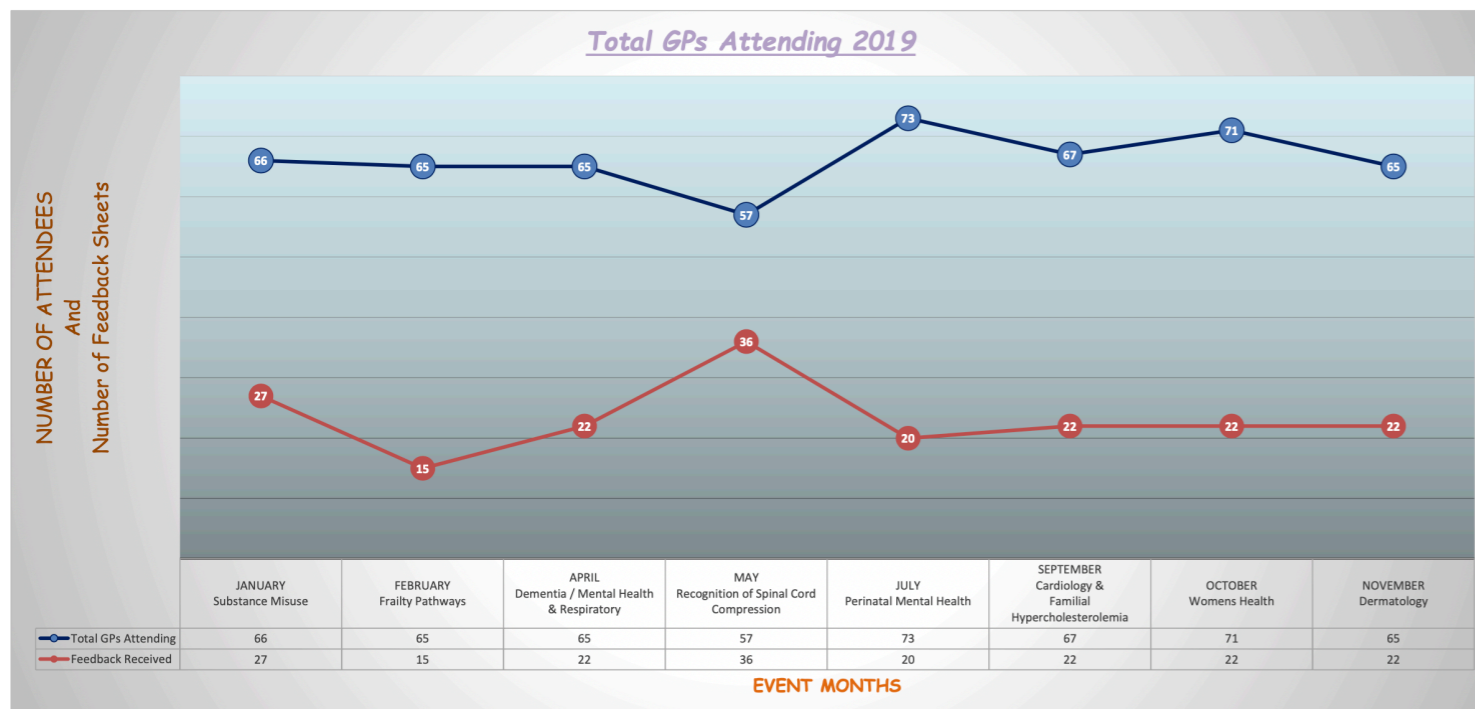
Our nurse facilitator and Queens Nurse, Jayne Marie also worked with Redmoor Health to deliver a child friendly cartoon on Inhalers and how to control asthma.

To watch the video, please [click here](#)



GP & GPN Education Sessions

We were appointed the GP & GPN Education sessions in 2019, we ran 8 sessions and the places were left open. These sessions were held at the Copthorne Hotel on an evening.



Practice Managers Training 2018 - 2019

We ran 6 different course topics over 8 sessions from 4th September 2018 to 12th March 2019

There were 189 places available



Practice Managers Training Programme designed especially for you

Practice Managers Networking Event

An overview of what Dudley's current position is for online consultations

Date: 6th March 2019

Time: 12pm-2pm

Venue: Dudley Canal and Tunnel Trust, 501 Birmingham New Road, Dudley, West Midlands, DY1 4SB

Delivered by Joanne Taylor, Primary care commissioning manager, Sarah Crawford-Thomas, Transformation project manager, NHS Arden & Greater Manchester CSU & Lisa Manford
Lunch Provided

Peer to Peer appraisals and personal development planning (PDP)

Date: 12th March 2019

Time: 9am-5pm

Venue: Lion Health, 2 Lowndes Road, Stourbridge, DY8 3SS
Delivered by Juliet McCarthy
Lunch Provided

Please book via Eventbrite.

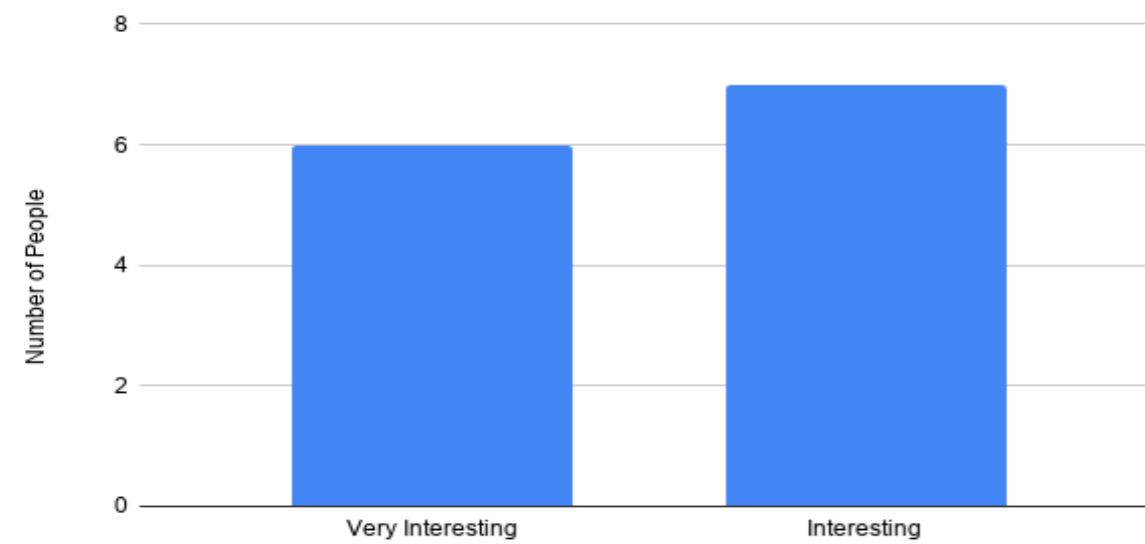
Ear Care 2019

We ran 1 session
There were 13 places available

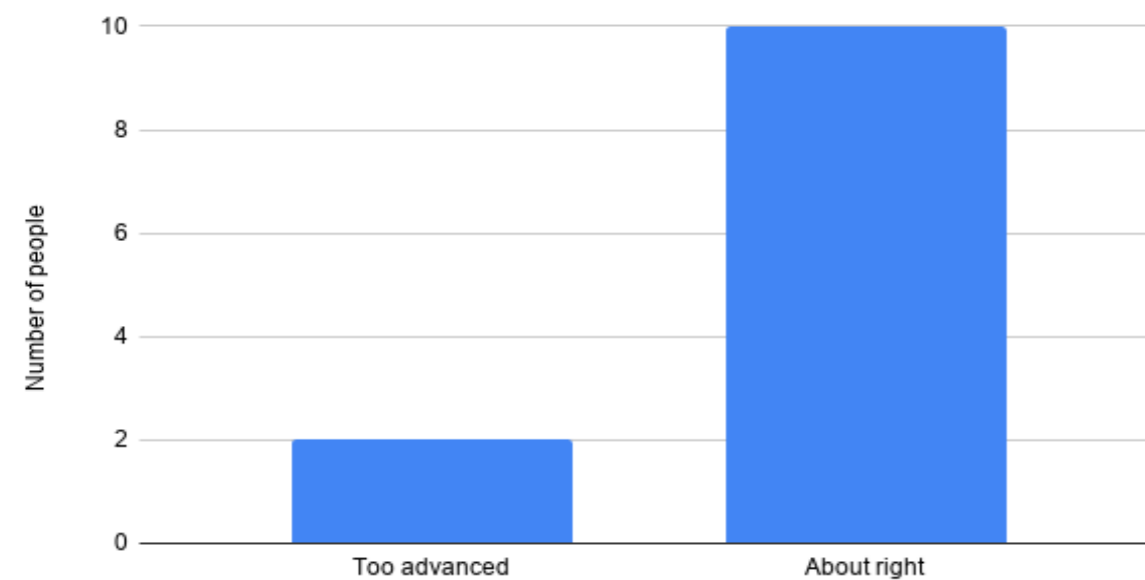
We had positive feedback from that session:
“Very helpful and interesting“
“Thank you! Very informative“
“Thank you very much“

To view the feedback please [click here.](#)

How Interesting was this course?



How advanced was this study day?



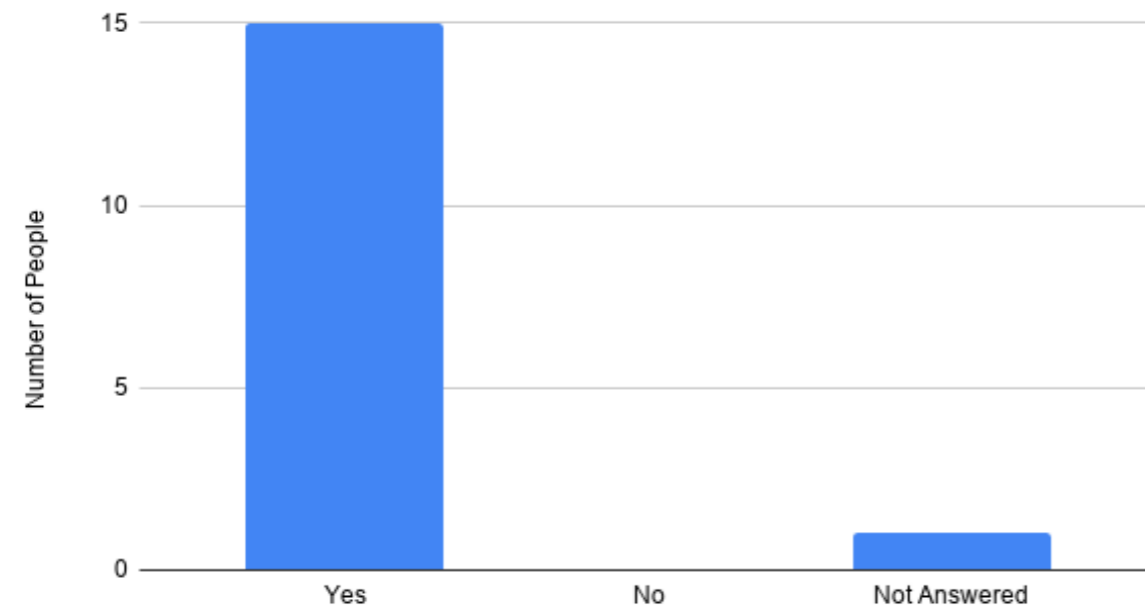
COPD/Asthma Training 2019

We ran 1 session
There were 25 places available

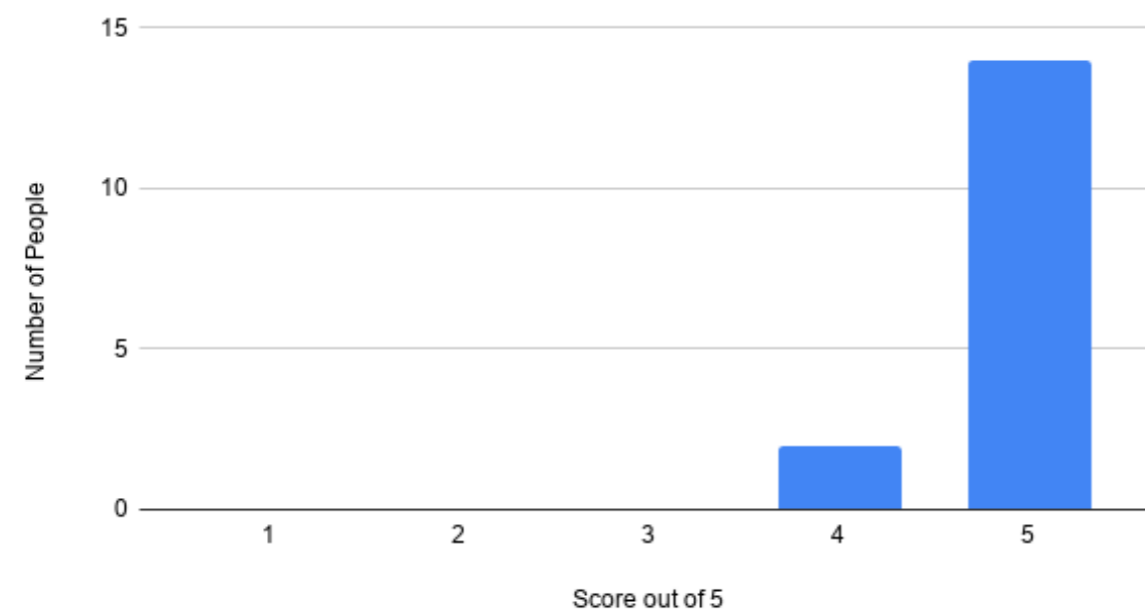
We had positive feedback from that session:
“Very informative lecture”
“Very knowledgeable”
“Interaction by Jo was good”
“Great content”

To view the feedback please [click here.](#)

Would you recommend this course?



Overall View of Course



Must be with Dudley, Sandwell & West Birmingham, Walsall & Wolverhampton CCGs and working in Primary Care. Charges will apply from outside these CCGs.

Please 'Like' us on Facebook:
facebook.com/futureproofhealth

&OR Follow us Twitter:
@ProofFuture

To get invited to our PN OR HCA WhatsApp groups please email your name, phone number and the CCG you're from to:
Sarah.Cruddas@futureproofhealth.co.uk

Nurse training events

17th July

Childhood Imms Update - 9am-12.30pm

[Click here to book on](#)

Travel Vaccine Update - 1.30pm-4.30pm

[Click here to book on](#)

@ Dudley College

19th September

Womens health - 9.30am - 12.30pm

[Click here to book on for the AM](#)

1.30pm - 4.30pm

[Click here to book on for the PM](#)

@ Himley Hall

26th September

Wound Care - 12.30pm - 4.30pm

[Click here to book on](#)

@ Himley Hall

8th October

NEW to COPD/Asthma - 12.30pm - 4.30pm

[Click here to book on](#)

@ Northway Medical Centre

For further information please contact us
Email: admin@futureproofhealth.co.uk
Tel: 01902 546900
Northway Medical Practice, Sedgley, DY33QY

Urology Update Training 2019

We ran 1 session

There were 100 places available


We had positive feedback from that sessions:

“Really enjoyed talk about prostate cancer”

“Really enjoyed the day, good content – not too broad so not covering topic fully. Interactive and Mr Cooke answered all questions asked.”

“Well delivered/explained. Very useful information”

To view the feedback please [click here](#).



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Urology Update

Date: Tuesday 12th November 2019
Time: 12pm - 4.30pm
Venue: Earls Library, Himley Hall & Park, Himley, Dudley,
West Midlands, DY3 4DF

**Mr Peter Cooke, Royal Wolverhampton Hospital, Consultant
Specialist in Urology**


Lunch will be served 12pm-1pm

This session will cover the following topics:


- New treatments for Lower Urinary Tract symptoms
 - Prostate Cancer Diagnostics and Treatment
 - Recurrent UTIs
 - Pelvic and scrotal Pain
 - Erectile Dysfunction
- Regional Urology Services
 - Q&A / Case Studies

[CLICK HERE TO BOOK ON VIA EVENTBRITE](#)

In conjunction with Nuffield Health Wolverhampton Hospital



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Dudley
Training
Hub

Putting the pieces of your
education and training
needs together

Must work in Dudley,
Sandwell & West
Birmingham, Walsall &
Wolverhampton CCGs
and be working in
Primary Care.
Charges will apply
from outside these
CCGs.

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Facebook:
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&OR Follow us Twitter:
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PN OR HCA
WhatsApp groups
please email your name,
phone number and the
CCG you're from to:
[Sarah.Cruddas@
Futureproofhealth.co.uk](mailto:Sarah.Cruddas@futureproofhealth.co.uk)

HCA Training Programme 2019

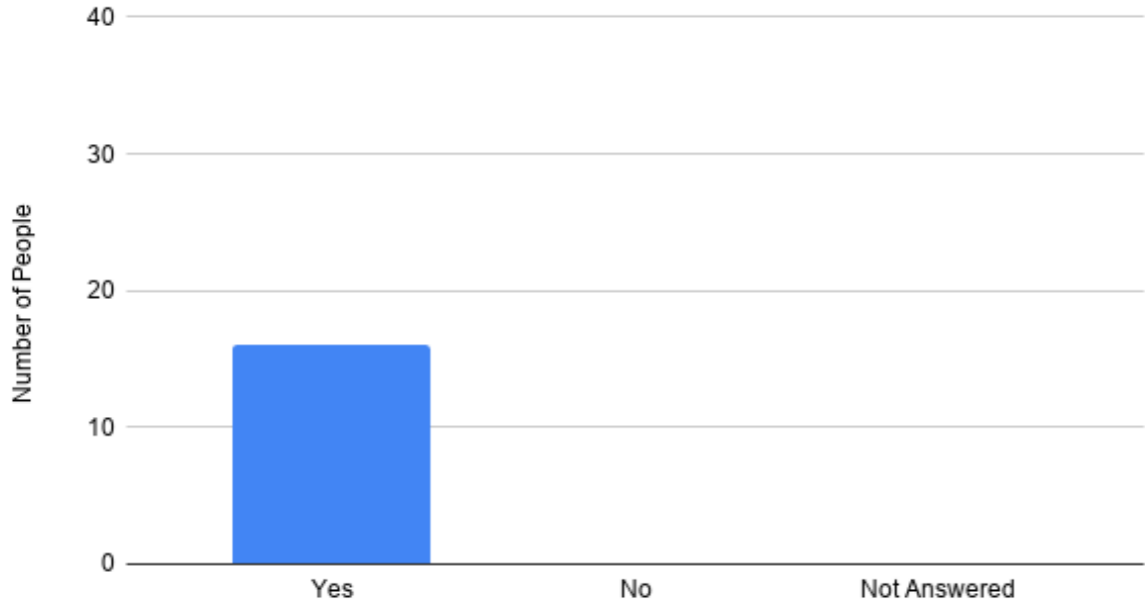
There were 10 sessions

There were 189 places available

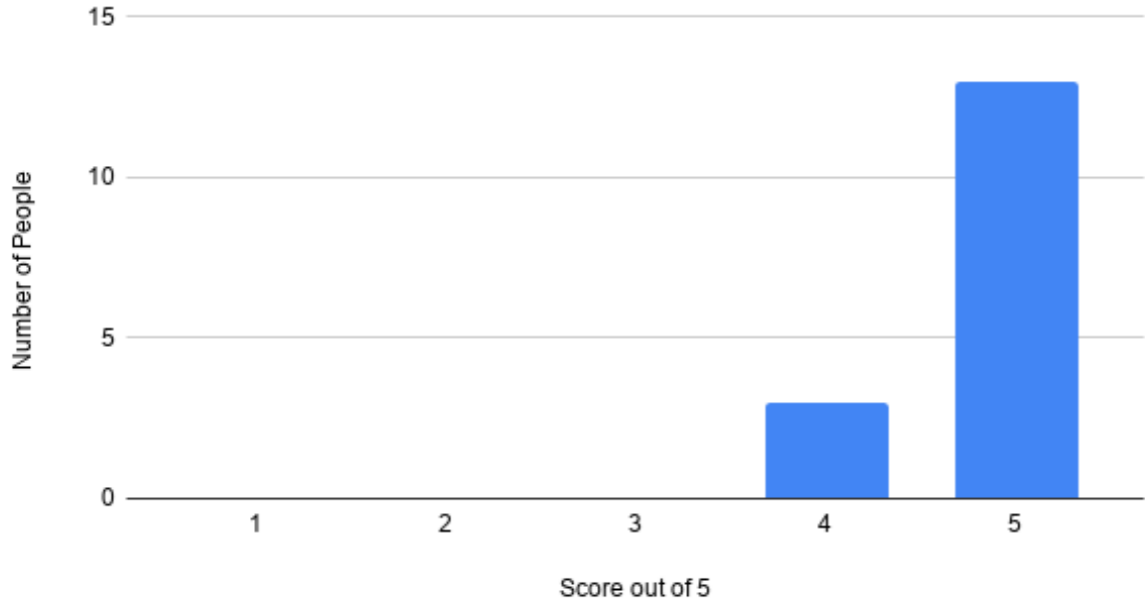
We had positive feedback from those sessions:
“More help for practice nurse as now I be able to help out with immunisation”
“Excellent days”
“Covered all the relevant info.”
“Delivery – very informative”
“Lots of information and detail, which was clear”
“All very good, informative, practical”
“Trainer very good at demonstrating”
“Good information”
“Very informative and delivered well”

To view the feedback, please [click here](#).

Would you recommend this course?



Overall View of Course





HCA Training Programme -

Thursday 7th March 2019

[BP Monitoring & Pathways \(Click here to book\)](#)

12pm-4.30pm

Bantock Park, Finchfield Rd, Wolverhampton, WV3 9LQ

Wednesday 13th March 2019

ECG Training

3 Sessions available ([Click on the time to book](#)):

[9am](#), [10.15am](#), [11.30am](#)

The Broadway, Dudley, DY1 4AS

Wednesday 20th March 2019

[Venepuncture \(Click here to book\)](#)

9.30am-12.30pm

& [B12 Injection \(Click here to book\)](#)

1.30pm - 3.30pm

Wisemore Campus, Walsall College, Littleton St W, Walsall, WS2 8ES

Thursday 21st March 2019

[COPD/Asthma \(Click here to book\)](#)

12pm-4.30pm

Adkins Ln, Smethwick, B67 5DP

Thursday 28th March 2019

[Wound Care/Tissue Viability \(Click here to book\)](#)

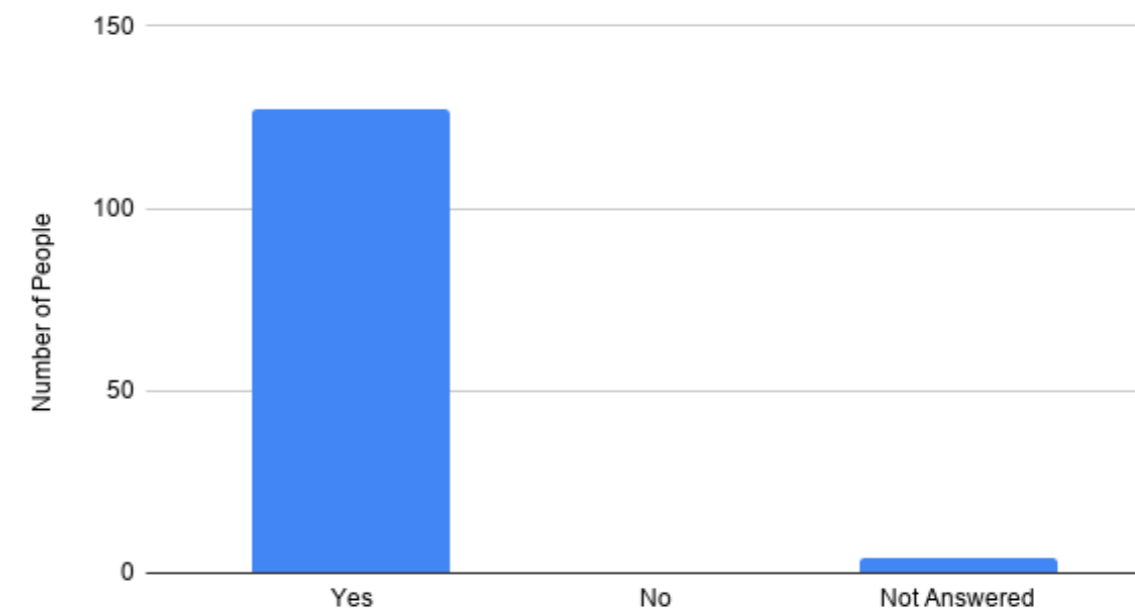
9.30am-12.30pm

[Diabetes \(Click here to book\)](#)

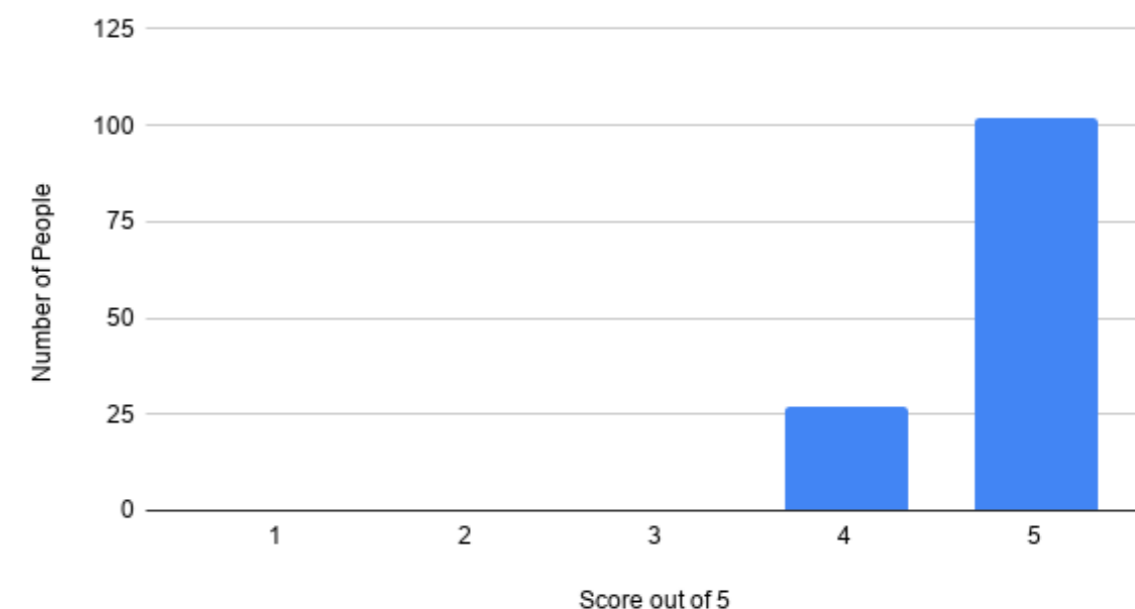
1.30pm-4.30pm

Bantock Park, Finchfield Rd, Wolverhampton, WV3 9LQ

Would you recommend this course?



