



Flu and General Imms Update – Dudley

Future Proof Health – HCPs and HCSWs

4th Sep 2019

Future Proof Health organised a flu only immunisation update for General Practice staff at Himley Hall, Dudley on 4th Sep 2019. The session was held between 0930-1200hrs.

73 delegates attended. 57 evaluation forms were completed

From the evaluation forms: Scale 1= poor 5= excellent

Score	1	2	3	4	5
Venue/location:			1	7	49

Score	1	2	3	4	5
Tutors Delivery:				6	51

Score	1	2	3	4	5
Pace of course			1	8	48

Score	1	2	3	4	5
Course content				10	47

Score	1	2	3	4	5
Overall view of course				8	49

Comments next to scores:

Venue: Great venue. Love it room airy and good temperature. Not aware of where to park when you get to the venue. Nice venue

Delivery: Always on point, precise and engaging. Excellent. Excellent as always. Huge knowledge base – great presentation. Pauline always excellent!!

Pace: Sometimes a bit fast. Too quick on at risk groups.

Content: Very informative. Excellent.

Overall view: Excellent

Would you recommend this course to colleagues? Yes – 57 (1 = Definitely) No – 0

How will your practice change as a result of completing the course?

More competent vaccinations can be provided

Up to date knowledge and resources

Will be more proactive, encouraging and sharing

It has given me the knowledge to be more informative to my patients, to be more confident to explain the importance of having the flu vaccination.

Understand more in detail how the flu vaccine works, and the different types of flu

Strengthened existing knowledge

As a **first time immuniser** this course was very helpful for me going forward

How we call patients in, prioritise

Be extra thoughtful

Prioritise when calling in patient groups

I will educate patients about the flu vaccine informatively

Improved confidence in advising/giving flu vaccination

Acted as a good refresher.

Gaining a better understanding of the flu vaccination enables me to pass on the knowledge to my patients and hopefully put their minds at rest.

More informative to patients

Well informed about flu vaccine.

Updated information. Enable me to update competencies for HCSWs

Correctly administer vaccines. Be aware of schedule.

Shingles invite.

Changes to be implementing in practice to increase uptake of flu/pneumo/shingles

Hopefully increase efficiency of delivery of vaccines to the appropriate population

Information gained from the course

Enhance my work

Reinforce usual practice

Did not do vaccinations last year. This year I will vaccinate.

Additional comments:

Very informative

Fantastic tutor – thank you

Very informative

Very good update

Excellent presentation as always from Pauline!

Informative, great as usual, thank you.

Brilliant!

Very informative

Thank you

More HCA training and update courses

Would like to see less on flu strains and more on practicalities e.g. PGDs and occupational

Great venue

Excellent pre course info. Great facilities – parking (inc a pass), tea and coffee provision.

Very good presentation thanks.

Very useful update and informative

Overall view: Excellent

Would you recommend this course to colleagues? Yes – 57 (1 = Definitely) No – 0

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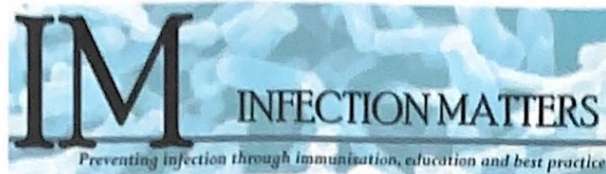
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Future Proof Health – HCPs and HCSWs

4th Sep 2019

Future Proof Health organised a flu and general immunisation update for General Practice staff at Himley Hall, Dudley on 4th Sep 2019. The session was held between 1300-1700hrs.

78 delegates attended. 58 evaluation forms were completed

From the evaluation forms: Scale 1= poor 5= excellent

Score	1	2	3	4	5
Venue/location:			2	7	48

Score	1	2	3	4	5
Tutors Delivery:			1	5	52

Score	1	2	3	4	5
Pace of course		1 (left no comments)	1	9	47

Score	1	2	3	4	5
Course content			2	5	51

Score	1	2	3	4	5
Overall view of course			1	6	51

Comments next to scores:

Venue: Good venue and parking. More seats and buffet would be good. It must be one of the very best!

Delivery: Very knowledgeable, I was very interested. Always happy to attend one of Pauline's sessions.

Pace: 4 hours could condense some of the course.

Content: Excellent course content, quite a lot of info to process in one session. Excellent, very relevant.

Overall view: Fantastic! - thank you.

Would you recommend this course to colleagues? Yes – 58 No – 0

Will your practice change as a result of completing the course?