Overall View of Course



Dudley & Walsall Nurse Forums

Walsall Nurse Forums -

There were 3 Walsall Nurse Forums sessions facilitated by Jayne-Marie Hawkins. These were monthly meetings that began July 2019 and ended in November 2019. (Taken over by Nancy & Mani after Jayne-Marie).

There were 60 places available

We had positive feedback from those sessions:

“Chat/lecture by Dani from Convatec, fantastic”

“Good knowledge of dressings & feedback from other colleagues”

“I will improve my documentation. Utilise dressings I would not usually consider”

To view the feedback, please [click here](#).

Walsall Nurse Forum



Thursday 24th October 2019

12.30pm - 4pm

Pinfold Health Centre

2 Field Road

Walsall

WS33JE

Agenda:

12.30pm - Light Refreshments

1pm - 2pm Shelley Price Update of recent RCAs

2pm - 4pm - Wound care update from Walsall TV team
and Convatec

Sponsored by Convatec

[Click here to book on via Eventbrite](#)



NHS

Walsall

Clinical Commissioning Group

Walsall Nurse Forum



Thursday 21st November 2019

12.30pm - 4pm

Pinfold Health Centre

2 Field Road

Walsall

WS33JE

Agenda:

12.30pm - 1pm - Light Refreshments

1pm - 2pm - Hypertension

2pm - 3pm - Heart Failure

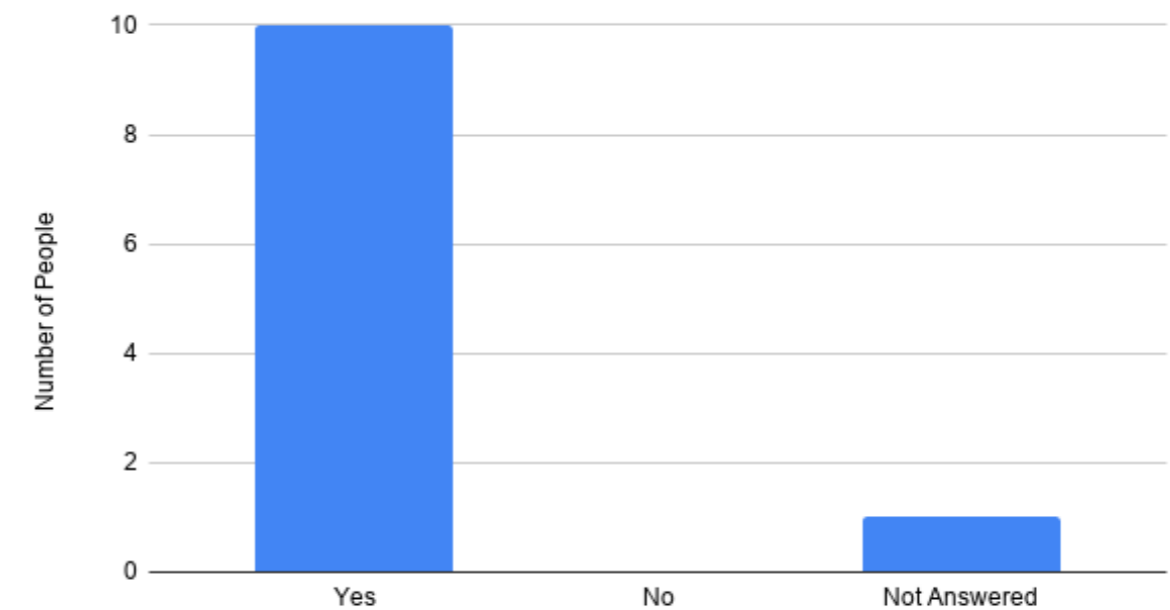
3pm - 4pm - Networking

Sponsored by Novartis Pharmaceuticals UK Limited

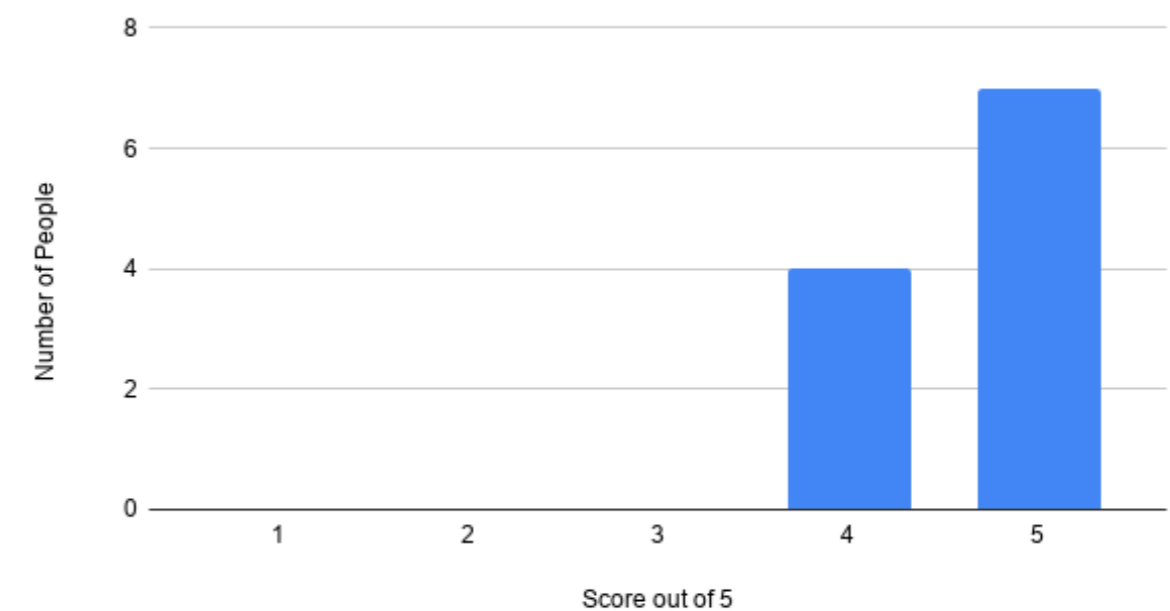
[Click here to book on via Eventbrite](#)



Would you recommend this course?



Overall View of Course



Dudley Nurse Forums 2020

There were 3 Dudley Nurse Forums sessions facilitated by Jayne-Marie Hawkins. These were monthly meetings that began January 2020, we had another 3 planned but due to the Coronavirus pandemic we were unable to operate.

There were 150 places available

We had positive feedback from those sessions:

“Nice to discuss with other nurses issues surrounding practice nursing”

“Glad for update with deputy chief nurse – look forward to next update”

“Some good tips from product rep. Good overview of wound management”

“Really really helpful”

“Good to have ‘hands on’ clinicians delivering course”

“Very useful”

“Good delivery, very in depth”

To view the feedback, please [click here](#).



FutureProofHealth
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Dudley Nurses Forum

We are bring the forums back to Dudley to meet your continuing development needs

The first three forums of 2020 will be:

15th January
Meet the STP GPN lead & the GPN champions for Dudley
Presentation on the nurse strategy
Have your say and tell us your views!
To book on please [click here](#)

11th February
Wound Assesment
To book on please [click here](#)

12th March
Contraception In-depth Management
Dr Hobb & Dr Kerr
To book on please [click here](#)

These sessions will be held at Himley Hall
1pm till 4pm
Lunch served 12.30pm - 1pm

For futher information please contact us
Email: admin@futureproofhealth.co.uk
Tel: 01902 546900
Northway Medical Practice, Sedgley, DY33QY

Dudley Training Hub
Putting the pieces of your education and training needs together

Must work in Dudley to attend

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Sarah.Cruddas@Futureproofhealth.co.uk

Dudley Nurses Forum

We are bring the forums back to Dudley to meet your continuing development needs

15th April

RWT Cervical Screening Services
 Delivered by Sally Green & Poonan Panesar
 To book on please [click here](#)

13th May

Record Keeping
 Delivered by Amanda Andrews from BCU
 To book on please [click here](#)

16th June

Physical activity & prevention of disease
 Delivered by Lisa Truefit from Public Health
 To book on please [click here](#)

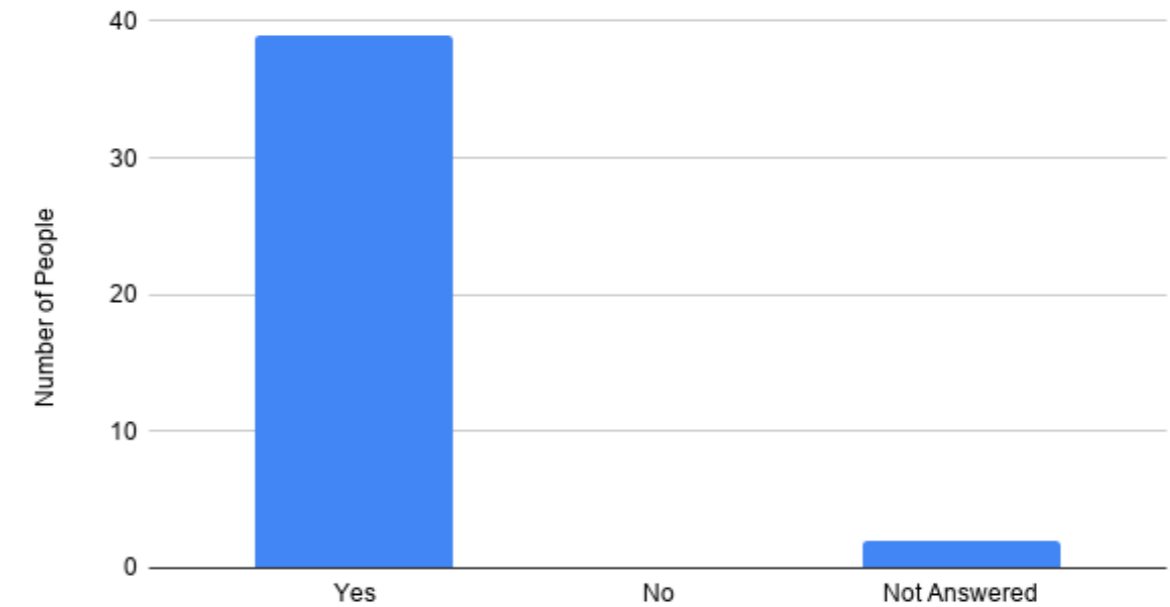
15th July

Childhood Imms Update
 Delivered by Pauline MacDonald
 To book on please [click here](#)

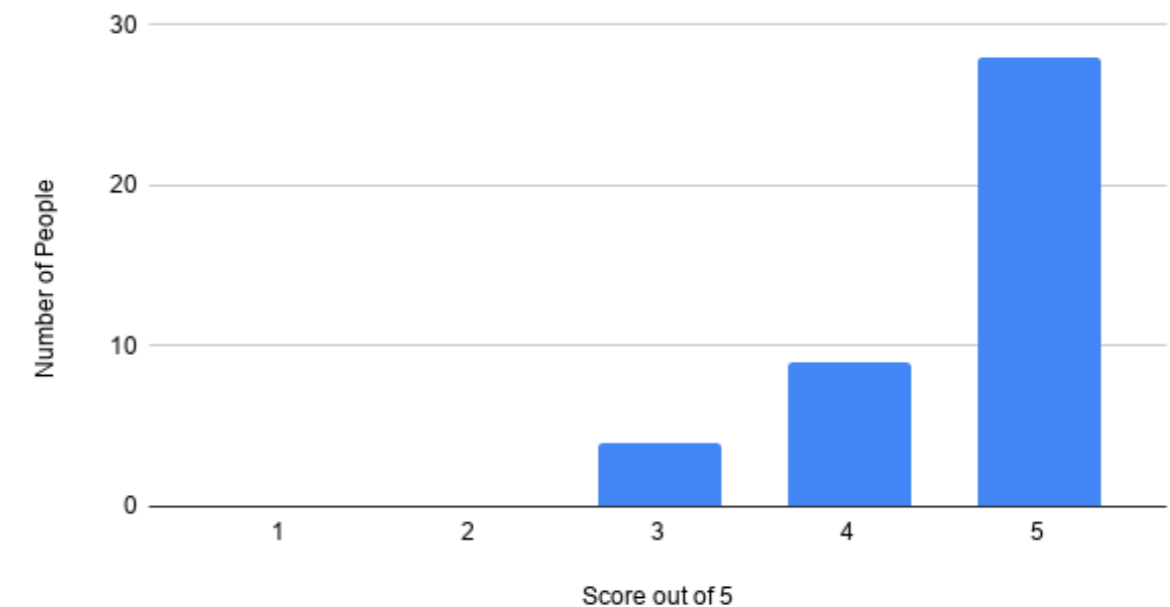
These sessions will be held at Himley Hall
 12.30pm till 4pm
 Lunch served 12.30pm - 1pm

For futher information please contact us
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 Northway Medical Practice, Sedgley, DY33QY

Would you recommend this course?



Overall View of Course



Zoladex Training 2019

We ran 2 sessions

There were 40 places available

We had positive feedback from those sessions:

“Easy listening, great lecture style, learnt a lot”

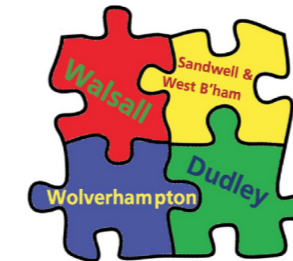
“Gave me food for thought. Made me want to research the evidence”

“Good speaker”

“Many thanks for a very interesting discussion/teaching education”

“Absolutely excellent, Ash was very very good at getting his point across and in the end all his questioning approach made sense”

To view the feedback please [click here](#).



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WhatsApp groups
please email your name,
phone number and the
CCG you're from to:
Sarah.Cruddas@
Futureproofhealth.co.uk



Zoladex Update

Thursday 25th July 2019 at The Northway Surgery

One Hour Zoladex update session

Delivered by Ash Kanwar, ChAM, AstraZenica

The topics covered:
How to assess, Red Flags, Licence indications, LHRHa injection
Q&A session

1st Session:

Registration 11:45am - 12pm
Course starts 12pm - Course ends 1pm
[Click here to book on](#)

2nd Session:

Registration 12:45pm - 1pm
Course starts 1pm - Course ends 2pm
[Click here to book on](#)

Tea/Coffee provided - please bring your own lunch

There is free parking on The Cabin (pub) car park
to the front of the surgery

For further information please contact us
Email: admin@futureproofhealth.co.uk
Tel: 01902 546900
Northway Medical Practice, Sedgley, DY33QY

Zoladex Training 2020

We ran 7 virtual sessions

There were 105 places available

We had positive feedback from those sessions:

“Excellent presenter. Superb knowledge and good demonstration of administration technique.”

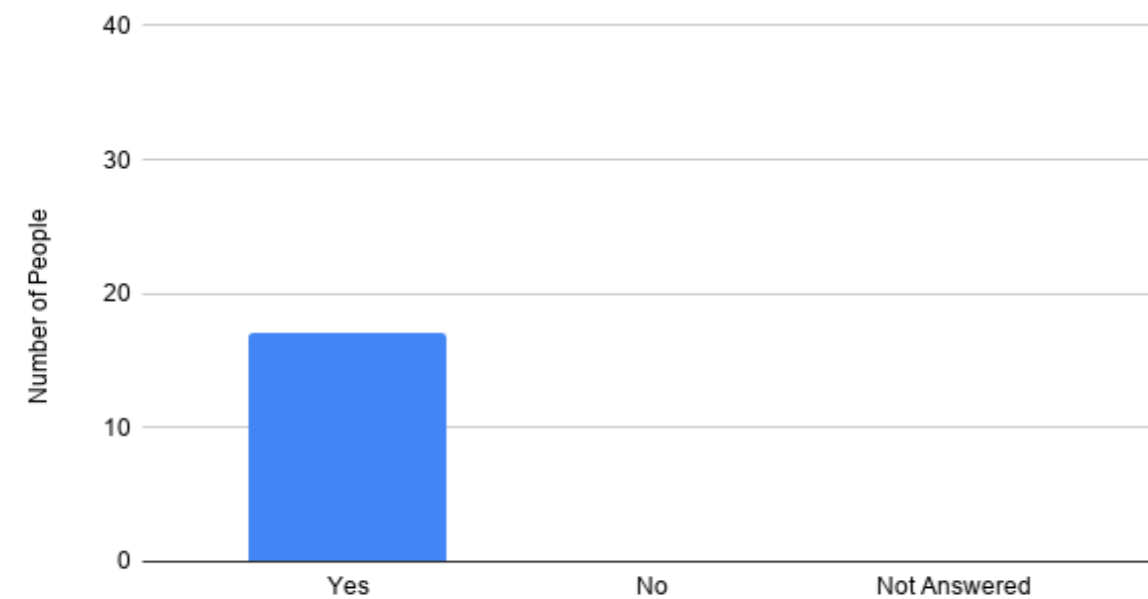
“Difficult during lockdown. The trainer did the best job possible!”

“First zoom training.. It was great”

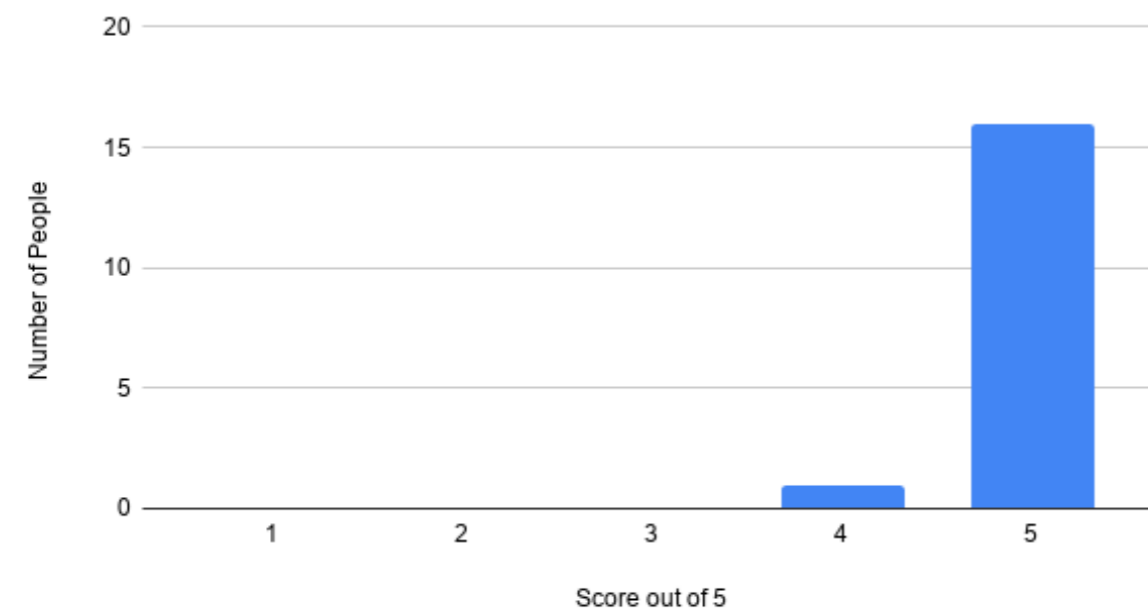
“thank you”

To view the feedback please [click here.](#)

Would you recommend this course?



Overall View of Course



Online Zoladex Training

Training delivered by AstraZeneca

This training will be delivered online via Zoom

The link to join will be emailed to you before the session

The following dates are -
Tuesday 14th April - Walsall
Thursday 16th April - Sandwell & West Birmingham
Tuesday 21st April - Dudley
Thursday 23rd April - Wolverhampton
7pm - 8pm

The topics that will be covered include:
Focus on prostate cancer (but also includes Breast cancer and
Gynae indications)
Licensed indications
Dose
Injection demonstration
Mode of action
Prevalence
Ethnicity
Testing and pathway
Side effects

[To book on please click here](#)

For further information please contact us
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Tel: 01902 546900
Northway Medical Practice, Sedgley, DY33QY

Online Zoladex Training

Training delivered by AstraZeneca

This training will be delivered online via Zoom

The link to join will be emailed to you before the session

Thursday 25th June 2020
7pm - 8pm

The topics that will be covered include:
Focus on prostate cancer (but also includes Breast cancer and
Gynae indications)
Licensed indications
Dose
Injection demonstration
Mode of action
Prevalence
Ethnicity
Testing and pathway
Side effects

[Please click here to book on](#)

For further information please contact us
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Tel: 01902 546900
Northway Medical Practice, Sedgley, DY33QY

Online Zoladex Training

Training delivered by AstraZeneca

This training will be delivered online via Zoom

The link to join will be emailed to you before the session

Tuesday 7th July 2020

7pm - 8pm

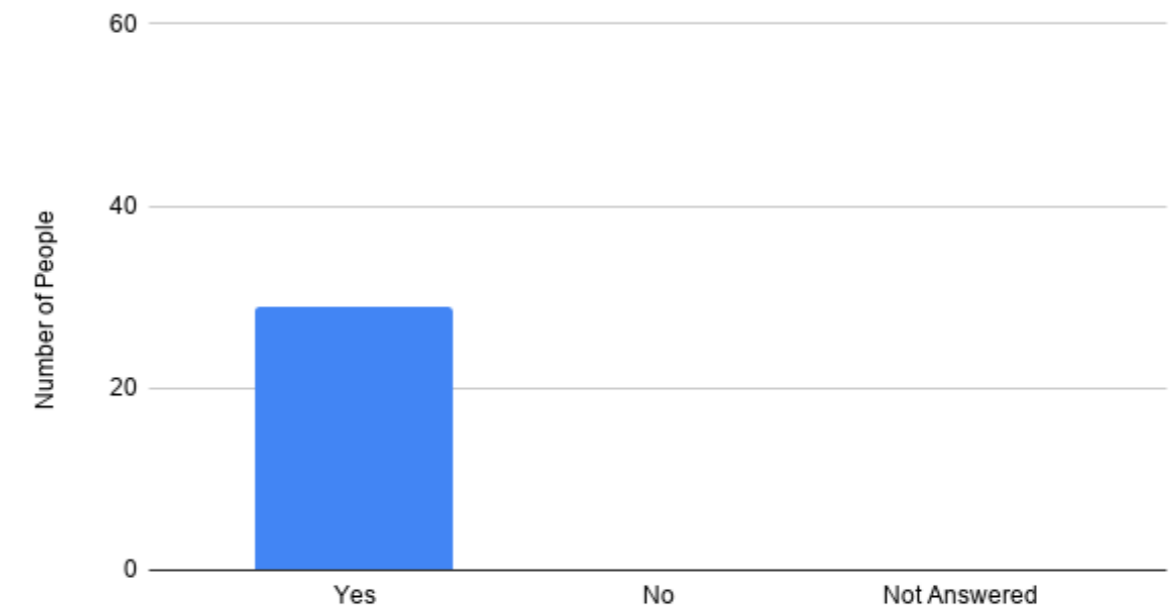
The topics that will be covered include:

- Focus on prostate cancer (but also includes Breast cancer and Gynae indications)
- Licensed indications
- Dose
- Injection demonstration
- Mode of action
- Prevalence
- Ethnicity
- Testing and pathway
- Side effects

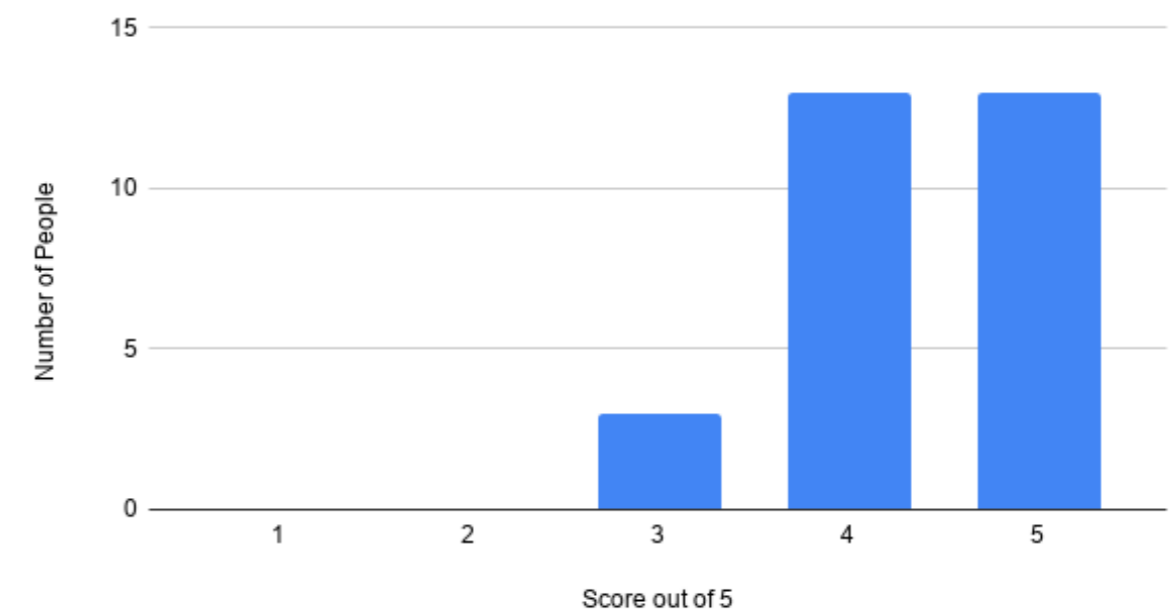
[Please click here to book on](#)

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Would you recommend this course?