More knowledge/lots of resources signposted to aid correct administration of vaccines

Update essential for my role

Confidence gained with flu/shingles. Shingles – we as a nurse team are very cautious with shingles vaccine

– useful to hear of NaTHNaC fact sheet

Well informed approach to this year's flu season.

Update of skills and knowledge.

Revised updated knowledge

Check staff vaccination status, check we are chasing the MMR catch-ups.

Complete update in realtime

Promote MMR

Advise practice we call eligible patients for shingles vaccine and MMR.

Be more confident who can have what immunisation – better knowledge of HPV.

Keep me updated

Encourage parents to ensure children have had 2 MMR doses

More up to date (competent). Provision of up to date information/resources available.

I feel I am well prepared for this year's flu campaign and found the update on immunisation useful as a whole.

I will have to hand all information required from the slide presentation.

Lots to look up! Catch up campaigns i.e. MMR.

Fell I have had a very comprehensive and topical well delivered update.

Be competent in this year's changes.

Continue to deliver safe immunisation programmes.

Share information. Continue to do updates.

Target shingles vaccine to eligible patients. ? HCA to undertake shingles vaccination.

Increases confidence in the ever changing flu needs.

Additional comments:

Always very useful update/info sharing, Relevant in practice.

Lunch provided as 1pm start (a request)

Start of session was way too in-depth (cellular level).

At a good pace enough time for Q & As

Brilliant as always.

Knowledge gained from today will help aid our flu campaign. Plus it has clarified my knowledge surrounding MMR and when to give unsure if previously vaccinated adults.

Great update as ever.

Very informative – great study session

Appropriate to my remit

Thorough information as always delivered by Pauline.

Very useful update.

Excellent course

Very good venue.



Flu and General Imms Update – Smethwick

Future Proof Health – HCPs and HCSWs

5th Sep 2019

Future Proof Health organised a flu and general immunisation update for General Practice staff at The Brasshouse, Smethwick on 5th Sep 2019. The session was held between 1300-1700hrs.

60 delegates attended. 44 evaluation forms were completed

From the evaluation forms: Scale 1= poor 5= excellent

Score	1	2	3	4	5
Venue/location:	1	1	11	20	11

Score	1	2	3	4	5
Tutors Delivery:			1	11	32

Score	1	2	3	4	5
Pace of course		1 (no comment)	3	15	25

Score	1	2	3	4	5
Course content				7	37

Score	1	2	3	4	5
Overall view of course				10	34

Comments next to scores:

Venue: Problem with visual aid screen. Parking was confusing. VENUE DISGUSTING, (scored 1) parking awful, room awful and difficult to hear. Poor temperature control, projector not allowing full screen. Arrival drink would be nice, seats uncomfortable.
 Delivery: Very informative and knowledgeable. Very good speaker as seen at other training sessions.
 Excellent as always.

Overload! All useful however MMR and Hep B in child imms update (Pauline's comment: not sure they mean here) Informative practical and helpful.
Overall view: Brilliant!

Would you recommend this course to colleagues? Yes – 4 No – 0

How will your practice change as a result of completing the course?

It will just update my previous knowledge/awareness and ensure my practice is up to date
New information relevant and useful when addressing concerns with patients
More knowledgeable and info given
Improved confidence
Feel more confident with explaining flu to patients
Apply pressure to GPs regarding provision of occupational health
Occupational health vaccination
Active shingles recall, no longer vaccinate staff for flu, get myself vaccinated for MMR – education staff in practice.
Call in all pats who are eligible for certain vaccines i.e. shingles. X 2 doses of MMR (explain importance of vaccines due to outbreak of certain diseases.
I will be able to give the vaccines to patients when they attend the surgery and they are in the criteria#
Look for resources advised
Aim to increase uptake of vaccines
Promoting MMR and flu shingles will be high on my agenda
Gaining up to date knowledge, will improve practice to encourage our patients to have their vaccines.
Lots of new information/changes to read up on
Work to call in 79 year old for shingles!!
Confidence and good advice based on updated knowledge and info
Incorporate update, print of updated algorithms
I will go and run lots of reports to identify anyone missing imms.