Overall View of Course



Diabetes Training with NAPP - Diabetic Foot 2019

We ran 2 sessions on the 15th March 2019, one in the morning and one in the afternoon, both with the same agenda.

There were 140 places available

We had positive feedback from those sessions:

“Good and knowledgeable”

“Excellent”

“Great venue, easy access”

“Good refresher”

“Interesting speakers very engaging-last speaker needed longer”

To view the feedback, please [click here](#).



DIABETIC FOOT EXAMINED

Friday 15th March 2019

At

Village Hotel

Dudley

Castlegate Drive

DY1 4TB

Private Meeting Room – Inspiration Suite



A half day meeting on the complexities of delivering effective foot care for patients with type 2 diabetes, including a diabetes update and review of emerging evidence of cardio/renal benefits with SGLT2 inhibitors.

There are two identical sessions delivered in the morning & afternoon with lunch served for both sessions at 12:30pm.

Morning session 09:00am – 12:30pm
Afternoon Session 13:25pm – 16:30pm

Confirmed Speakers:

Professor Fran Game – Consultant Diabetologist, Royal Derby Hospital - complications of a diabetic foot.

Rachel Berrington – Diabetes Nurse Specialist and Senior Diabetes Specialist Nurse Foot Lead, University Hospitals of Leicester - the assessment and clarification of patients feet with Type 2 Diabetes, with practical demonstrations.

Beverley Bostock – RGN, MSc, MA, QN. Education Lead/Clinical Specialist, Education for Health - managing Type 2 Diabetes – beyond glycaemic control.

Chairperson - Michelle Holland - Diabetes Specialist Nurse, Dudley Group NHS Foundation Trust

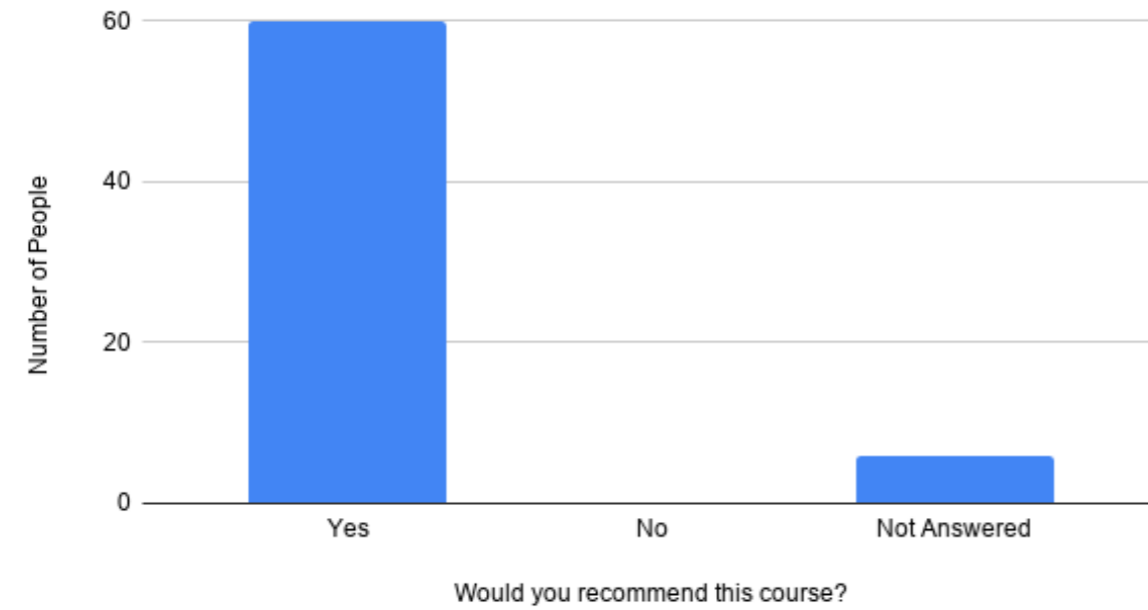
This meeting is for health care professionals who want to develop their knowledge and enhance their skills in diabetes.

To register your place please book onto this event using Eventbrite.

This meeting is organised and funded by NAPP Pharmaceuticals Ltd. NAPP's diabetes product will be discussed at this meeting. There will be a separate area at the meeting with a promotional stand.

**Diabetes Training with NAPP -
Diabetes in the Spotlight 2020**

Would you recommend this course?



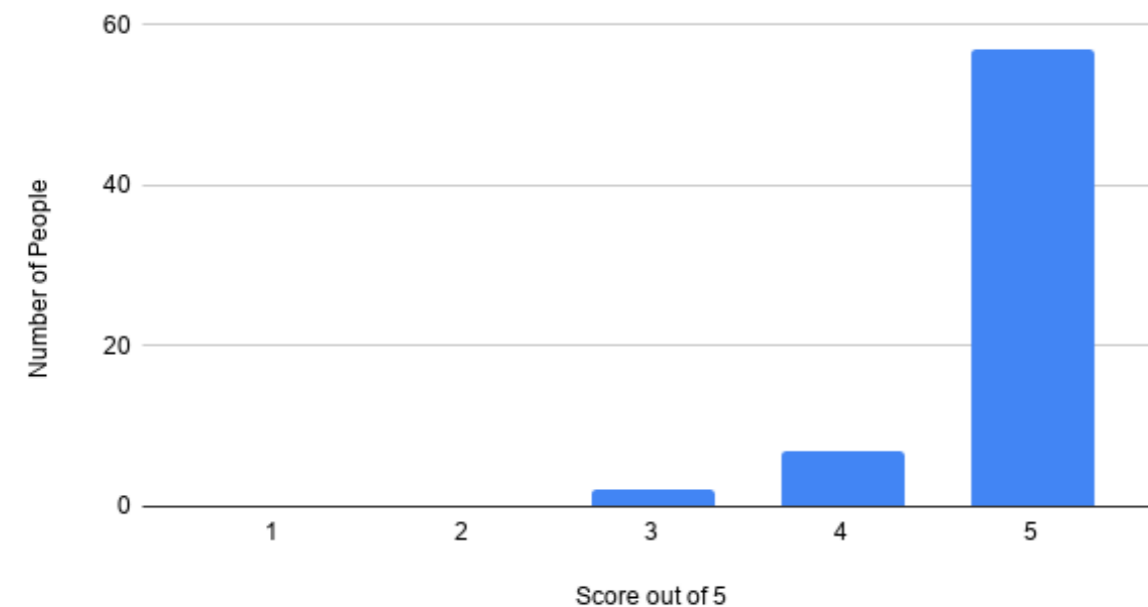
We ran 2 sessions on the 13th February 2020, one in the morning and one in the afternoon, both with the same agenda.

There were 120 places available

We had positive feedback from those sessions:
“Lots of guidelines I wasn’t aware of that may be useful”
“Talk on carbohydrates very useful”
“Excellent Course”
“Excellent. New to diabetes, very informative”

To view the feedback, please [click here](#).

Overall View of Course



Type 2 Diabetes in the Spotlight

Management of CKD and interactive session on
lifestyle changes to improve glycaemic control

Must work in Dudley,
Sandwell & West
Birmingham, Walsall &
Wolverhampton CCGs
and also be working in
Primary Care.
Charges will apply
from outside these
CCGs.

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&OR Follow us Twitter:
@ProofFuture

To get invited to our
PN OR HCA
WhatsApp groups
please email your name,
phone number and the
CCG you're from to:
Sarah.Cruddas@
Futureproofhealth.co.uk

Date: Thursday 13th February 2020

AM Session: 9am - 12.30pm - [CLICK HERE TO BOOK AM](#)

PM Session: 12.30pm - 4.30pm - [CLICK HERE TO BOOK PM](#)

Venue: Village Hotel, Castlegate Dr, Dudley, DY1 4TB

Lunch will be served at 12.30pm
The afternoon session will start at 1.30pm

- Registration / Refreshments
- Angela Murphy, Diabetes Renal Clinical Nurse Specialist, UHB NHS Foundation Trust – Welcome & Introduction
- Julie Brake, Diabetes Nurse Consultant, Royal Liverpool University Hospital NHS Trust – Type 2 Diabetes Guidelines and Treatment Options
- Julie Brake, Diabetes Nurse Consultant, Royal Liverpool University Hospital NHS Trust – Management of Type 2 Diabetes in People with Chronic Kidney Disease
- Glynis Johnson, Diabetes Specialist Nurse, University Hospitals Derby & Burton NHS Foundation Trust – The role of the practice nurse in providing dietary advice to patients living with type 2 diabetes

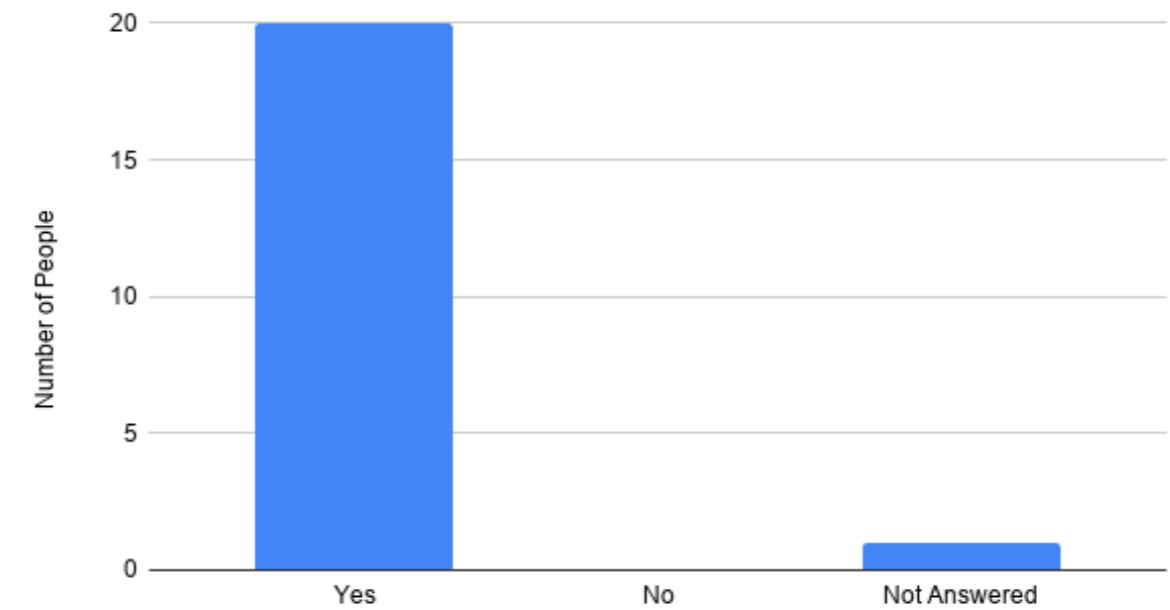
• Summary & Close

Please collect your Certificate at the end of the session.

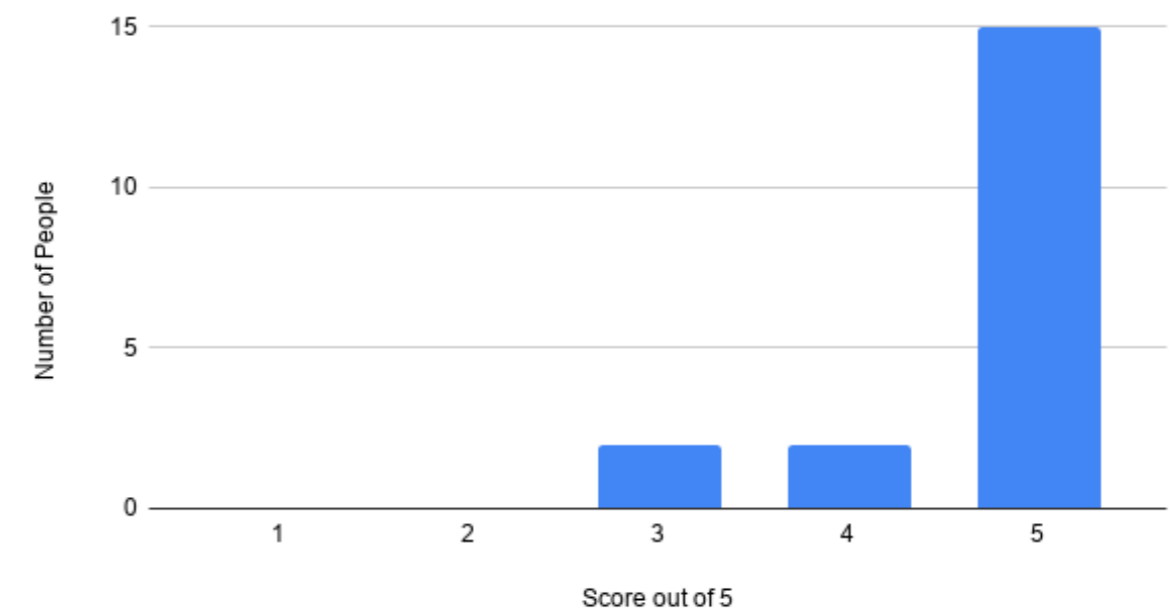
This meeting is organised and funded by NAPP Pharmaceuticals Ltd. NAPP's diabetes product will be discussed at this meeting. There will be a separate area at the meeting with a promotional stand.

For further information please contact us
Email: admin@futureproofhealth.co.uk
Tel: 01902 546900
Northway Medical Practice, Sedgley, DY33QY

Would you recommend this course?



Overall View of Course



Paediatric Triage & Adult Minor Illness

With AlfaMed 2019 - 2020

We ran a mixture of 6 sessions between Paediatric Triage and Adult Minor Illness courses from 20th June 2019 to 24th January 2020

(We originally planned a session at the end of March 2020, but due to the coronavirus pandemic, we were unable to operate. There will be sessions for both available in the near future.)

There were 290 places available

We had positive feedback from all those sessions:

“Tutors delivery excellent”

“Tutor - very knowledgable, easy to listen to”

“Content - very informative”

To view the feedback from all the sessions, please [click here.](#)



FutureProofHealth
Delivering tomorrow's healthcare

Paediatric Triage Course Thursday 20th June

Venue: Himley Hall, Himley, Dudley, DY3 4DF
Time: 9:30am - 5pm
This event is **FREE** to attend

The current format of the paediatric minor illness course is a 1 day course (approx. 7 hrs).

This course covers the following topics:

- Anatomical and physiological variances
- Approach to paediatric assessment
- Common acute minor illnesses, ENT, respiratory etc
 - Rashes
 - Antibiotic prescribing
- Diarrhoea and vomiting
- Feeding problems in babies
 - Crying baby
 - Constipation
- Red flags and recognising sepsis

Suitable for GPs & nurses

Food will be provided

Parking passes will be emailed out to attendees
48 hours before the event

Please ensure the ticket is booked in the attendee's name

For further information please contact us
Email: admin@futureproofhealth.co.uk
Tel: 01902 546900
Northway Medical Practice, Sedgley, DY33QY



Must be with Dudley, Sandwell & West Birmingham, Walsall & Wolverhampton CCGs and working in Primary Care. Charges will apply from outside these CCGs.

Please 'Like' us on Facebook:
[facebook.com/futureproofhealth](https://www.facebook.com/futureproofhealth)

&OR Follow us Twitter:
[@ProofFuture](https://twitter.com/ProofFuture)

To get invited to our PN OR HCA WhatsApp groups please email your name, phone number and the CCG you're from to:
Sarah.Cruddas@futureproofhealth.co.uk



Paediatric Triage Course Wednesday 3rd July

Must be with Dudley, Sandwell & West Birmingham, Walsall & Wolverhampton CCGs and working in Primary Care. Charges will apply from outside these CCGs.

Please 'Like' us on Facebook:
facebook.com/futureproofhealth

&OR Follow us Twitter:
@ProofFuture

To get invited to our PN OR HCA WhatsApp groups please email your name, phone number and the CCG you're from to:
Sarah.Cruddas@futureproofhealth.co.uk

Venue: Himley Hall, Himley, Dudley, DY3 4DF
Time: 9:30am - 5pm
This event is **FREE** to attend

The current format of the paediatric minor illness course is a 1 day course (approx. 7 hrs).

This course covers the following topics:

- Anatomical and physiological variances
 - Approach to paediatric assessment
- Common acute minor illnesses, ENT, respiratory etc
 - Rashes
 - Antibiotic prescribing
 - Diarrhoea and vomiting
 - Feeding problems in babies
 - Crying baby
 - Constipation
- Red flags and recognising sepsis

Suitable for GPs & nurses

Food will be provided

Parking passes will be emailed out to attendees 48 hours before the event

Please ensure the ticket is booked in the attendee's name

For further information please contact us
Email: admin@futureproofhealth.co.uk
Tel: 01902 546900
Northway Medical Practice, Sedgley, DY33QY



Paediatric Minor Illness/ Assessment Study Day Wednesday 2nd October

Venue: Banks Stadium, Bescot Crescent
Walsall WS1 4SA
Time: 8:30am - 4.30pm
This event is **FREE** to attend

8:30 am – 9.15 am - Registration / refreshments
9.15am - Session 1

- Children aren't just small adults! Anatomical and physiological variances
 - Approach to paediatric assessment
 - Upper respiratory tract infection
- 10.30 am - break for refreshments**
11.00am - Session 2
 - Cough and noisy breathing
- Vomiting + feeding problems in babies
12.30 – 1.30 pm Lunch
1.30 pm - Session 3
 - Gastroenteritis
 - Constipation
- 2.30 pm - Break for refreshments**
3.00 pm - Session 4
 - UTI
 - Rashes
 - Any Questions?
- 4.30pm End of session**

Suitable for all Primary Health Care Professionals.

For further information please contact us
Email: admin@futureproofhealth.co.uk
Tel: 01902 546900
Northway Medical Practice, Sedgley, DY33QY



Adult Minor Illness Triage Course Friday 25th October

Must be with Dudley, Sandwell & West Birmingham, Walsall & Wolverhampton CCGs and working in Primary Care. Charges will apply from outside these CCGs.

Please 'Like' us on Facebook:
facebook.com/futureproofhealth

&OR Follow us Twitter:
@ProofFuture

To get invited to our PN OR HCA WhatsApp groups please email your name, phone number and the CCG you're from to: Sarah.Cruddas@futureproofhealth.co.uk

Venue: Himley Hall, Himley, Dudley, DY3 4DF

Time: 9:30am - 4pm

This event is **FREE** to attend

The current format of the adult minor illness course is a 1 day course (approx. 7 hrs).

This course covers the following topics:

- History taking/ safety netting
 - Headache
 - Facial palsy
 - ENT infection
 - Dizziness
 - Abdominal pain
- Diarrhoea and vomiting
 - UTI
- Asthma/ COPD exacerbation
- lower respiratory tract infection
 - Skin infection

Suitable for GPs & nurses

Parking passes will be emailed out to attendees 48 hours before the event

Food will be provided

Please ensure the ticket is booked in the attendee's name

To book on, please use Eventbrite

For further information please contact us
Email: admin@futureproofhealth.co.uk
Tel: 01902 546900
Northway Medical Practice, Sedgley, DY33QY



Paediatric Triage Course Friday 17th January 2020

Must be with Dudley, Sandwell & West Birmingham, Walsall & Wolverhampton CCGs and working in Primary Care. Charges will apply from outside these CCGs.

Please 'Like' us on Facebook:
facebook.com/futureproofhealth

&OR Follow us Twitter:
@ProofFuture

To get invited to our PN OR HCA WhatsApp groups please email your name, phone number and the CCG you're from to: Sarah.Cruddas@futureproofhealth.co.uk

Venue: Himley Hall, Himley, Dudley, DY3 4DF

Time: 9:30am - 5pm

This event is **FREE** to attend

The current format of the paediatric minor illness course is a 1 day course (approx. 7 hrs).

This course covers the following topics:

- Anatomical and physiological variances
 - Approach to paediatric assessment
- Common acute minor illnesses, ENT, respiratory etc
 - Rashes
 - Antibiotic prescribing
 - Diarrhoea and vomiting
- Feeding problems in babies
 - Crying baby
 - Constipation
- Red flags and recognising sepsis

Suitable for GPs & nurses

Food will be provided

Parking passes will be emailed out to attendees 48 hours before the event

Please ensure the ticket is booked in the attendee's name

For further information please contact us
Email: admin@futureproofhealth.co.uk
Tel: 01902 546900
Northway Medical Practice, Sedgley, DY33QY

Women's Health

We ran 1 session

There were 30 places available

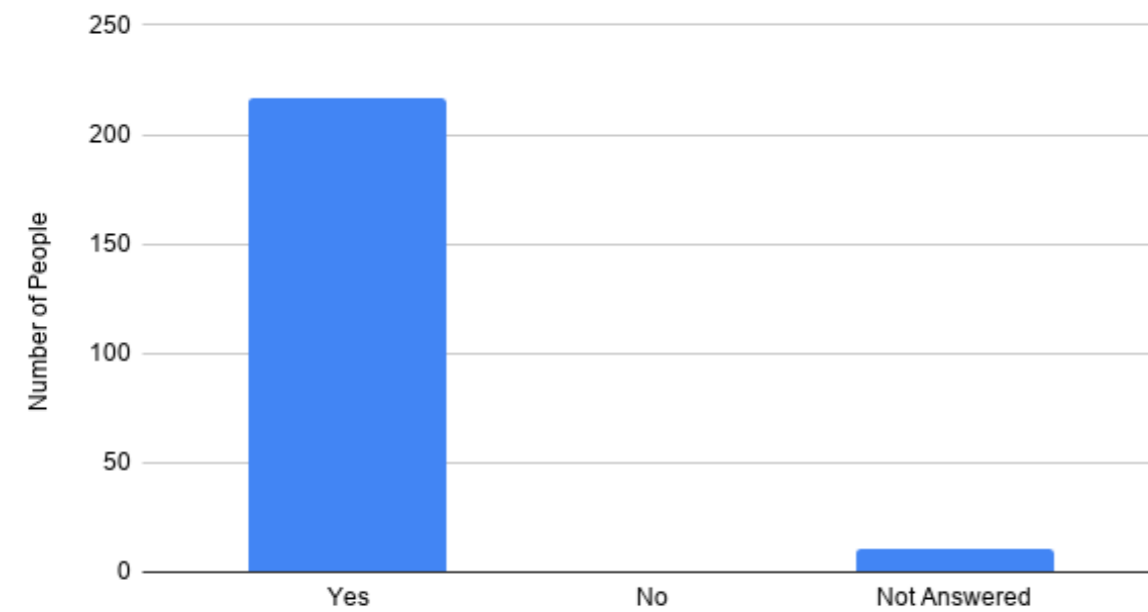
We had positive feedback from those sessions:

“Fantastic as usual”

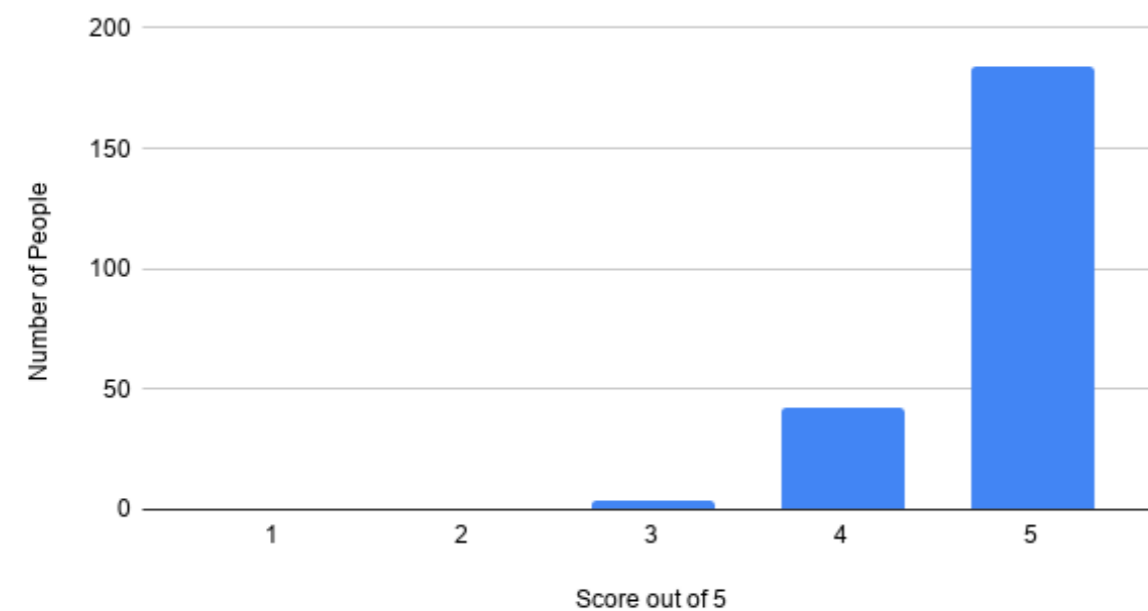
“Very informative especially as I am working from home”

“Excellent as always”

Would you recommend this course?



Overall View of Course



The Covid Impact on Contraception Delivery in Primary Care - Virtual Training Session

Training delivered by Dr Vicky Hobb and
Dr Heidi Kerr
(VHK Education)

Wednesday 27th May
1pm-2pm

This training will be delivered online via Zoom

There will be a consent form sent the day before
that needs to be sent back by 10am on Wednesday
27th May, the link will be sent to you after that

This training will show how we can deliver safe
practice to this group of patients remotely; a real
change in direction from what we were doing
pre-COVID

[To book on please click here](#)

For Dudley Nurses ONLY

For further information please contact us
Email: admin@futureproofhealth.co.uk
Tel: 01902 546900
Northway Medical Practice, Sedgley, DY33QY

DPMA Training 2019 - 2020

We ran 7 different course topics over 17 sessions from
16th May 2019 to 5th March 2020

There were 355 places available

We had positive feedback from all those sessions:

“Very well presented and appropriate and relevant to
workplace”

“Great informative course, well delivered”

“Very Informative”

“Well presented. Good clear instructions and evidence in
practical sessions”

Click on the titles to view the feedback:

[Conflict Resolution](#)

[First Aid at Work](#)

[Infection Control](#)

[Chaperone Training](#)

[Cauldicott Guardian](#)

DPMA TRAINING 2019/2020

Please note these training sessions are for Dudley staff ONLY

9th January 2020 - First Aid at Work @ The Greens Health Centre
[PLEASE CLICK HERE TO BOOK ON](#)

28th January 2020 - Chaperone Training @ Dudley College
[PLEASE CLICK HERE TO BOOK ON 3PM-5PM](#)

4th February 2020 - Ear Syringing @ Dudley College
[PLEASE CLICK HERE TO BOOK ON](#)

13th February 2020 - Caldicott Guardian @ Dudley College
[PLEASE CLICK HERE TO BOOK ON](#)

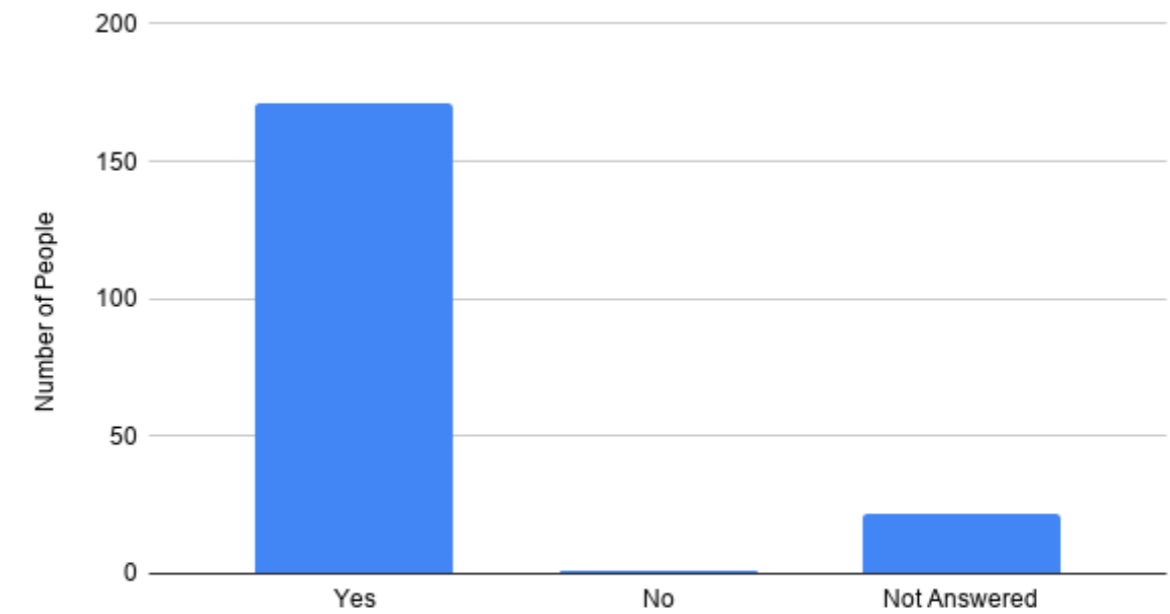
26th February 2020 - First Aid at Work @ The Greens Health Centre
[PLEASE CLICK HERE TO BOOK ON](#)

5th March 2020 - Infection Control @ St James Medical Centre
[PLEASE CLICK HERE TO BOOK ON](#)

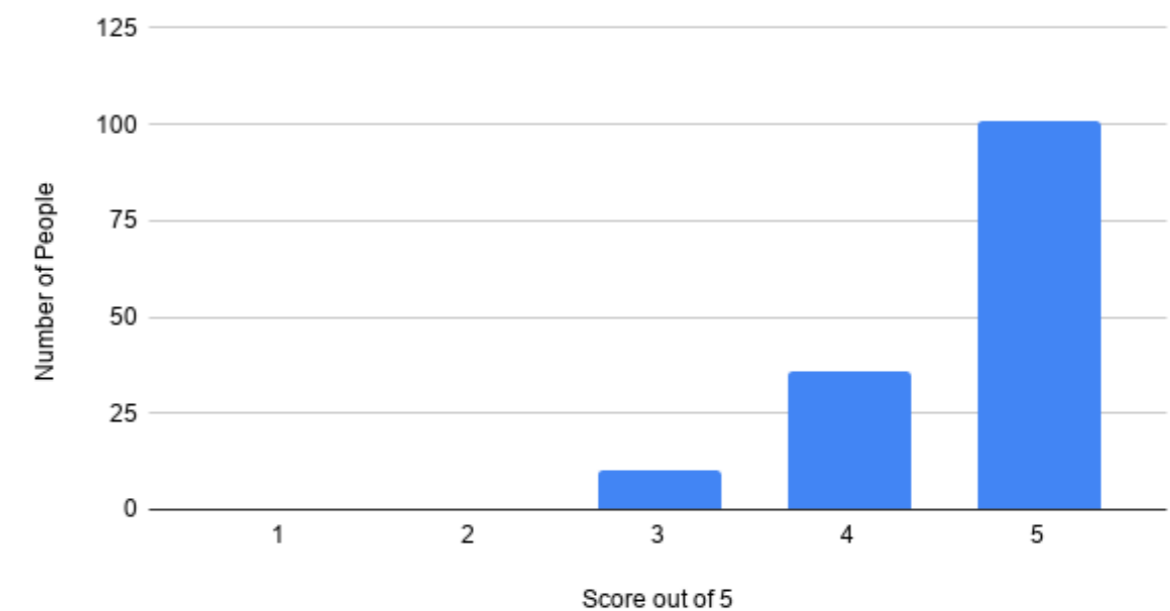
Must work in Dudley
to attend

For further information please contact us
 Email: admin@futureproofhealth.co.uk
 Tel: 01902 546900
 Northway Medical Practice, Sedgley, DY33QY

Would you recommend this course?



Overall View of Course



Nutritional Rickets and Vitamin D Supplementation Training 2020

We ran 2 virtual sessions

There were 100 places available

We had positive feedback from those sessions:

“Really useful for practice nurses. Pitched just at the right level.”

“Very informative session, found it very useful and will use this knowledge in practice where appropriate”

“Very informative and well delivered”

To view the feedback please [click here](#).



Nutritional Rickets and Vitamin D supplementation

Delivered by Dr Suma UDay -

Consultant Paediatric Endocrinologist & Metabolic Medicine
Birmingham Children's Hospital

Thursday 2nd July

2pm - 3pm

Tuesday 21st July

7pm - 8pm

This training will be delivered online via Zoom
There will be a consent form sent the day before that needs to
be sent back by 10am on the day of the training
The link will be sent to you after that

[Please click here to book on](#)

If you have questions around Vitamin D supplementation
during the Covid-19 pandemic to contact Baldev -
baldevdhanda@thorntonross.com
or your local T&R representative



Thornton & Ross
PHARMACEUTICALS
STADA GROUP

For further information please contact us:

Email: Admin@futureproofhealth.co.uk

Telephone: 01902 546900

Northway Medical Practice, Sedgley, DY3 3QY

Immunisation Training 2019

We ran 5 sessions

There were 240 places available

We had positive feedback from those sessions:
“Extremely useful update, signposted to useful web links”

“Great, informative session”

“Very informative”

“Good for update”

“Update of current best practice.”

To view the feedback please [click here](#).

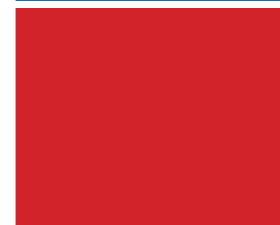


Must be with Dudley, Sandwell & West Birmingham, Walsall & Wolverhampton CCGs and working in Primary Care. Charges will apply from outside these CCGs.

Please 'Like' us on Facebook:
facebook.com/futureproofhealth

&OR Follow us Twitter:
@ProofFuture
@BCTH_

To get invited to our PN OR HCA WhatsApp groups please email your name, phone number and the CCG you're from to:
Sarah.Cruddas@Futureproofhealth.co.uk



2 Day Fundamentals of Immunisation Course
@ Himley Hall
To book on please [click here](#)

12th & 13th June
9:00am - 4.30pm
(both days)

Delivered by Pauline MacDonald

About this Event:

- The aims of immunisation, national vaccine policy and schedules
 - The immune response to vaccines and how vaccines work
- Vaccine preventable diseases and vaccines for diphtheria, tetanus, polio, HiB, pertussis, hepatitis B, measles, mumps, rubella, rotavirus, pneumo, meningococcal disease (all strains), flu, shingles and HPV
- The different types of vaccines, their composition and the indications and contraindications
 - Current issues in immunisation
 - Legal issues in immunisation
- Documentation, record keeping and reporting Storage and handling of vaccines
 - Correct administration of vaccines
 - Anaphylaxis and adverse reactions
- Communicating with patients, parents and carers about vaccines
 - Strategies for optimising immunisation uptake

Session will be held in the DRAWING room
Suitable for nurses

This event is FREE to attend

Refreshments will be provided during the day but you will need to bring your own lunch.

Parking passes will be emailed out to attendees 48 hours before the event

Ensure that you book the name of the attendee

For further information please contact us
Email: admin@futureproofhealth.co.uk
Tel: 01902 546900
Northway Medical Practice, Sedgley, DY33QY

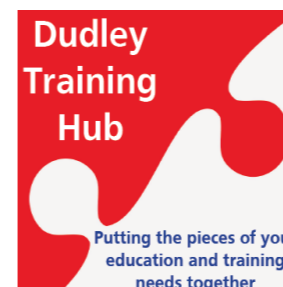
Immunisation Training 2020

We ran 3 sessions, 2 virtual and 1 face-to-face (which met the current government guidelines and the risk assessment from the venue)

There were 225 places available

We had positive feedback from those sessions:
“Pauline always fantastic well done Future proof health”
“Excellent presentation”
“great update!”

To view the feedback please [click here](#).



Virtual Immunisation Update

Routine Immunisation in a COVID19 environment

Training delivered by Pauline MacDonald

Wednesday 15th July

1pm - 2.30pm

This session will cover:

- The impact of Covid-19 on vaccination programmes
- The importance of maintaining vaccination programmes
 - Guidance on prioritising programmes
- Children with a temperature/fever after the vaccination. Is it a virus or a result of vaccine?
 - Correct PPE to wear
 - Going forward

This training will be delivered online via Zoom

There will be a consent form sent the day before that needs to be completed by 10am on Wednesday 15th July and the link will be sent to you after that

If you would like to book onto this training please [click here](#)

For further information please contact us:

Email: Admin@futureproofhealth.co.uk

Telephone: 01902 546900

Northway Medical Practice, Sedgley, DY3 3QY

Virtual Immunisation Update

Routine Immunisation in a COVID19 environment

Training delivered by Pauline MacDonald

Thursday 30th July

11am - 12.30pm

This session will cover:

- The impact of Covid-19 on vaccination programmes
- The importance of maintaining vaccination programmes
 - Guidance on prioritising programmes
- Children with a temperature/fever after the vaccination. Is it a virus or a result of vaccine?
 - Correct PPE to wear
 - Going forward

This training will be delivered online via Zoom

You will need to complete the webinar registration to get the link to join this meeting

If you would like to book onto this training
[please click here](#)

For further information please contact us:

Email: Admin@futureproofhealth.co.uk

Telephone: 01902 546900

Northway Medical Practice, Sedgley, DY3 3QY



Immunisation Training for HCAs (NEW TO VACCINES - NOT AN UPDATE)

This course adheres to the National Minimum Standards for Immunisation Training and includes flu, pneumococcal and shingles.

HCA's must have been in post for 2 years as an HCA (this does not have to be at the same practice) and MUST have completed their Level 2 and be working at/completed Level 3

You will need to show proof of Level 2 qualification on the day

Physicians Associates can attend this training but will only be able to vaccinate Adults under a PSD once completed.

Delivered by Pauline MacDonald:

5th August 2020 & 6th August 2020

The course is delivered over BOTH DAYS (9.30am-5pm each day)

ATTENDANCE IS MANDATORY FOR BOTH DAYS

Please book in the name of the person attending

Only for Dudley, Walsall, Wolverhampton and Sandwell and West Birmingham CCGs

Free on-site parking

You will need to provide your own food and refreshments for both days

Tea and coffee will be available to buy from the college

[Please click here to book on](#)

For further information please contact us:

Email: Admin@futureproofhealth.co.uk

Telephone: 01902 546900

Northway Medical Practice, Sedgley, DY3 3QY

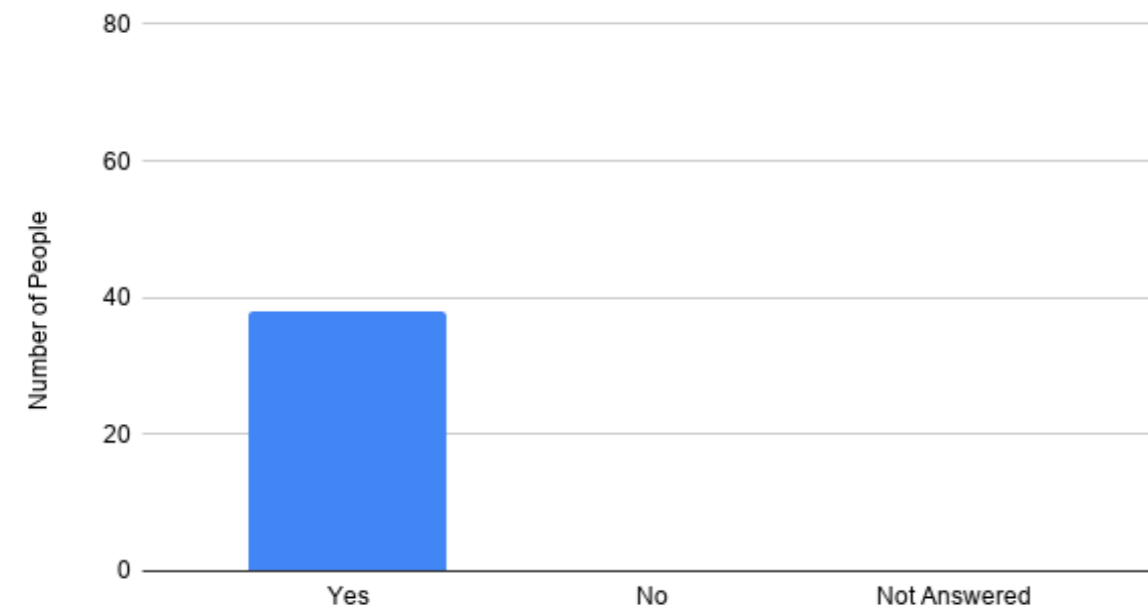
Flu Update Sessions 2018

We ran 7 sessions from 24th July to 16th August in the 4 areas of the STP. There were 395 place available

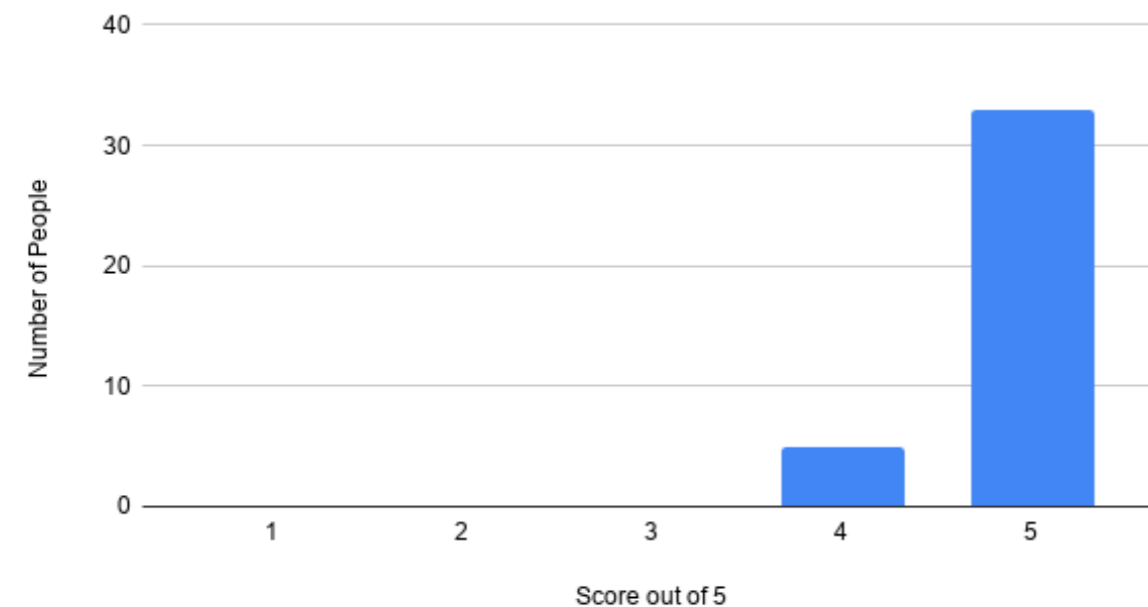
We had positive feedback from all those sessions:

“Excellent”
“Very interesting”
“Good for all levels of experience of nurses”
“Very relevant”
“Very interesting”
“Valued update”
“Excellent delivery from Pauline”
“Pitched at correct level”
“Content vast but informative”
“Learnt and gained a lot of knowledge”
“Excellent location”
“This was the best flu and imms update I have been to recently – please can we have the same trainer next year?!”

Would you recommend this course?

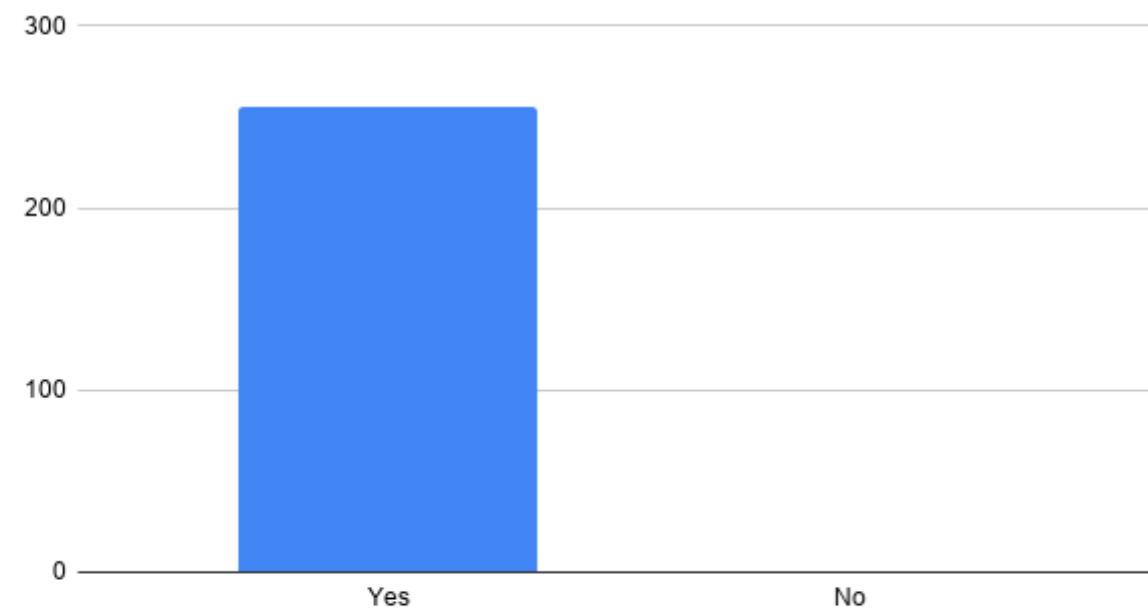


Overall View of Course



Flu Update Sessions 2019

Would you recommend this course to others?



We ran 9 sessions from 24th July to 18th September in the 4 areas of the STP

There were 653 places available

We had positive feedback from all those sessions:

“Overall course – Excellent”

“Delivery – Excellent”

“Very informative”

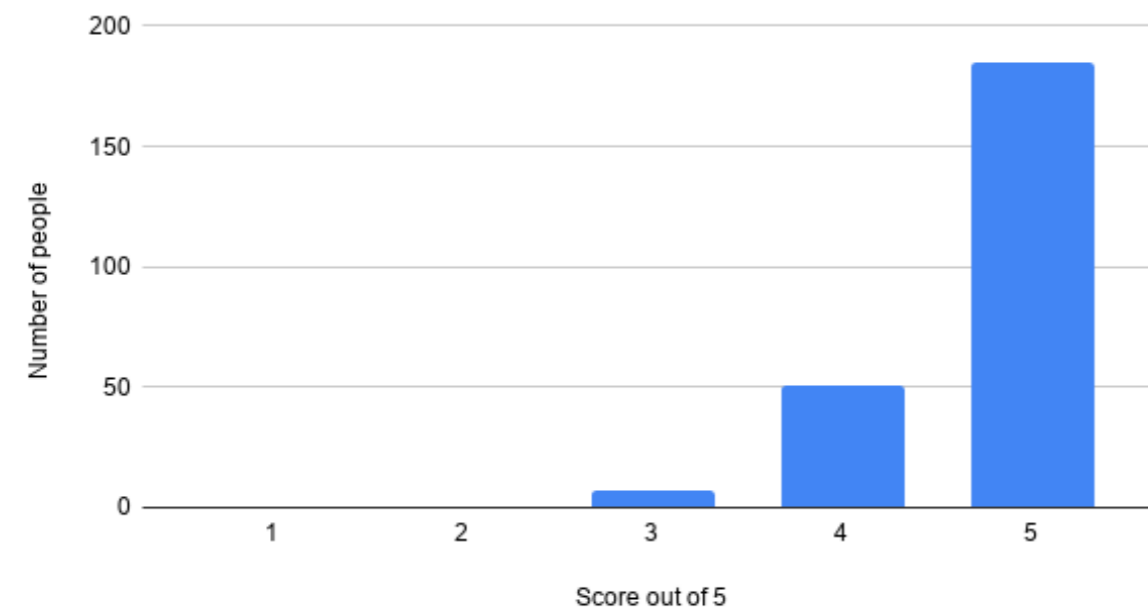
“Fantastic tutor - thank you!”