Additional comments:

Speaker very knowledgeable
Why did we have to pay for lunch?
Unfortunately, due to poor venue and speaker had problems with slides as screen was not long enough to show fully all the slide which was obviously frustrating for the speaker
Good flu update and vaccine information well delivered
Refreshments should be available
Maybe get a rep to provide lunch for all the people attending the training
Very informative
Excellent update
Excellent update
Excellent update
Shame no light bites, GP expect us to rush off no break to attend. It means therefore you are on duty from 0900-1700 with no lunch. The course as always well informative and great giving us all updates – Thank you.
Really enjoyed a full update including how vaccines work and are made, good recap of pathophysiology/immunology – I will call and recall. Great facilitator.



Flu and General Imms Update – Dudley

Future Proof Health – HCPs and HCSWs

18th Sep 2019

Future Proof Health organised a flu and general immunisation update for General Practice staff at Himley Hall, Dudley on 18th Sep 2019. The session was held between 1300-1700hrs.

68 delegates attended. 54 evaluation forms were completed

From the evaluation forms: Scale 1= poor 5= excellent

Score	1	2	3	4	5
Venue/location:		2	5	9	38

Score	1	2	3	4	5
Tutors Delivery:			3	14	37

Score	1	2	3	4	5
Pace of course		3	5	14	32

Score	1	2	3	4	5
Course content		1	6	11	36

Score	1	2	3	4	5
Overall view of course			8	10	36

Comments next to scores:

Venue: Water provided would be good. Nice place but a long way away. Far out. Beautiful location. Lovely venue. Nicely situated venue. Too far to travel. When I got here it was a 60-mile round trip! Too far. Too far from our location. Quite a drive from base.

Delivery: Allowed for questions. Clear concise delivery. Pauline is very knowledgeable and delivered a great session. Good pace and easy to follow. Delivered at a steady pace. Very enthusiastic. Very knowledgeable.

ace: Good pace. A little slow. Slower paced than expected. Bit slow. Too Long. Good pace.
Content: Well detailed. Valuable information. Could be condensed. Very informational. Some unnecessary.
Only came for flu update.
Overall view: It was OK – too long.

Would you recommend this course to colleagues? Yes – 53 and 1 x ? No – 0

How will your practice change as a result of completing the course?

Help me give the best updated info to my patients

Will be able to relay this information to patients and work more confidently and safely.

More confident administering flu.

Increased knowledge.

Educating staff better.

More efficient flu clinics

Be more aware of the patients "outside" the criteria.

The course will make sure that my practice is fully informed and improved.

Will be able to administer flu jabs as now have updated knowledge.

Information provided will help me provide improved patients care and improve my own knowledge.

Have more info to offer parents.

The practice will be better informed of which flu vaccines to use for all ages.

I will not be giving vaccines to my colleagues

Completing this course updates my knowledge to deliver safe care.

I will be able to know those eligible for the flu jab.

Increased knowledge – improved service.

Will not be vaccinating colleagues.

Support our HCAs to do this with PSDs

More information- more knowledge.

I left at 1200hrs to get there and then no lunch and coffee was at 1430hrs.

Refresh myself and knowledge is updated which help different difficult conditions.

Won't change.

Question my practice, know where to locate the answers needed. Up to date knowledge for future practice.

Know who to give what to and when.

More explanation to patients

I feel confident to deliver 2019/20 flu programme.

Discuss holding a child flu imms party. Call/text/write to 79 year olds to invite for shingles. Catchup MMRs.

Updated my practice – have an understanding of how flu vaccine is made.

Keeps me updated. Given good information to get up to date documents for use in practice.

I will not be giving work colleagues flu vaccine.

Has been great to have a refresher.

Additional comments:

Ear irrigation training please

More informative than in house sessions – will encourage team to attend if done next year!

Pauline MacDonald is an excellent speaker and very knowledgeable in her field. Thank you.

Please make it more practical.

Thank you for an interesting easy to follow session 😊

Travel imms update please

Need to be less detailed – all information is not relevant!

Excellent delivery.

Very good and informative session all relevant to practice – Well done.

Perhaps could have been done as e-learning

The course was too long for what was needed. The tutor was well educated but it's too long – sorry.

Too long to concentrate.

Felt session was too long and things that were being covered some were too indepth.