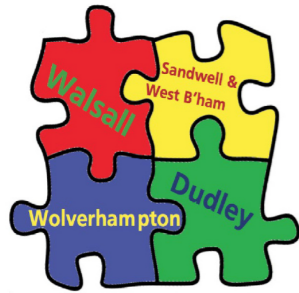
‘Informative, great as usual. Thank you!’

Very useful update and informative”

To read the evaluation forms, please [click here](#)

Overall View of Course





Flu update sessions:
24th July @ Wolverhampton Science Park, 1st August @ Walsall Hub, 4th September @ Himley Hall, 5th September @ Brasshouse Community Centre

Must be with Dudley, Sandwell & West Birmingham, Walsall & Wolverhampton CCGs and working in Primary Care. Charges will apply from outside these CCGs.

Please 'Like' us on Facebook:
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&OR Follow us Twitter:
@ProofFuture
@BCTH_

To get invited to our PN OR HCA WhatsApp groups please email your name, phone number and the CCG you're from to: Sarah.Cruddas@Futureproofhealth.co.uk

1st Session:

Time: 9:30am - 12pm

Flu vaccination programme for 2019/20
Short update on any changes to adult Pneumococcal and Shingles Vaccination programmes

Aimed at HCAs & GPNs just giving flu vaccines

2nd Session:

Time: 1pm-5pm

Flu vaccination programme for 2019/20

General Imms programme update:

Where to obtain advice

Current issues, epidemiology and changes to vaccine recommendations or national policy (MMR, Hep B at risk babies, Meningococcal, HPV, Pneumococcal, Shingles)
Review of cold chain arrangements, data and documentation

Vaccine confidence

Q&As throughout the session

You do not need to attend both sessions

These events are **FREE** to attend

Parking is available

Please ensure the ticket is booked in the attendee's name

- we will be checking

To book on, please use Eventbrite and search for your chosen session [here](#)

Light refreshments will be provided

For further information please contact us
Email: admin@futureproofhealth.co.uk
Tel: 01902 546900
Northway Medical Practice, Sedgley, DY33QY



Did you miss out on your Flu Training?

DROP-IN FLU UPDATE SESSIONS:

Join Marie, our Nurse Facilitator on:

3rd September at Northway Medical Practice - 8am till 12pm

&

26th September at Beechdale Health Centre - 12pm till 4.30pm

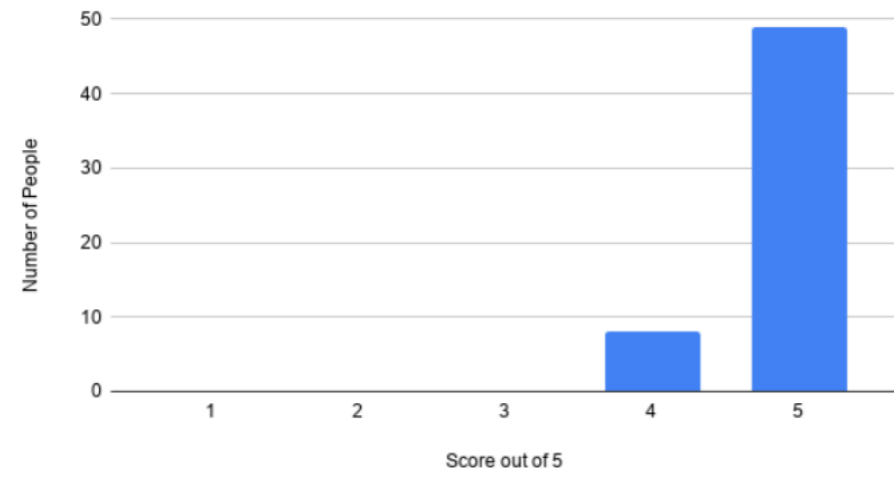
We will be doing eLearning together, REMEMBER to bring your own laptop!

Please allow an hour to an hour and half

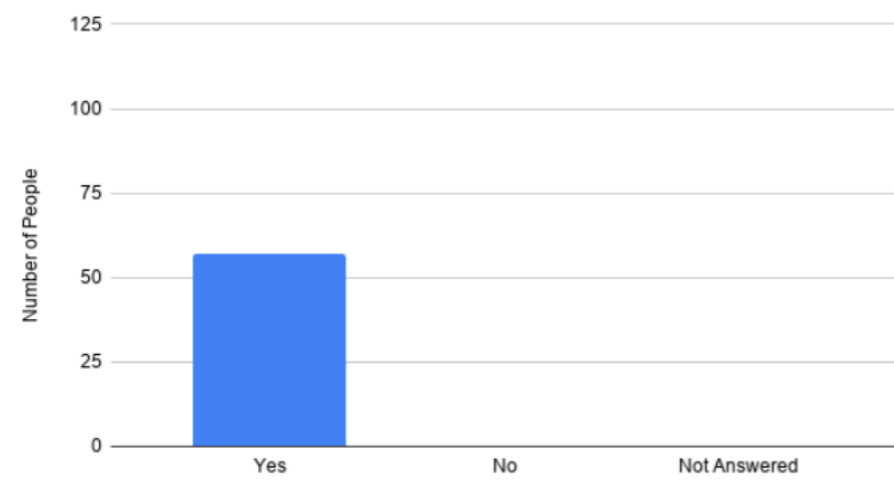
No booking required!

For further information please contact us
Email: admin@futureproofhealth.co.uk
Tel: 01902 546900
Northway Medical Practice, Sedgley, DY33QY

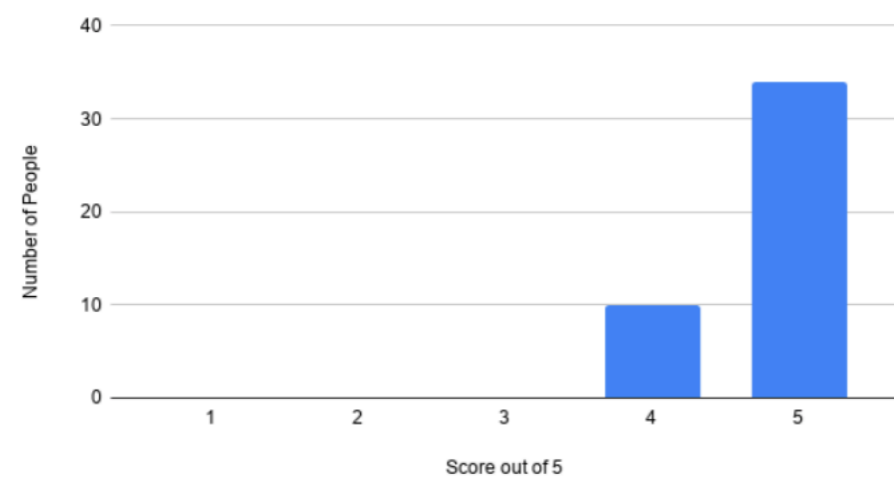
Overall View of Course - Flu Update - 4.09.2019



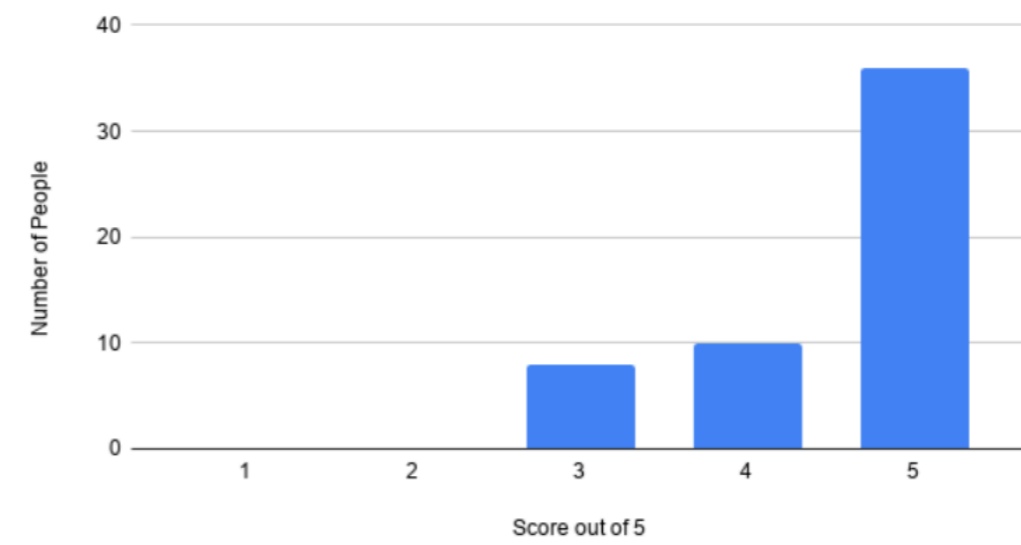
Would you recommend this course? - Flu Update - 4.09.2019



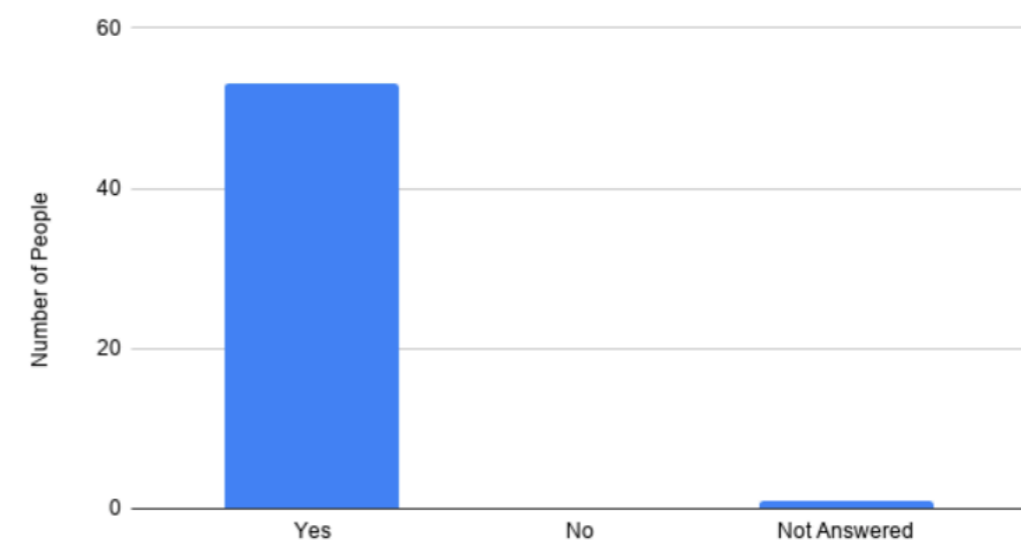
Overall View of Course - Flu Update - 5.09.2019



Overall View of Course - Flu Update - 18.09.2019



Would you recommend this course? - 18.09.2019



Flu Update Sessions

2020

We ran 12 sessions over 4 days from 14th August to 16th September

There were 785 places available

We had positive feedback from all those sessions:

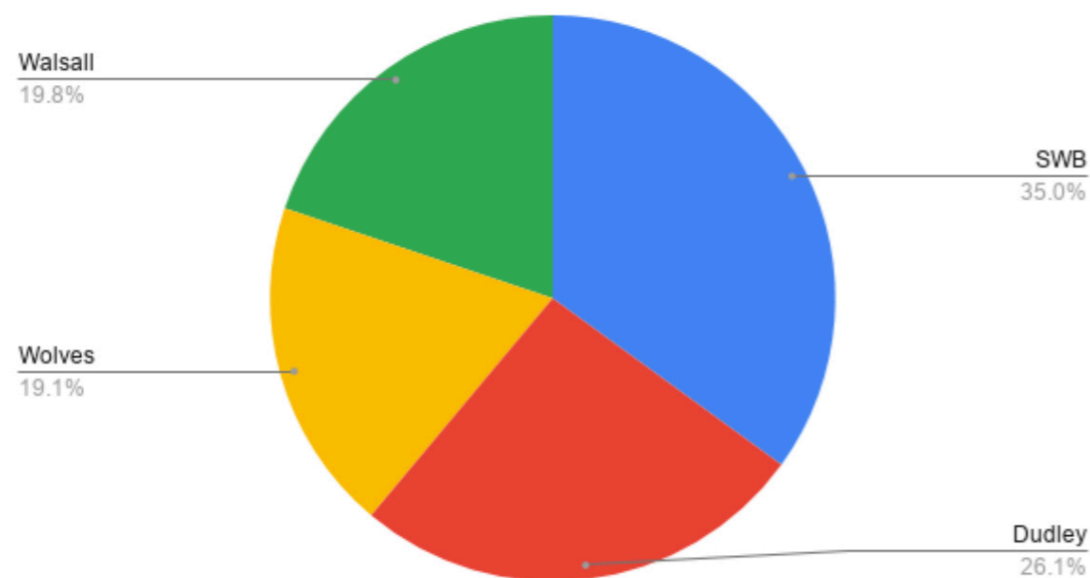
“Great session, thankfully there were no tech issues, information was given clearly and opportunities to ask questions were available throughout.”

“very helpful and informative. clear and concise and answered questions confidently”

“was advised by colleague it was good, informative as ever, prefer classroom!”

“Thank you Pauline and those involved, well delivered and great presentation”

Overall Flu Attendees



Black Country and West Birmingham Training Hub
Primary Care Workforce
Your career in Primary Care

Flu Updates

Delivered by Pauline MacDonald

The session will cover:

Flu vaccination programme for 2020/21

Short update on any changes to adult Pneumococcal and Shingles Vaccination programmes

The extra groups that are to be included

Guidance on safe delivery of the programme in practice

The dates for virtual sessions are:

14th August: 9.30am - 11.30am, 12pm - 2pm, 3pm-5pm

[Please click here to book on](#)

9th September: 9.30am - 11.30am, 12pm - 2pm, 3pm-5pm

[Please click here to book on](#)

10th September: 9.30am - 11.30am, 12pm - 2pm, 3pm-5pm

[Please click here to book on](#)

This training will be delivered online via Zoom

PLEASE ONLY BOOK A TICKET FOR YOURSELF

There will be a consent form sent the day before at 9am that needs to be back by 6pm the same day, the link to join the meeting will be sent to you after this has been received.

Please note on your consent form you will need to state the correct slot you have booked for so you get the correct link.

There will be a face to face session on the 16th September, details are to be confirmed

For further information please contact us:

Email: Admin@futureproofhealth.co.uk

Telephone: 01902 546900

Northway Medical Practice, Sedgley, DY3 3QY

 **FutureProofHealth**
Delivering tomorrow's healthcare



Black Country and West Birmingham Training Hub
Primary Care Workforce
 Your career in Primary Care

Flu Updates

Important changes to

WEDNESDAY 16TH SEPTEMBER 2020

The flu update is now VIRTUAL

The virtual platform is to be confirmed

If you have a ticket, it is still valid

If you cannot make this date PLEASE cancel your place

There will be a consent form sent the day before, the link to join the meeting will be sent to you after this has been received.

[Please click here to book on](#)

Delivered by Pauline MacDonald

The session will cover:

Flu vaccination programme for 2020/21

Short update on any changes to adult Pneumococcal and Shingles Vaccination programmes

The extra groups that are to be included

Guidance on safe delivery of the programme in practice

PLEASE ONLY BOOK A TICKET FOR YOURSELF

For further information please contact us:

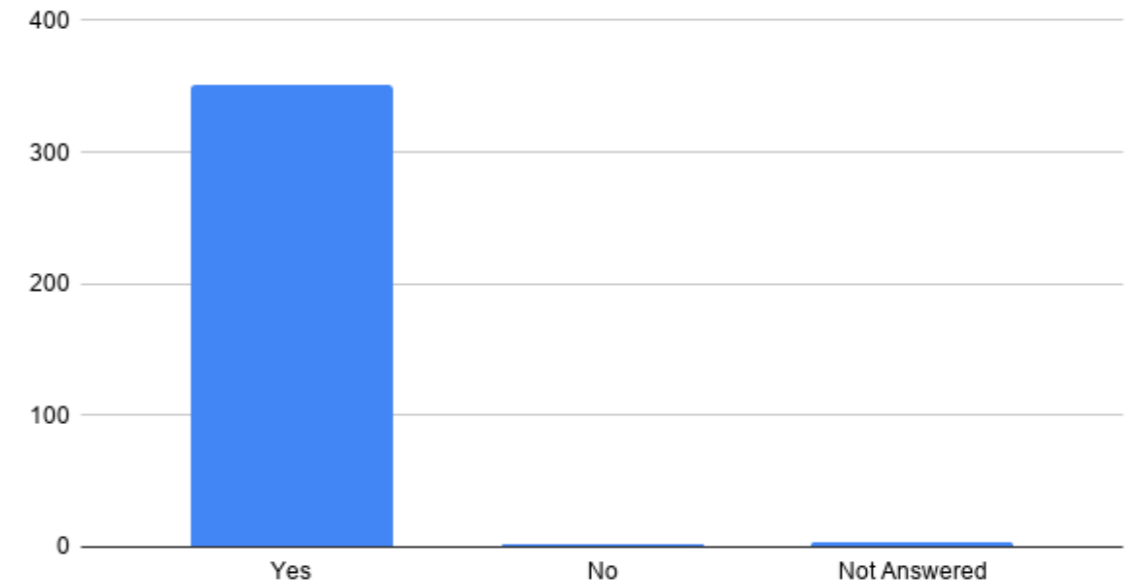
Email: Admin@futureproofhealth.co.uk

Telephone: 01902 546900

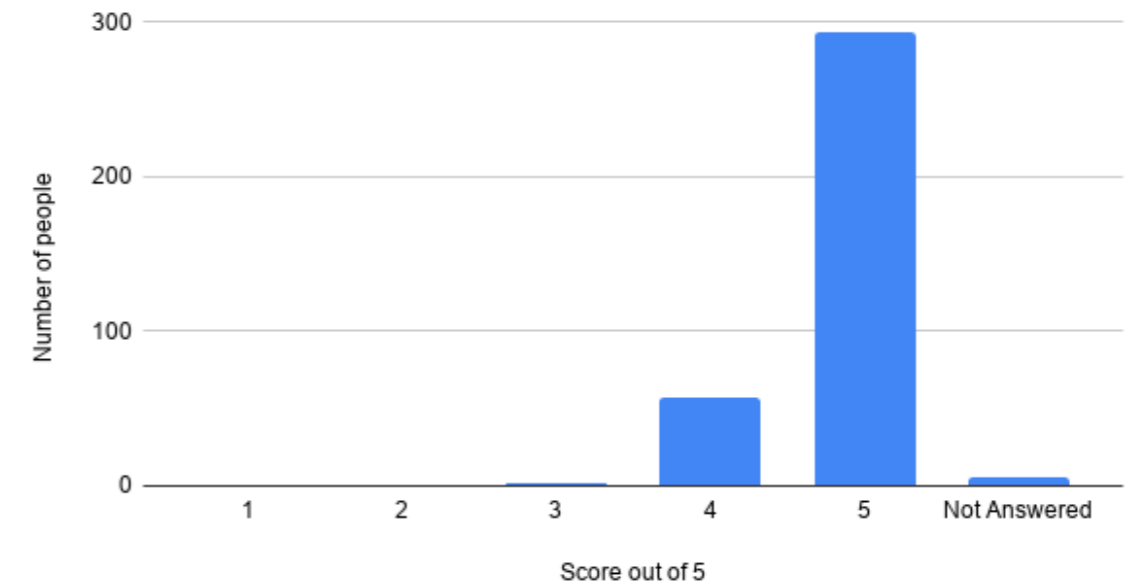
Northway Medical Practice, Sedgley, DY3 3QY


FutureProofHealth
 Delivering tomorrow's healthcare

Would you recommend this course?



Overall View of Course



Non Clinical Skills Training 2020

We ran 3 virtual courses, with 3 sessions per day.

There were 135 places available

We had positive feedback from those sessions:




“Great training, well done. It must have been quite a challenge doing this remotely”

“Very informative and some good idea's”

“Enjoyed this training found it very useful”

“Good insight into many different ways to approach telephone skills”

To view the feedback please [click here](#).



Training available for Dudley staff ONLY

Customer service skills Virtual training session

Thursday 17th September 2020
9.30am - 11.30am, 12pm - 2pm & 3pm - 5pm

[Click here to book on](#)

Delivered by TutorCare

Outline of Programme

- How customer service affects your business.
- Good and bad customer service.
- Identifying and overcoming barriers preventing excellent customer service.
- Dealing with complaints politely and professionally.
- Monitoring customer satisfaction.
- Improving customer service based on feedback.
- Understanding that every customer is different.
- Learning how to deal with difficult customer behaviour.
- Personal action plans to enhance customer service.

Telephone skills Virtual training session

Wednesday 30th September 2020
9.30am - 11.30am, 12pm - 2pm & 3pm - 5pm

[Click here to book on](#)

Delivered by TutorCare

Outline of Programme

- To project a positive company image
- To enhance customer service skills
- To start and end a call with greater confidence and efficiency
- To be able to take clear and concise messages
- To be able to demonstrate positive listening and speaking technique
- Who your customers are
- What your customers need
- How to maintain good communication with your customers

For further information please contact us:

Email: Admin@futureproofhealth.co.uk

Telephone: 01902 546900

Northway Medical Practice, Sedgley, DY3 3QY

Conflict Management and Challenging Behaviour Awareness - Virtual Session

Wednesday 23rd September 2020

9:30am – 11:30am, 12:00pm – 2:00pm & 3:00pm – 5:00pm

Delivered by TutorCare

Outline of Programme:

Introduction.

Identifying challenging behaviour.

Eliminating violence and bullying in the workplace.

Appropriate response to threats and aggression.

Promoting positivity to reduce conflict.

Conflict management process.

Ensuring personal safety when managing conflicts.

Communication skills (verbal and non-verbal).

Causes and effects.

[Please click here to book on](#)

This session is delivered via TEAMS. There will be a registration form emailed the day before, in order to get the link this NEEDS to be filled out.

For further information please contact us:

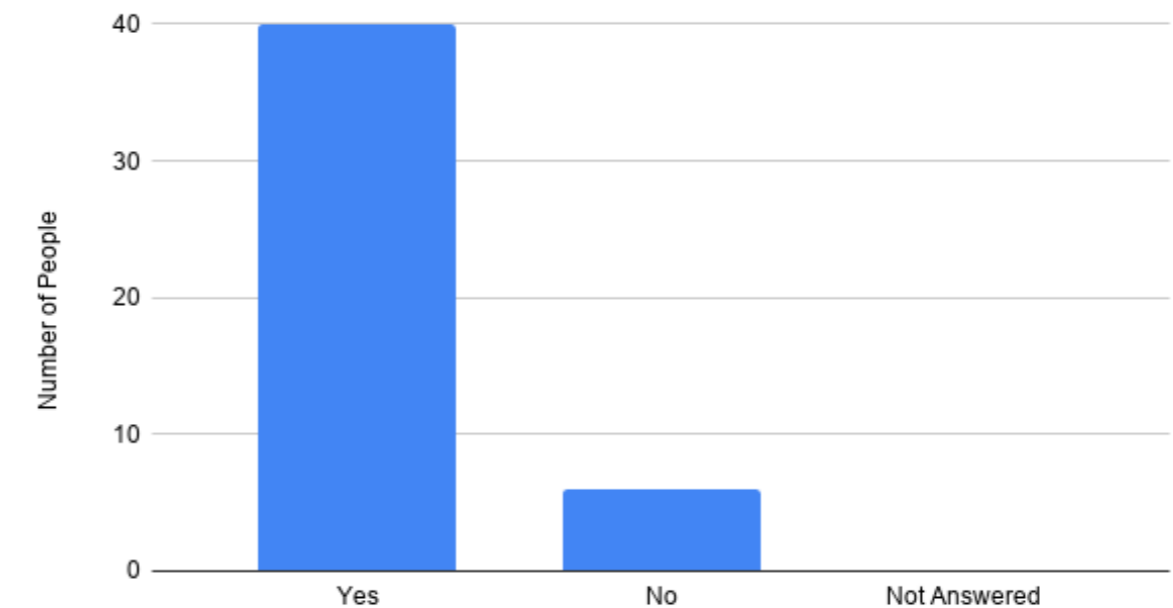
Email: Admin@futureproofhealth.co.uk

Telephone: 01902 546900

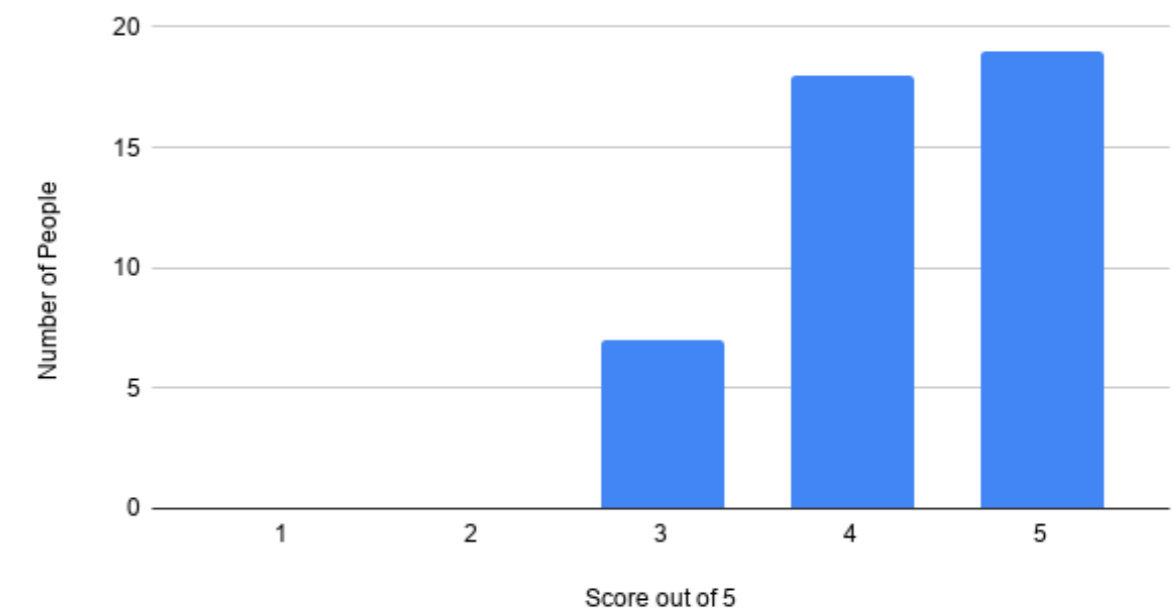
Northway Medical Practice, Sedgley, DY3 3QY

FutureProofHealth
Delivering tomorrow's healthcare

Would you recommend this course?



Overall View of Course



Keep Calm and Carry On Prescribing

We ran 4 virtual courses.

There were 100 places available

We had positive feedback from those sessions:

“Good update thank you”

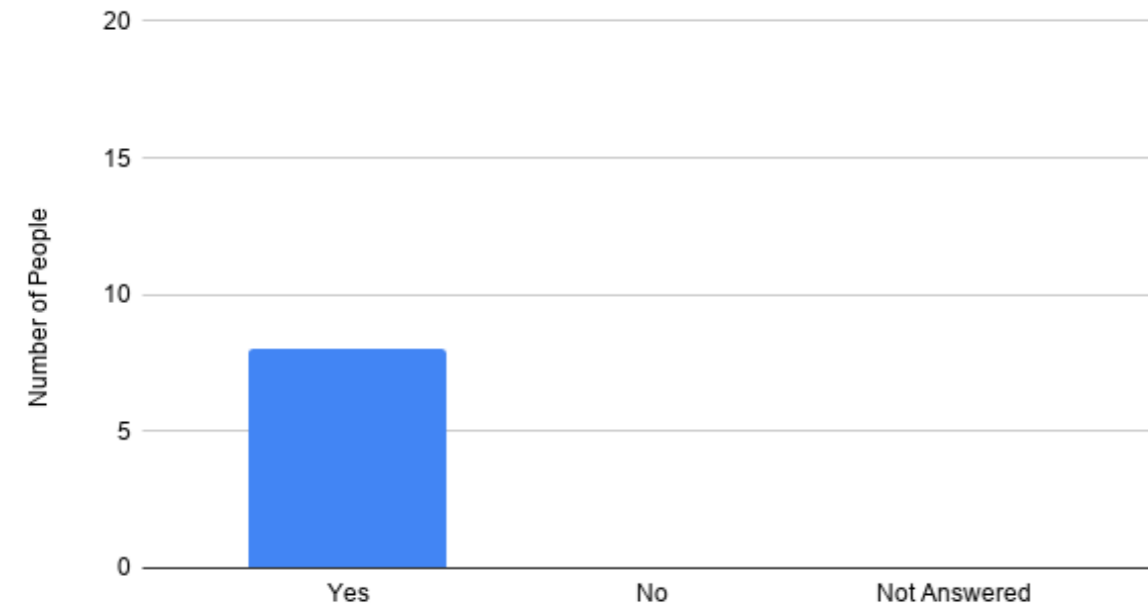
“Excellent”

“Excellent course will use towards my evidence for my non-medical prescribing competency”

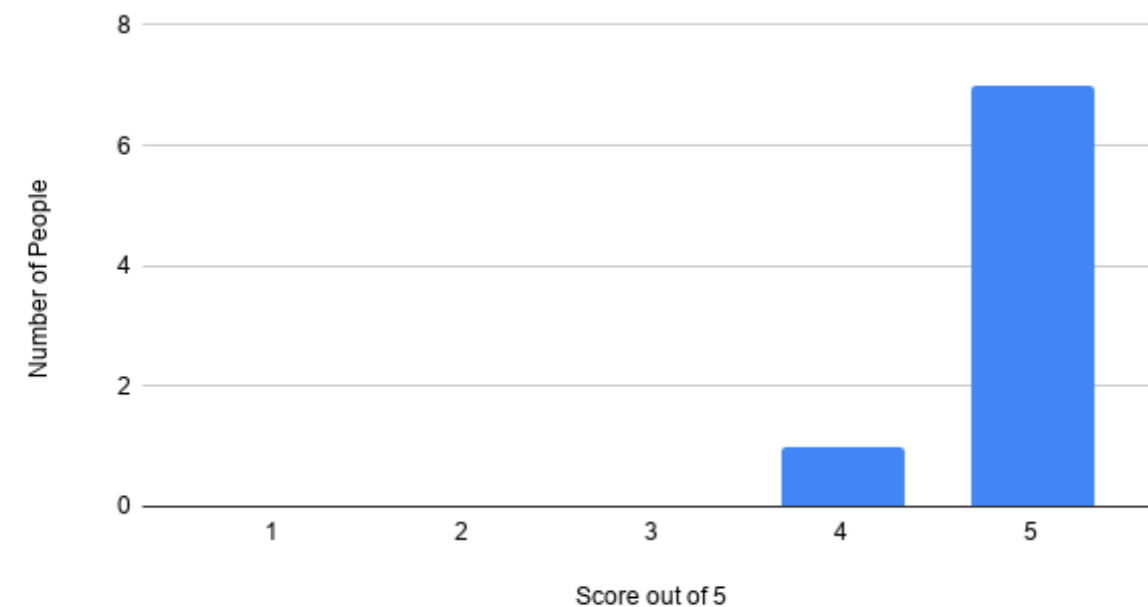
“Excellent very helpful”

To view the feedback please [click here](#).

Would you recommend this course?



Overall View of Course





KEEP CALM AND CARRY ON PRESCRIBING
(V300 UPDATE)

The Course Aim
To update participants in recent Non Medical Prescribing developments and enable them to use their prescribing skills, legally and professionally to improve safe and effective practice and minimise risk of litigation.

Learning outcomes
By the end of the session participants will have an increased understanding of

- Legislation of NMP
- Professional standards
- Using the 2016 RPS Competency Framework for all Prescribers.

Course Content - Delivered online


- Review of accountability, NMC fitness to practice hearings
- Update on legislation
- Discussion on competency
- CPD and keeping up to date

Trainer
Fiona Peniston-Bird (fiona@nmprescribing.com, 0793 192 5522)
Wednesday 25th November OR Thursday 14th January 2021

Times

09.15 – 09.30	Welcome and introduction
09.30 – 10.15	Background, updates, accountability, NMC hearings
10.15 – 10.30	Stretch, drink, comfort break
10.30 – 11.15	Competence and the RPS Framework
11.15 – 11.30	Stretch, drink, comfort break
11.30 – 12.15	Keeping up to date, CPD
12.15 – 12.30	Q & A

[Please click here to book on](#)



Delivering tomorrow's healthcare



KEEP CALM AND CARRY ON PRESCRIBING
(V300 UPDATE)

The Course Aim
To update participants in recent Non Medical Prescribing developments and enable them to use their prescribing skills, legally and professionally to improve safe and effective practice and minimise risk of litigation.

Learning outcomes
By the end of the session participants will have an increased understanding of

- Legislation of NMP
- Professional standards
- Using the 2016 RPS Competency Framework for all Prescribers.

Course Content - Delivered online via MS Teams


- Review of accountability, NMC fitness to practice hearings
- Update on legislation
- Discussion on competency
- CPD and keeping up to date

Trainer
Fiona Peniston-Bird (fiona@nmprescribing.com, 0793 192 5522)
Thursday 26th November OR Monday 7th December

Times

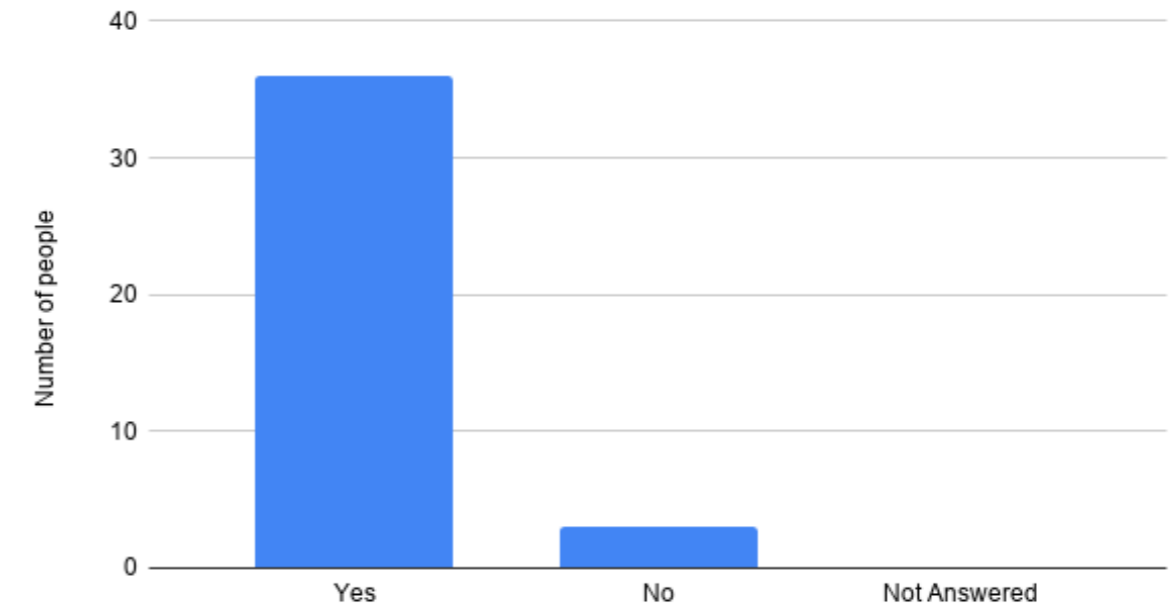
13.00 – 13.15	Welcome and introduction
13.15 – 14.00	Background, updates, accountability, NMC hearings
14.00 – 14.15	Stretch, drink, comfort break
14.15 – 15.00	Competence and the RPS Framework
15.00 – 15.15	Stretch, drink, comfort break
15.15 – 16.00	Keeping up to date, CPD
16.00 – 16.15	Q & A

[Please click here to book on](#)

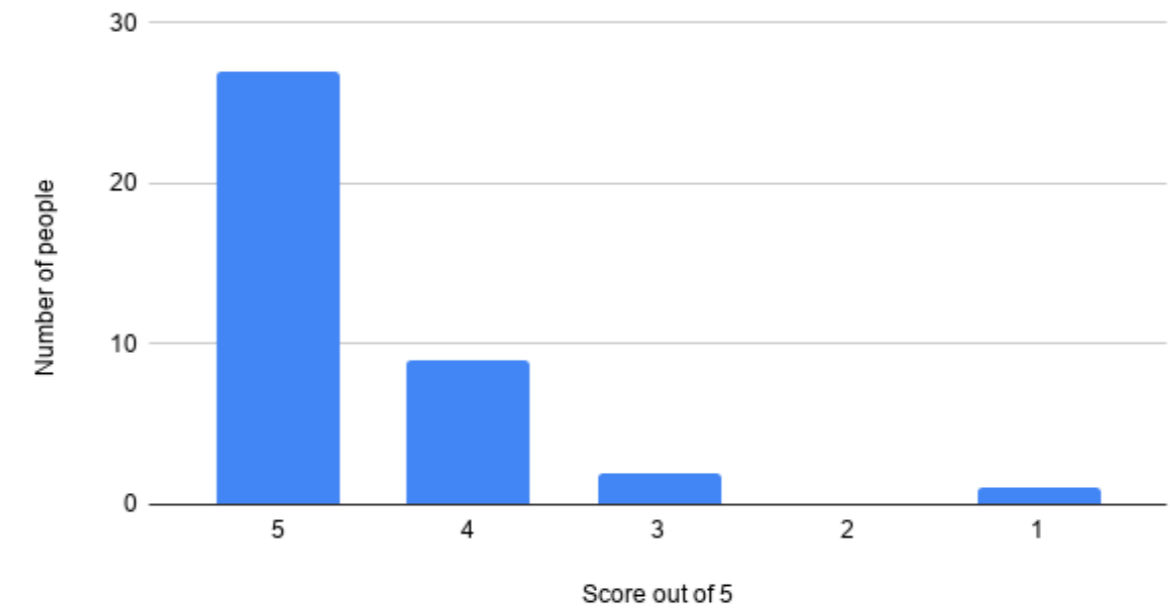


Delivering tomorrow's healthcare

Would you recommend to colleagues?



Overall, how would you rate this training?



Non-Medical Prescribing Respiratory Updates

We ran 2 virtual courses.

There were 150 places available

We had positive feedback from those sessions:

“Excellent training”

“informative, and a brilliant up date. Lots to think about - thank you both”

“Great teaching and up to date with new guidance”

To view the feedback please [click here](#).



Non Medical Prescribing Updates: Respiratory

27th January OR 4th February 2021

12.30pm - 2pm

Virtual sessions

Delivered by;

Bev Bostock, ANP, Asthma Lead for the Association of
Respiratory Nurse Specialists and Primary Care Respiratory
Society Policy Forum member.
RGN, MSc, MA, Queen's Nurse
Education Facilitator Devon Training Hub
Advanced Nurse Practitioner
Editor in Chief Practice Nurse Journal

&

Jo Hamilton Respiratory Lead Nurse for Education &
Training Dudley NHS
National Respiratory Trainer
ARTP Accredited
Member of The Black Country Respiratory Clinical Leadership
Group & West Midlands Respiratory Expert Advisory Group

This training is for Pharmacists

**Aim of Session: To update delegates on the latest
prescribing developments for Asthma & COPD**

**Learning Outcomes: By the end of the session delegates
will have an increased knowledge of latest local, national,
and international guidelines and appropriate treatment for
managing patients with Asthma & COPD**

Please click here to book on

For further information please contact us:

Email: Admin@futureproofhealth.co.uk

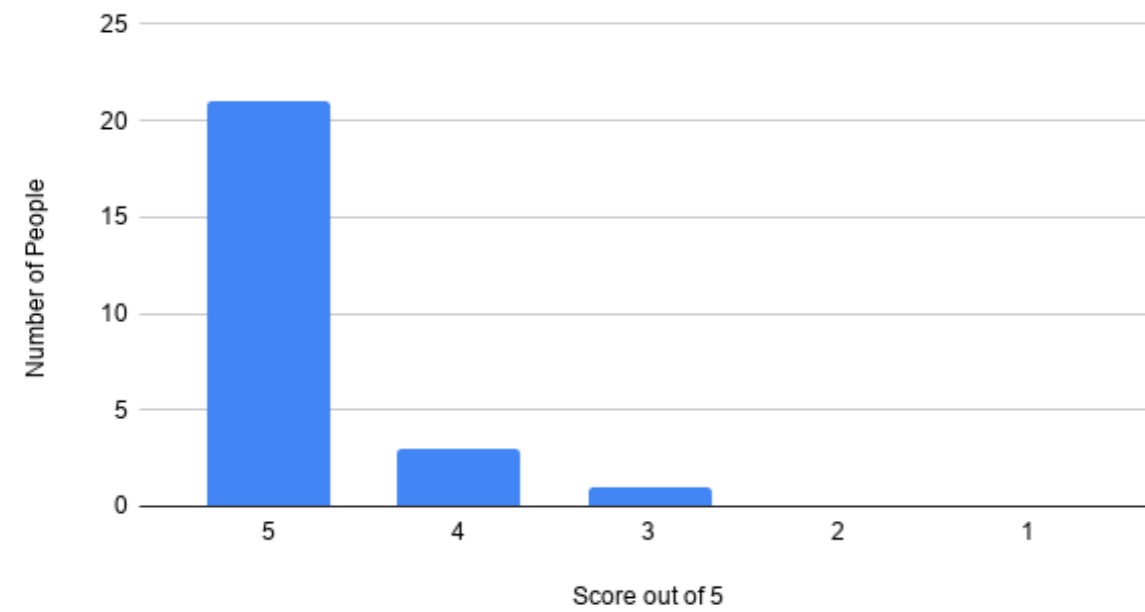
Telephone: 01902 546900

Northway Medical Practice, Sedgley, DY3 3QY

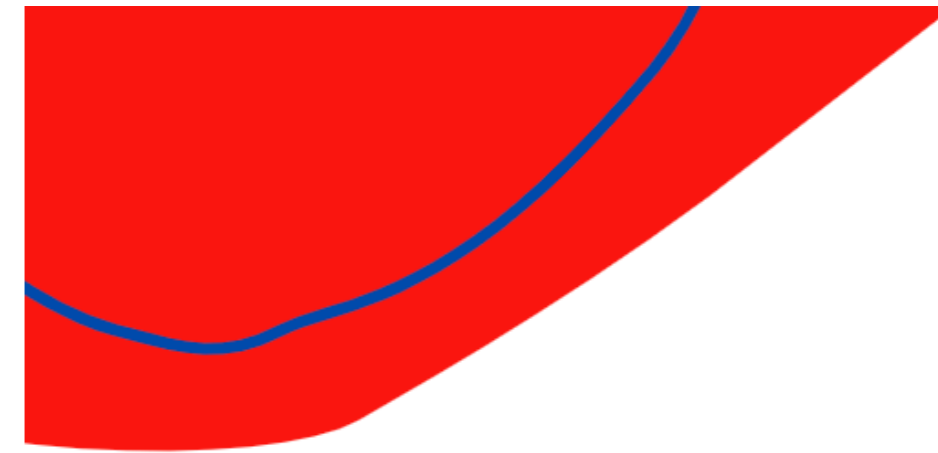
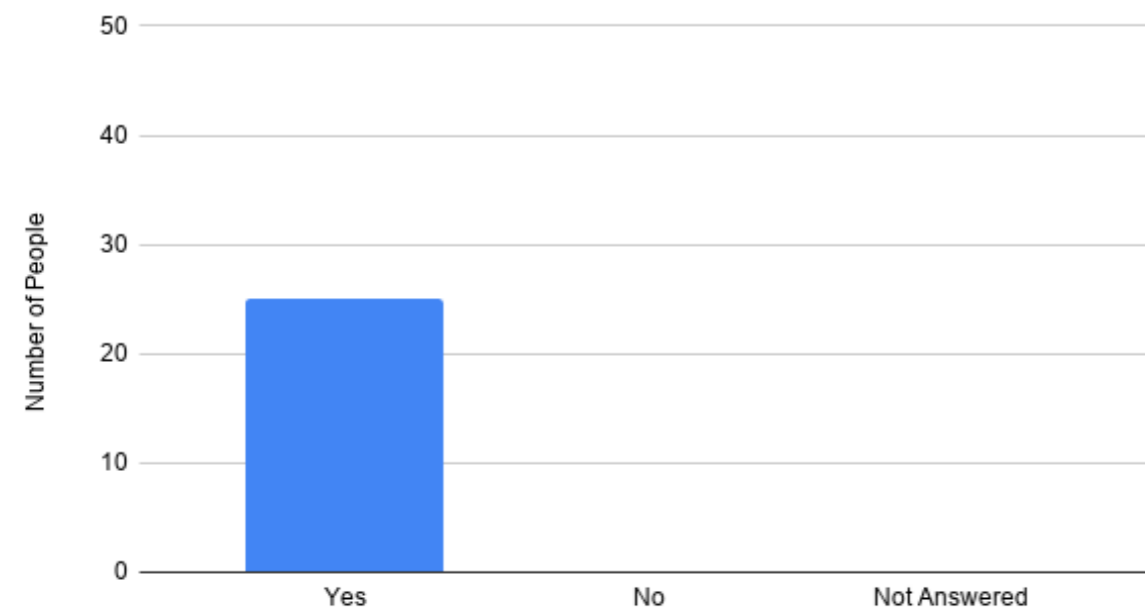


 **FutureProofHealth**
Delivering tomorrow's healthcare

Overall, how would you rate this training?



Would you recommend this course?



HCA PROGRAMME 2020-2021





HCA Level 2 & Level 3 Apprenticeships

Future Proof Health Ltd on behalf of The Black Country STP will be co-ordinating and offering a number of clinical modules to run along side the above apprenticeships.

Clinical modules to be included are:

- Asthma and COPD Training (full day)
- Diabetes Management (full day)
- Immunisation Training & Injection Technique (full day)
- Electrocardiogram (ECG) training (half day)
- Vitamin B12 Training (half day)
- Wound Management, Tissue Viability & Suture Removal (full day)
- Care Certificate (3 days)

The modules will be delivered at each of the three colleges below:



HCA Level 2 & Level 3 Apprenticeships

[19th November 2020 - Virtual Vitamin B12 Injection Training](#)

2 Sessions available - **You do not need to do both**

9.30am - 12.30pm OR 1.30pm - 4.30pm

[Please click here to view more details and book your place](#)

[13th January 2021 - New to Asthma & COPD at Dudley College](#)

9.30am - 4.30pm

Registration at 9.15am

[Please click here to view more details and book your place](#)

[10th February 2021 - Introduction to Wound Care at Dudley College](#)

9.30am - 2.30pm

[Please click here to view more details and book your place](#)

These events are all password protected

The modules will be delivered on behalf of the



Healthier Futures

Black Country and West Birmingham

Care Certificate Days

11th - 13th May – Walsall College
[Please click here to book on](#)

8th - 10th June – Dudley College
[Please click here to book on](#)

16th - 18th June – Wolverhampton Science Park
[Please click here to book on](#)

21st - 23rd June – Dudley College
[Please click here to book on](#)

This course includes:

- Development of a learning Portfolio and creating tools required for Continual Professional Development
- Prior learning and experience will be verified and included in the portfolio
- Exploration of the 15 care standards through, group work, discussion, and scenarios.
- Clinical Skills workshop to include: Temperature, Pulse, Respiration, Blood Glucose, Urinalysis, Blood Pressure & ECG Recording
- Completion of a competency framework for skills obtained and demonstrated
- How to undertake effective reflective practice
- Mandatory topics covered will include: Chaperoning, Patient Handling, Basic Life Support, Equality, Diversity and Inclusion, Conflict Resolution and Record Keeping. (All will be individually certificated)
- Individual action planning for going forward



HCA Training Programme 2020-2021

Care Certificate Training

We ran 4 face-to-face courses, each one over 3 days

There were 48 places available

We had positive feedback from those sessions:

“The trainer was really good - he kept it interesting all the way through”

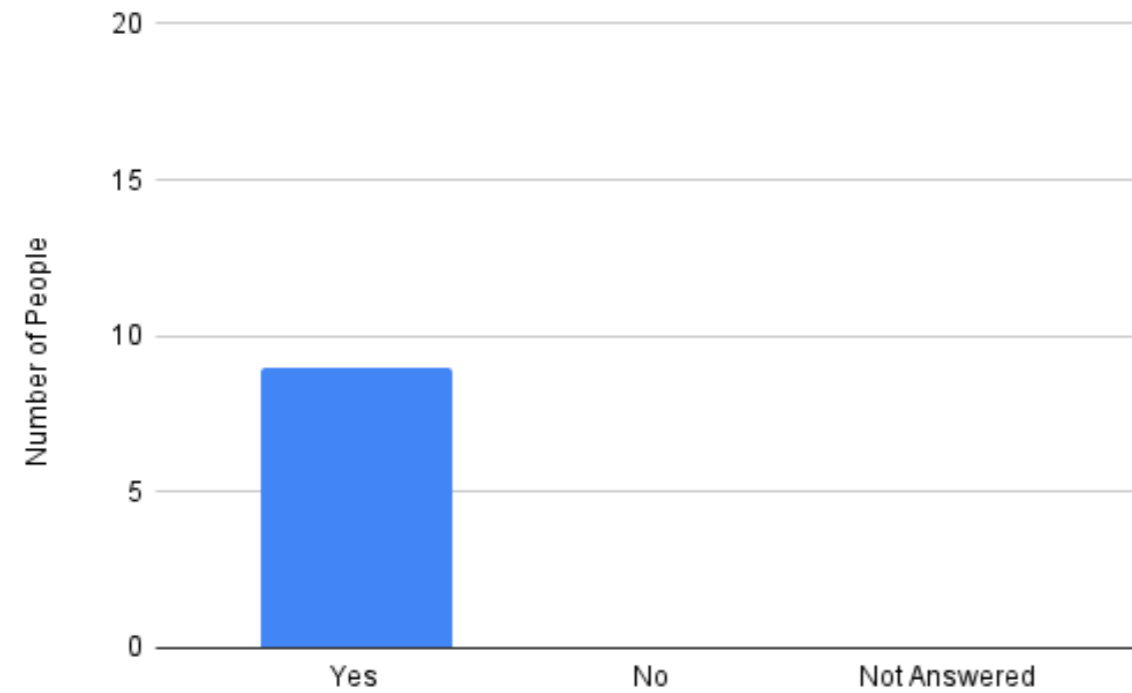
“Best training course I have been on. Matt (the trainer) was excellent in both his knowledge and practical skills. Fantastic course”

To view the feedback please [click here.](#)

HCA Training Programme 2020-2021

Vitamin B12 Injection Training

Overall would you recommend this course?