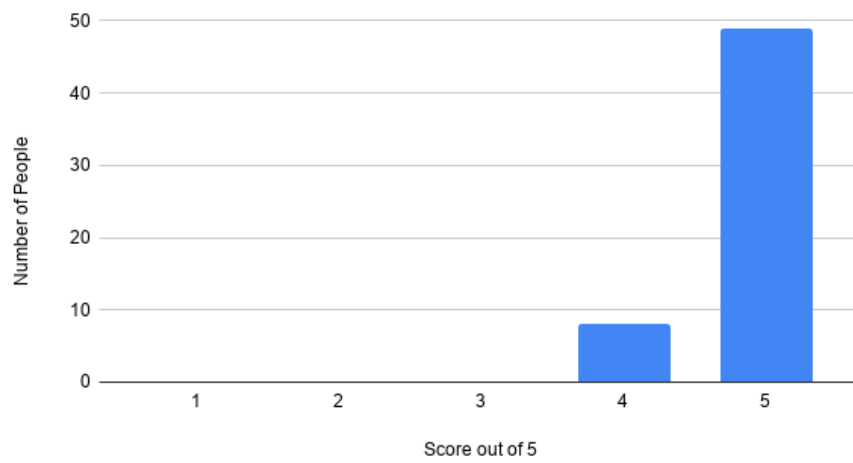
Excellent – thank you.

Lovely biscuits!

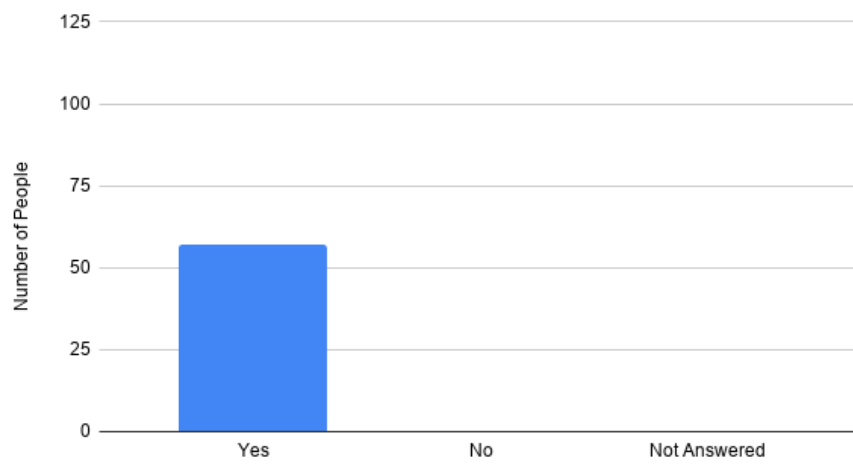
Very informative – enjoyable session.

Flu Updates 2019

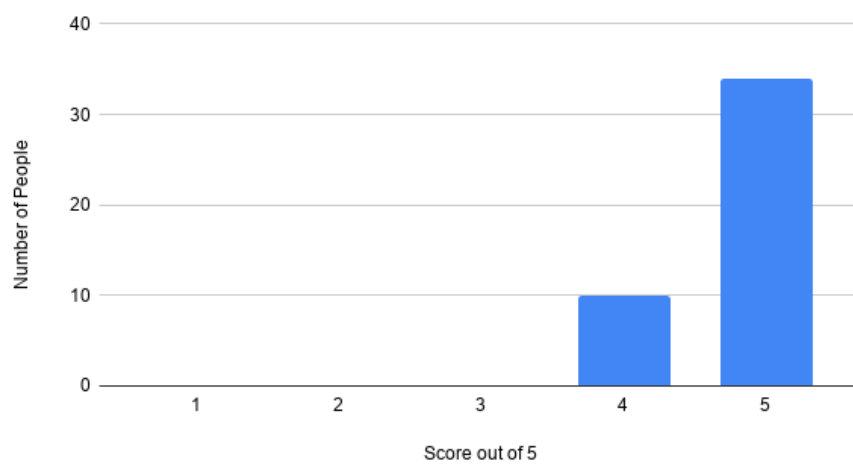
Overall View of Course - Flu Update - 4.09.2019



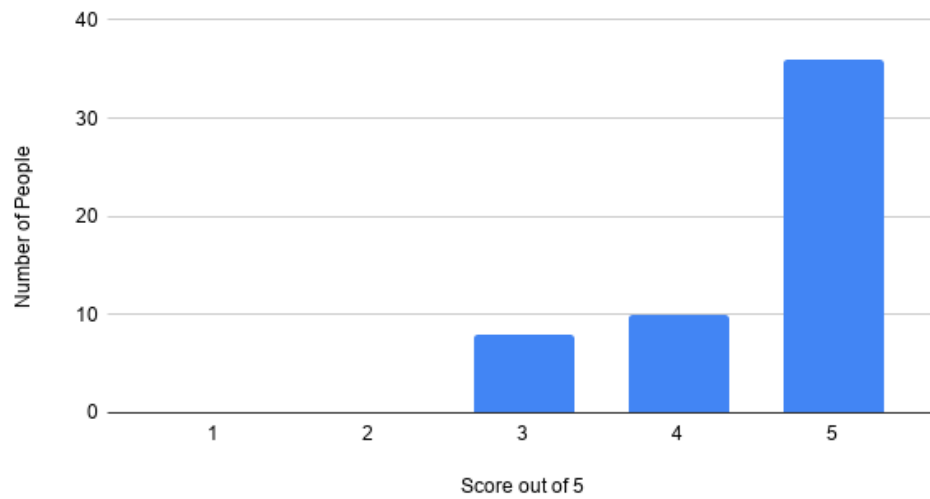
Would you recommend this course? - Flu Update - 4.09.2019