We ran 1 virtual course, with 2 sessions per day.

There were 40 places available

We had positive feedback from those sessions:

“Great session”

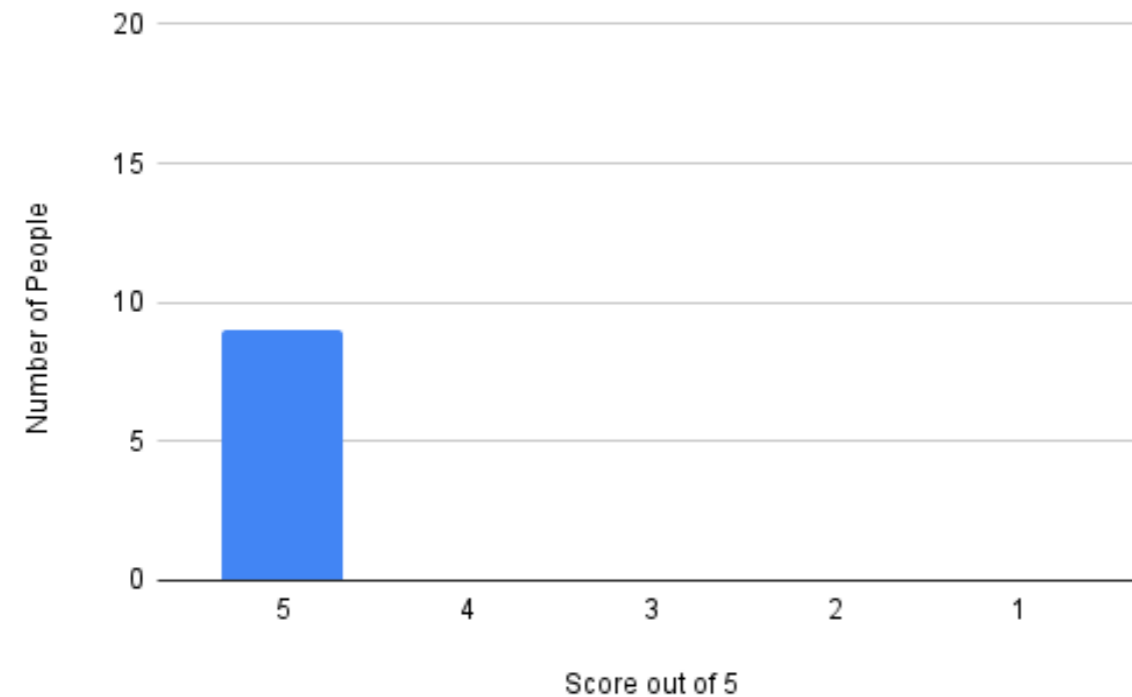
“Maxine was a delight to sit and listen to. Thank you so much”

“I have done a lot of online training recently and this was by far the best session I have attended”

“Very friendly and positive”

To view the feedback please [click here](#).

Overall how would you rate this training?



Introduction to Immunisation

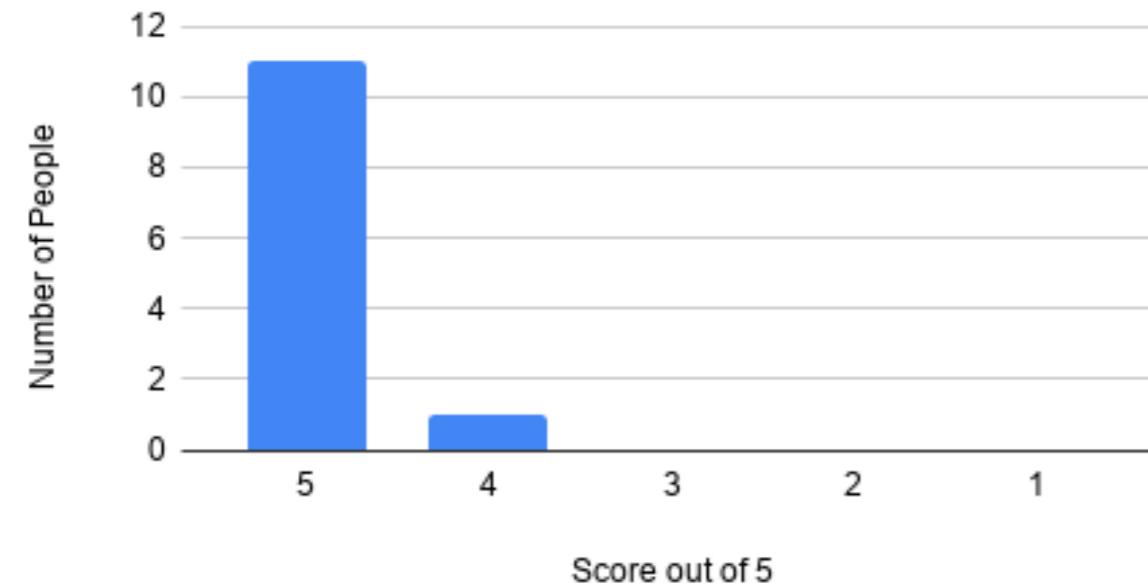
We ran 1 virtual course.

There were 60 places available

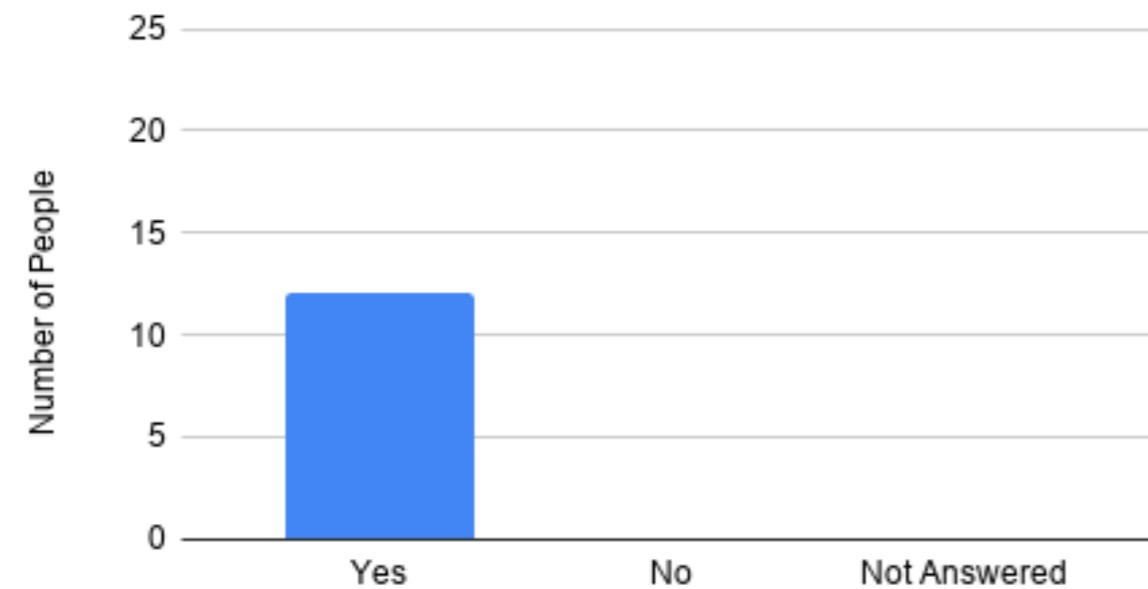
We had positive feedback from those sessions:
“Extremely interesting and excellent to gain some knowledge of the current situation in relation to immunisations”

To view the feedback please [click here.](#)

Overall how would you rate this training?



Would you recommend this course?





HCA Level 2 & Level 3 Apprenticeships

Clinical Module:

Introduction to Immunisations

This session is a introduction to immunisation covering;

- The national programme for the UK
- How vaccines work

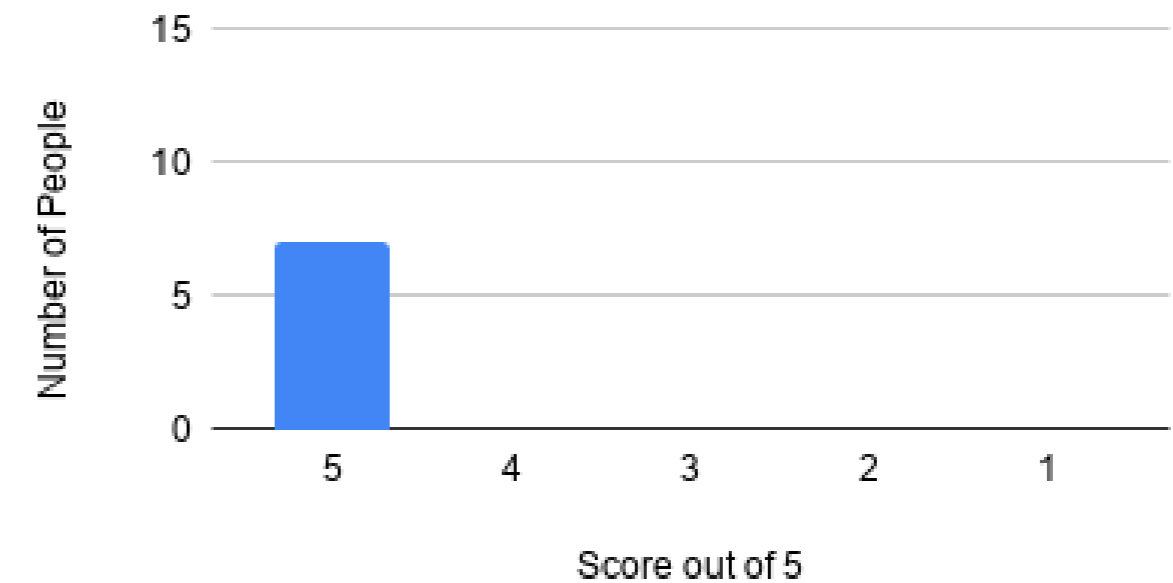
[To book on, please click here](#)

Upon completion of your apprenticeship you will need to complete the 2 day New to Vaccinations course to allow you to give vaccines. This will be provided later next year.

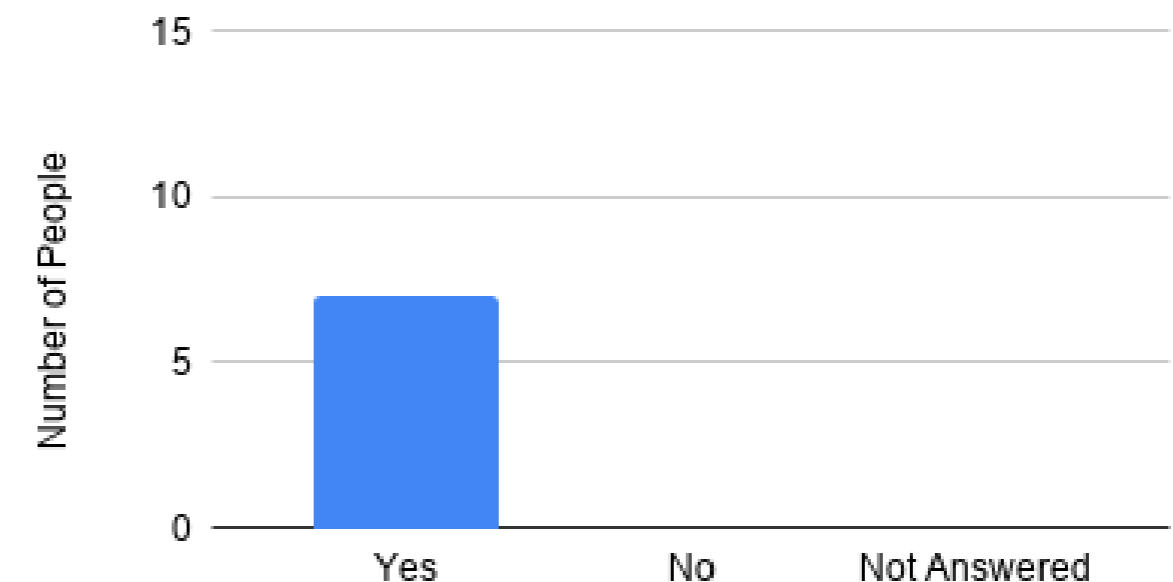
The modules will be delivered on behalf of the colleges below :



Overall how would you rate this training?



Would you recommend this course?



HCA Training Programme 2020-2021

New to Asthma & COPD

We ran 1 virtual course.

There were 50 places available

We had positive feedback from those sessions:

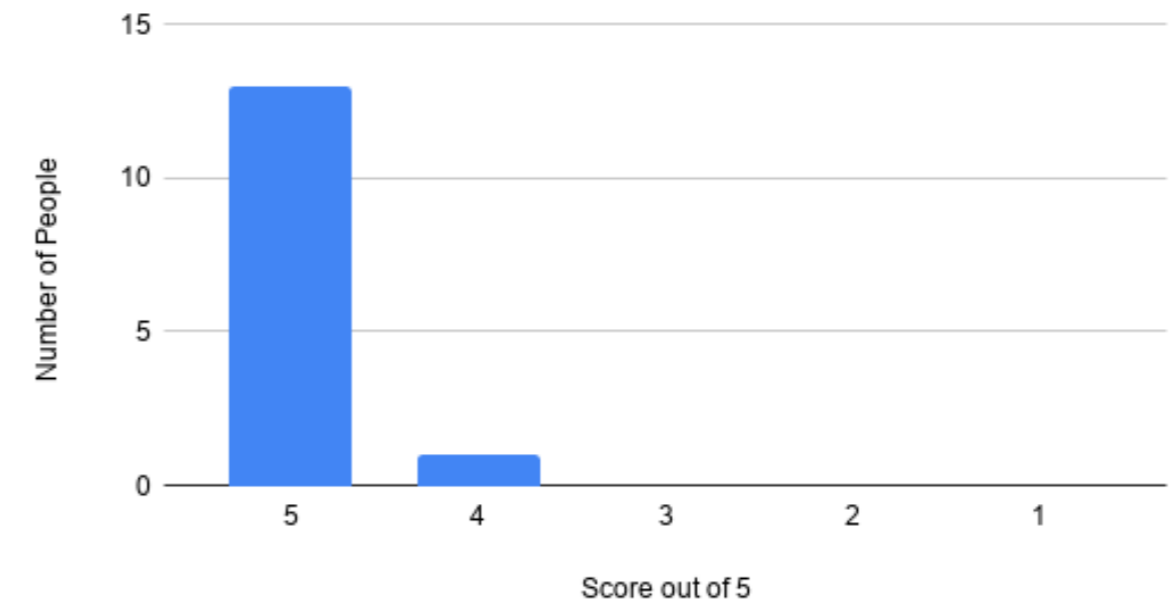
“Fantastic, very helpful and informative”

“Fab training course”

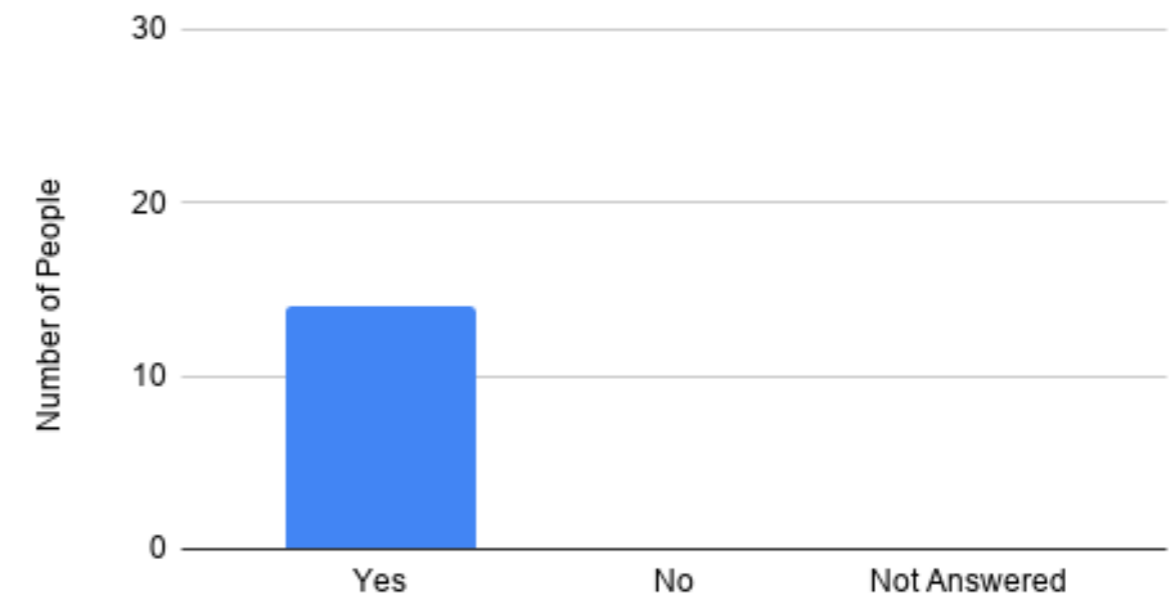
“Very informative , broken down well to help people to understand”

To view the feedback please [click here.](#)

Overall, how would you rate this training?



Would you recommend this course?



HCA Training Programme 2020-2021

Introduction to Wound Care

We ran 1 virtual course.

There were 60 places available

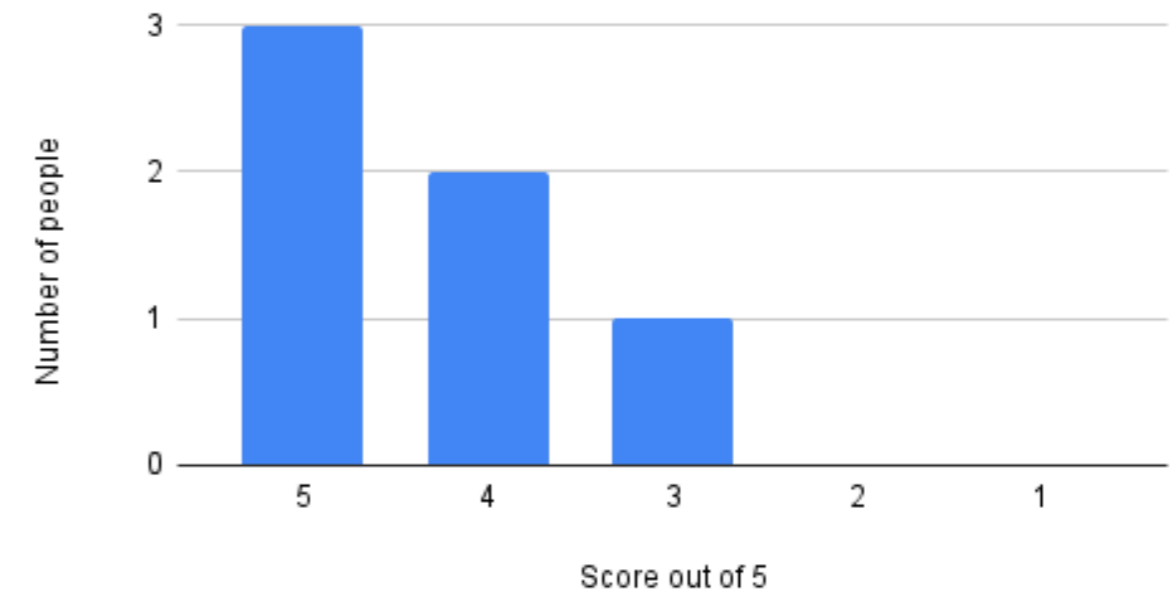
We had positive feedback from those sessions:

“The training was delivered excellently”

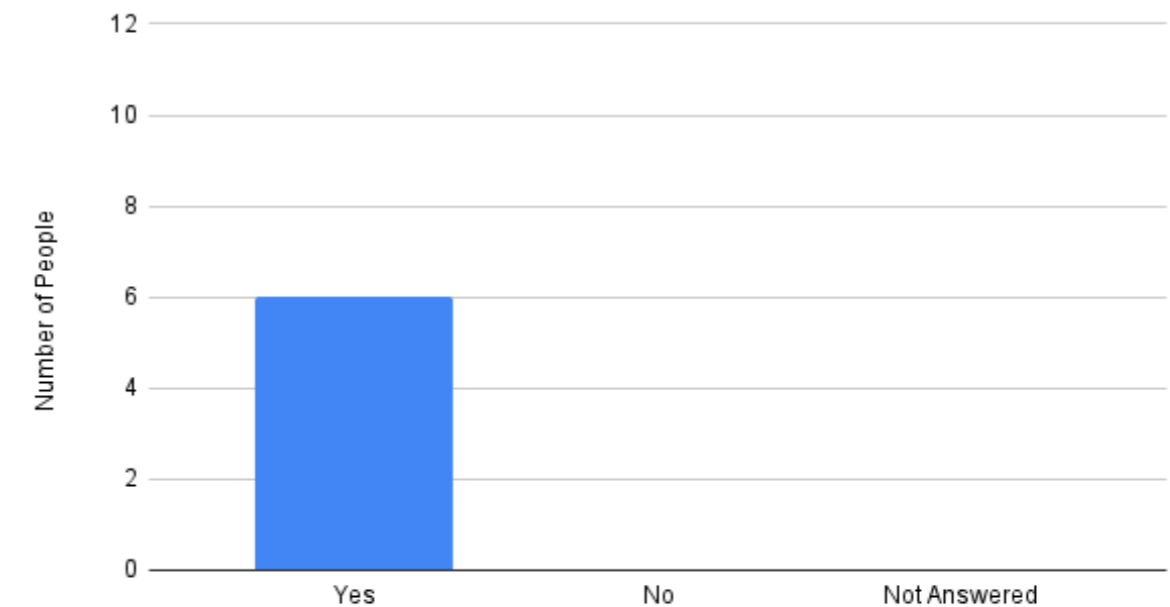
“Both Lisa and William were very knowledgeable”

To view the feedback please [click here.](#)

Overall, how would you rate this training?



Would you recommend to colleagues?





RCN LLES 2021

Date & Time	Topic
7th July 09.30 until 11.00	<p>Module 1 The beginning of the road - Diabetes Overview</p> <p>This first session will cover the basics of Glycaemic Control and Diabetes It will also include making the correct diagnosis</p>
4th Aug 09.30 until 11.00	<p>Module 2 Finding the correct path - making the diagnosis of Diabetes</p> <p>The session will cover management of Type 2 Diabetes. Including glycaemic control What is treatment guidelines And information on lifestyle changes</p>
8th Sept 09.30 until 11.00	<p>Module 3 Route options: Diabetes –What are the treatment options? How do the drug classes work?</p> <p>The session will give an overview of each drug class covering oral / injectables their advantages and disadvantages</p>
6th Oct 09.30 until 11.00	<p>Module 4 Right drug, right patient, right time Pharmacotherapy options for Type 2 Diabetes</p> <p>This session will inform on management of Type 2 Diabetes. To include guidance on when to use the right class of drug also clinical considerations and Clinical Inertia</p>
10th Nov 09.30 until 11.00	<p>Module 5 Obstacles en-route in care of patients with Type 2 Diabetes, comorbidities, and complications</p> <p>What further conditions are we trying to avoid? Retinopathy Neuropathy Nephropathy Cerebrovascular events Cardiovascular events</p>
8th Dec 09.30 until 11.00	<p>Module 6 Diabetic review getting it right from the start.</p> <p>Diabetes - looking at the complete journey.</p> <p>Ensuring all aspects of care are met and implementing shared care and planning.</p>

RCN Black Country Learning Event: Diabetes series - module 1

Date: Wednesday 7 July 2021

Time: 9.30am – 11am

This session is the first in a series of six modules focusing on diabetes, hosted by RCN Black Country RCN Branch and supported by Futureproof Health, with training delivered by Heather Daly, Independent Nurse Consultant in Diabetes.

Module 1: The beginning of the road - diabetes overview

This first session will cover the basics of glycaemic control and diabetes, and will include guidance on making the correct diagnosis. By the end of the session, attendees will be able to:

- Define Type 1 and Type 2 diabetes
- Explain how glucose is used in the body
- Explain how blood glucose levels are regulated by the pancreas, liver, kidneys, and intestines
- Explain the role of insulin in glucose regulation
- Identify the difference between a pre-diabetic, T1 and T2 patient with diabetes

The event is being held on Microsoft Teams – to book your place, please visit www.rcn.org.uk/westmidlands/westmidlands-events

RCN Black Country Learning Event: Diabetes series - module 2

Date: Wednesday 4 August 2021

Time: 9.30am – 11am

This session is the first in a series of six modules focusing on diabetes, hosted by RCN Black Country RCN Branch and supported by Futureproof Health, with training delivered by Heather Daly, Independent Nurse Consultant in Diabetes.

Module 2: Finding the correct path - making the diagnosis of diabetes

This session will cover the management of Type 2 Diabetes, including glycaemic control, information on treatment guidelines and information on lifestyle changes.

By the end of the session, attendees will:

- be familiar with ADA/EASD diagnostic criteria for Type 2 diabetes
- be able to the importance of maintaining glycaemic control
- understand the diagnostic measures
- understand the implications of lifestyle changes

The event is being held on Microsoft Teams – to book your place, please visit www.rcn.org.uk/westmidlands/westmidlands-events



RCN Black Country Learning Event: Diabetes series - module 3

Date: Wednesday 8 September 2021

Time: 9.30am – 11am

This session is the first in a series of six modules focusing on diabetes, hosted by RCN Black Country RCN Branch and supported by Futureproof Health, with training delivered by Heather Daly, Independent Nurse Consultant in Diabetes.

Module 3: Route options - what are the treatment options for diabetes?

This session will give an overview of the treatment options for diabetes, including an examination of how each drug class works, covering oral/injectables and their advantages and disadvantages.

It will explore main classes of oral antidiabetic drugs and explain their mode of action, advantages and disadvantages, and then do the same for the main types of injectable antidiabetic drugs.

The event is being held on Microsoft Teams – to book your place, please visit www.rcn.org.uk/westmidlands/westmidlands-events



RCN Black Country Learning Event: Diabetes series - module 4

Date: Wednesday 6 October 2021

Time: 9.30am – 11am

This session is the fourth in a series of six modules focusing on diabetes, hosted by RCN Black Country Branch and supported by Futureproof Health, with training delivered by Heather Daly, Independent Nurse Consultant in Diabetes. Each session is a standalone learning opportunity - you do not have to have attended the previous modules to attend this one.

Module 4: Right drug, right patient, right time - pharmacotherapy options for Type 2 diabetes

This session will give an update on the management of Type 2 diabetes and include guidance on when to use the right class of drug.

It will also examine clinical considerations, help attendees understand the impact of clinical inertia, and explore how to identify the appropriate treatment option for individual patients.

The event is being held on Microsoft Teams – to book your place, please visit www.rcn.org.uk/westmidlands/westmidlands-events



RCN LLEs

We have been working with the RCN which are the largest union with 465,000 allied health care professionals. There are 6 pathways planned, so far with over 100 attendees per session.

We had positive feedback from those sessions:

“Thank you for a very helpful session. Very informative.

Slides were up to date and clear”

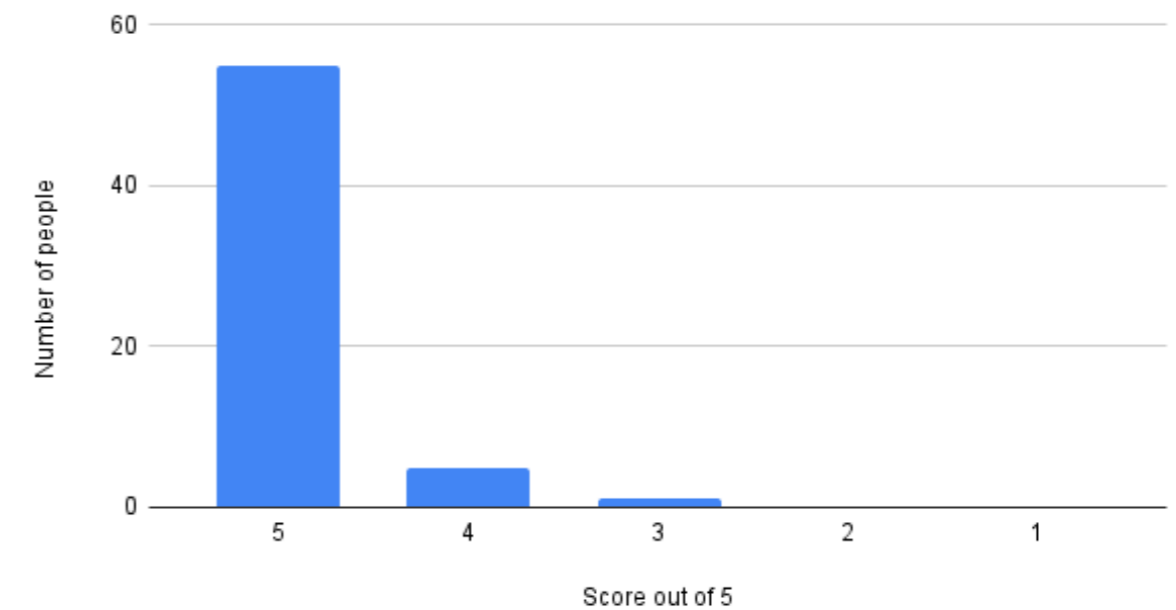
“Great informative session, I will be attending the others that follow.”

“Excellent presentation, speaker was clear and concise, explained things really well thank you”

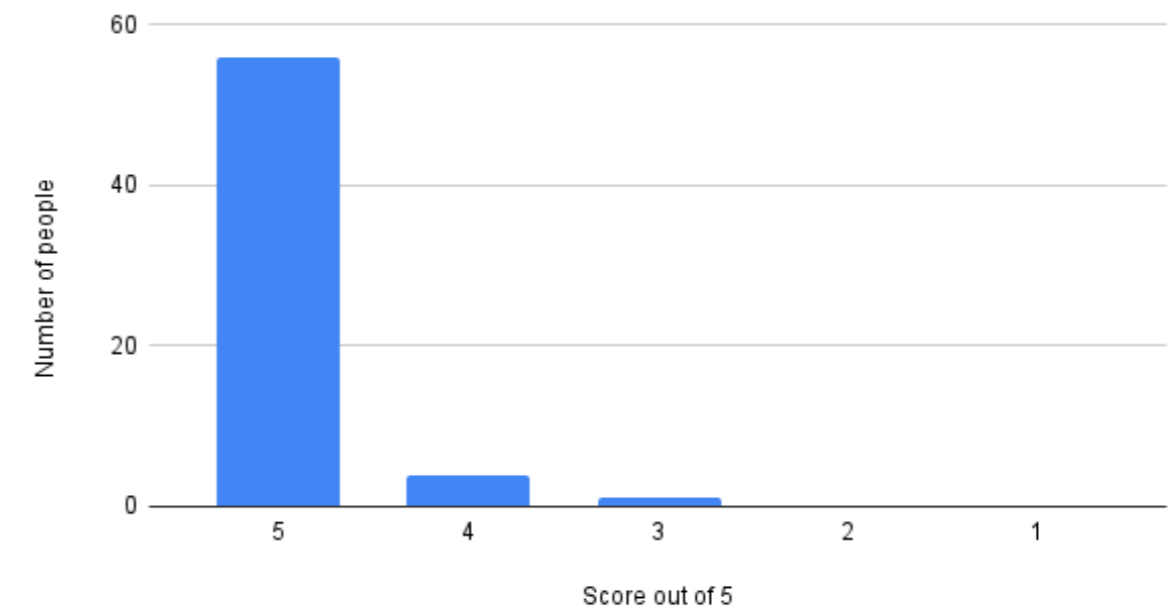
“Friendly atmosphere and well researched content”

To view the feedback please [click here](#)

Overall was the content relevant



Overall was the content was comprehensive



Work with AstraZeneca November 2021 - 2022

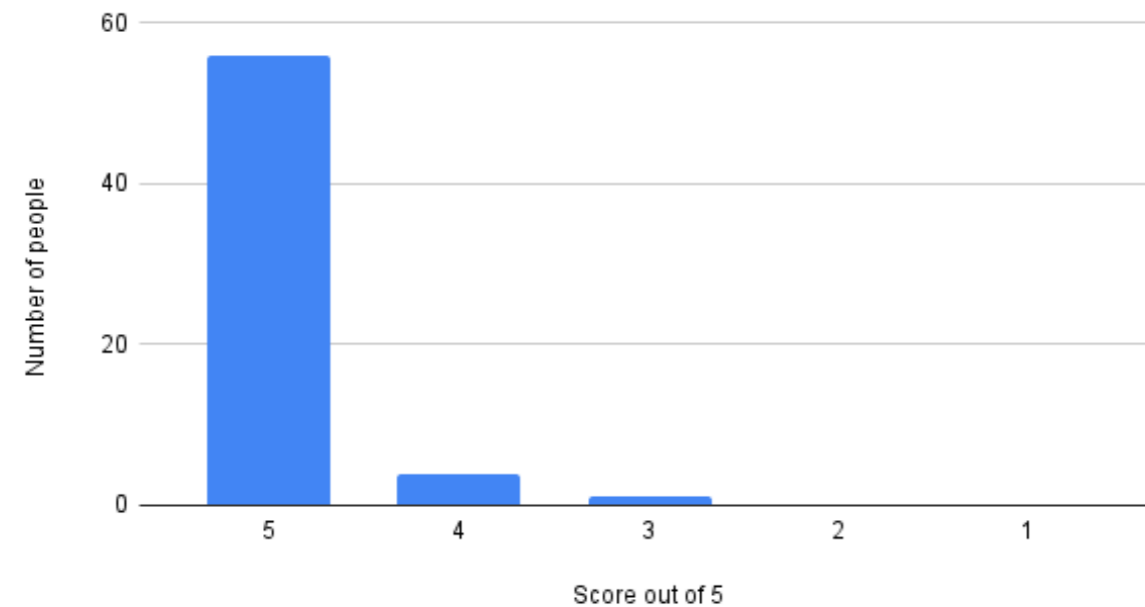
Planned Programme of Diabetes Training

We have been working with AstraZeneca to deliver Diabetes training across the Black Country. These sessions were delivered by Michelle Holland, a Diabetes Specialist, ANP.

We had positive feedback from those sessions: 'Well paced and informative session. Some interesting points raised'

The sessions are currently on going, when they have finished you can then view the feedback.

Overall was the content easy to understand



PLANNED PROGRAMME OF DIABETES TRAINING

This meeting is sponsored by AstraZeneca

AstraZeneca have not had involvement in the content of the agenda

DELIVERED BY MICHELLE HOLLAND

14th December - Module 1 - The beginning of the road - Diabetes overview - [Please click to view more information and to book on](#)

12th January - Module 2 - Finding the correct path - making the diagnosis of Diabetes - [Please click to view more information and to book on](#)

15th February - Module 3 - Route options: Diabetes - What are the treatment options? - [Please click to view more information and to book on](#)

15th March - Module 4 - Right drug, right patient, right time pharmacotherapy options for type 2 Diabetes - [Please click to view more information and to book on](#)

10th May - Module 5 - Obstacles en-route in care of patients with Type 2 Diabetes, comorbidities and complications - [Please click to view more information and to book on](#)

14th June - Module 6 - Diabetic review getting it right from the start, looking at the complete journey - [Please click to view more information and to book on](#)

All of these sessions are 1pm - 2pm

They all will be delivered via Zoom, the registration form will be sent to you either on the day or the day before, after this is completed you will then receive the link to join

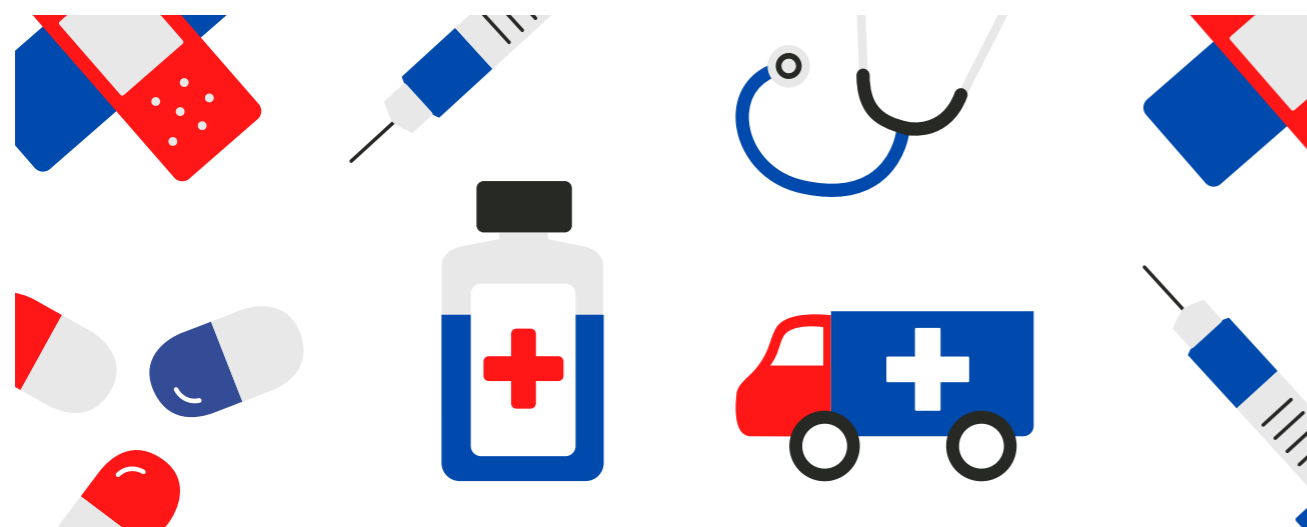
Work with AstraZeneca November 2021 - 2022

Diabetes Programme

We have been working with AstraZeneca to deliver Diabetes training across the Black Country. These sessions have been delivered by many specialists.

We had positive feedback from those sessions:
'Very well presented'
'Interesting topic!'

The sessions are currently on going, when they have finished you can then view the feedback.



DIABETES PROGRAMME

THIS MEETING IS SPONSORED BY ASTRAZENECA

ASTRAZENECA HAVE NOT HAD INVOLVEMENT IN THE CONTENT OF THE AGENDA

3rd November (7pm - 8pm) & 17th November (1pm - 2pm) - Recovery & Restoration

8th December (7pm - 8pm) & 11th January 2022 (1pm-2pm) - Diabetes Heart Failure

9th February (7pm-8pm) & 9th March (1pm-2pm) - Diabetes CKD

16th March (7pm - 8pm) - Diabetes & Ramadan

8th June (7pm - 8pm) & 6th July (1pm - 2pm) - Medication Optimisation and Case Studies

These events will be hosted via Zoom

The registration form will be sent to you either on the day or the day before the meeting, after this is completed you will then receive the link to join

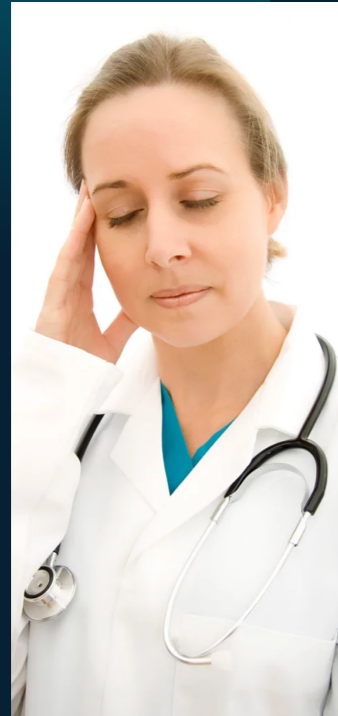


Headaches: Essentials for Primary Care

We have been working with Black Country and West Birmingham Training Hub delivering training for Advanced Practitioners in Primary Care. Headaches: Essentials for Primary Care was delivered by Dr Simon Ubben a Consultant Neurologist at the Royal Wolverhampton NHS Trust.

We had positive feedback from this session:
'Very informative good clear content'
'Great session - thank you'
'Very good session'

To view the feedback please [click here](#)



HEADACHE: ESSENTIALS FOR PRIMARY CARE

Pragmatic management of headache in primary care settings with an emphasis on recognising sinister causes and practical treatment of common headache disorders.

DELIVERED BY...

DR SIMON DAVID UBBEN

Consultant Neurologist at the Royal Wolverhampton NHS Trust with a special clinical interest in headache and currently leading on the endeavour of setting up a chronic headache service for the populations of Wolverhampton, Shropshire and South Staffs.

17TH MARCH 2022
2PM-3.30PM

DELIVERED ONLINE
VIA ZOOM
REGISTRATION FORM REQUIRED TO
JOIN - THIS WILL BE SENT OUT THE
DAY BEFORE

BOOK ONLINE VIA EVENTBRITE
TO SECURE YOUR PLACE

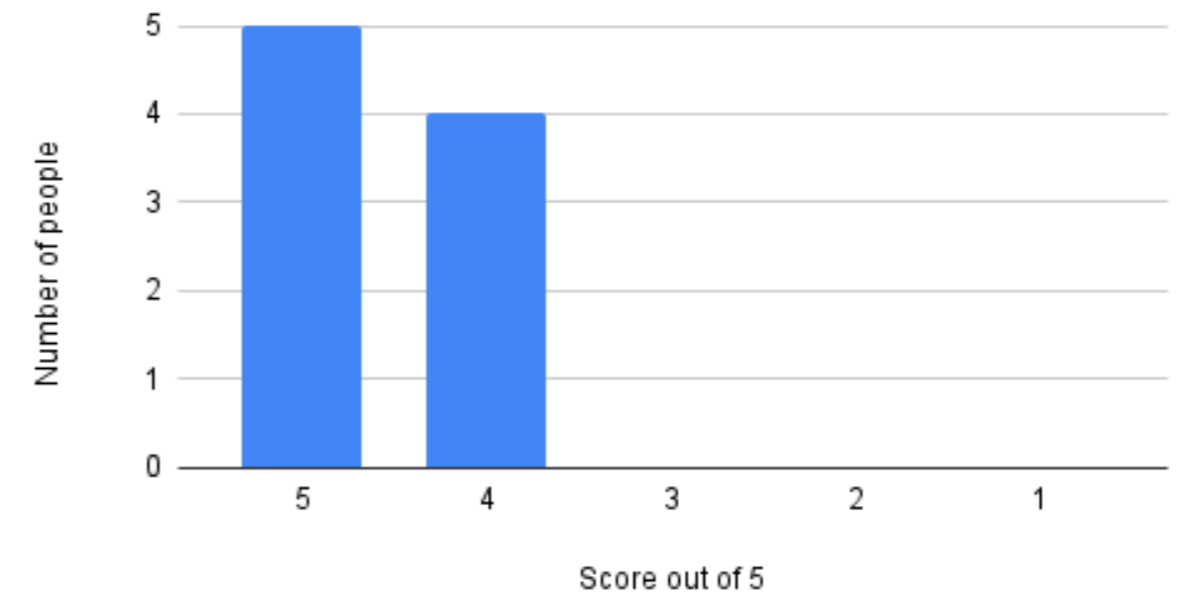
Eventbrite

Healthier place
Healthier people
Healthier futures

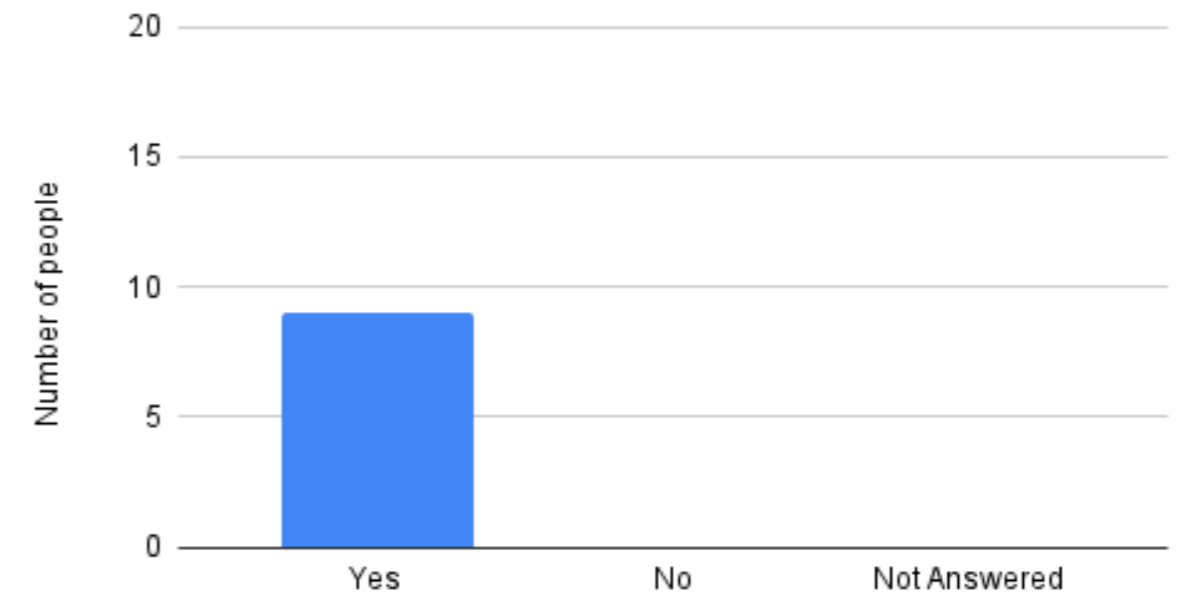
NHS
Black Country and
West Birmingham
Clinical Commissioning Group



Overall, how would you rate this training?



Would you recommend to colleagues?



Lipid Management Update Educational Meeting

We helped to deliver a Lipid Management session for DIHC Clinical Pharmacists. This session was recorded and you can watch it all [here](#)

We had positive feedback from this session:
'Use recommended guidelines/have a look. I can relate this to my practice in patient scenarios'
'I will feel more confident in initiating and prescribing'
'Implement better lipid management'

To view the feedback please [click here](#)



LIPID MANAGEMENT UPDATE EDUCATIONAL MEETING

Open to DIHC Clinical Pharmacists and all clinical staff working on CVD and Lipid Management

The following pharmaceutical companies have sponsored this meeting in the form of stand space only and will have their products available to discuss. Please note pharmaceutical companies listed below have not been involved in the choosing of the speaker or the agenda
AstraZeneca UK Limited, Novo Nordisk Limited, Bristol Myers Squibb Pharmaceuticals Ltd & Novartis Pharmaceuticals Limited

 **9:00 am - 12.15 pm | Wednesday 30th March 2022**

 **DY1, Stafford Street, Dudley, DY1 1RT**

Please click here to book on via Eventbrite

Agenda

9:00 am Chair and Welcome - Dr Duncan Jenkins and Dr Saj Sarwar

9:15 - 10:15 am Lipid Management Educational Update- Dr Helen Ashby/ Nazish Khan

- Introduction to the updated NICE-endorsed Lipid Management Pathway
- Overview of primary and secondary prevention
- QRISK3
- Familial Hypercholesterolemia
- JBS3 lifetime risk
- PCSK-9's and positioning of the newer agents such as bempedoic acid and inclisiran

10:15 am Comfort break

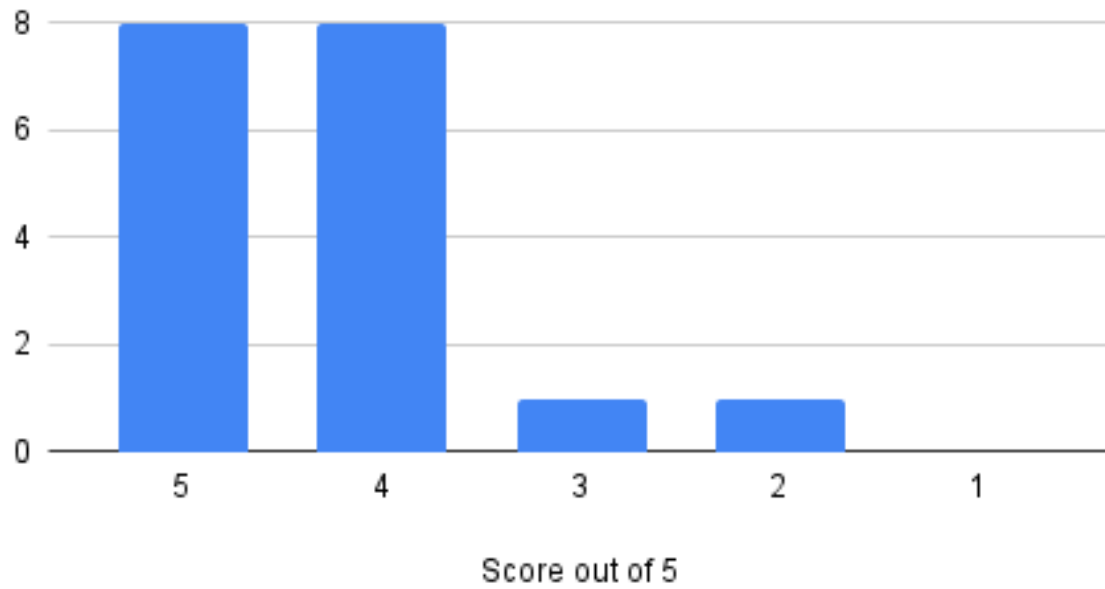
10:30- 11:30 am Common clinical scenarios/case studies/ case finding resources/ Q&A

12:15 pm Lunch - This will be provided

Please note this training session will be recorded & be accessible after the event



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Would you recommend to colleagues?