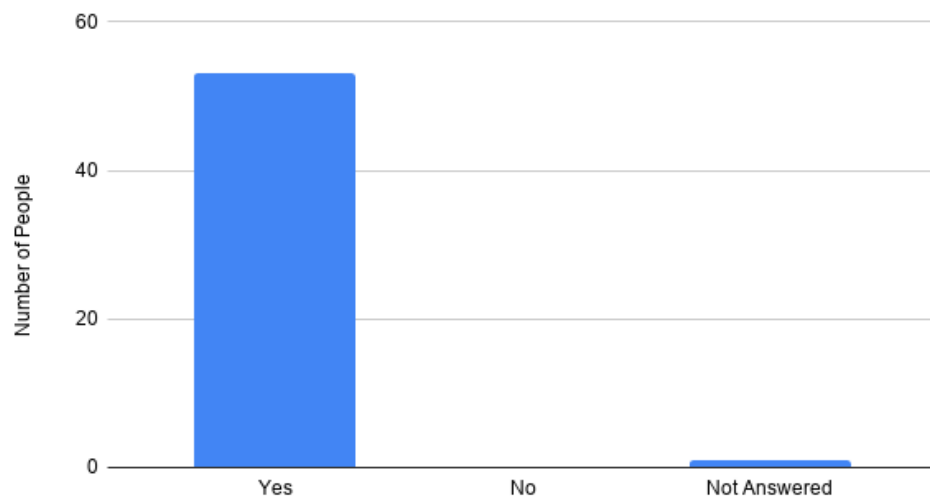
Overall View of Course - Flu Update - 5.09.2019



Overall View of Course - Flu Update - 18.09.2019



Would you recommend this course? - 18.09.2019



Feedback/Evaluation		Scale: 1=poor 5=excellent				
Course Name:	Flu & Imms Update					
Date:	24.7.2019					
Time:	1.00-5.00					
Tutor:	Pauline MacDonald					
Venue:	W'Ton Science Park					
No: of Delegates		Dud	W'Ton	Wall	S&WB	
Attendee's CCG						
No: of Evaluation Forms	34					
		1	2	3	4	5
Venue / Location				4	10	20
Tutors Delivery					4	30
Pace of Course					7	27
Course Content					6	28
Overall View of Course					5	29
Would you recommend this course to colleagues?	Yes: 34	No:	Not Answered:			
How will your practice change as a result of completing the course?						
Overall view of course comments:						
Difficult from Walsall if not a driver						
Cool spacious room						
Room too hot!!						
Very clear information						
Overall course – excellent						
Delivery – Excellent						
Venue – not too bad come from Sutton Coldfield area						
Would you recommend this course to colleagues? Yes – 34 No – 0						
How will your practice change as a result of completing the course?						
<i>Implementation of new information – cascade and support junior members of staff</i>						
<i>By having more knowledge and understanding</i>						
<i>Improvement in knowledge</i>						
<i>HPV catch-up, update on flu</i>						
<i>Be aware of MMR and ACWY catch up and HPV</i>						
<i>Ensure we don't give vaccines to colleagues without correct documentation</i>						
<i>Won't change but found information useful</i>						
<i>Inform patient of updating information to prevent hospital admission and protection.</i>						
<i>I will be fully appraised of new updates</i>						
<i>Improved info to inform pts re flu and why they should have vaccine!</i>						
<i>Reinforce own practice</i>						
<i>Improves knowledge</i>						
<i>Better explanations to patients</i>						
<i>Review patients invite eligible for shingles, MMR and ACWY</i>						
<i>Enhance practice</i>						
<i>I feel more updated and refreshed my existing knowledge to provide high quality level of care to patients</i>						
<i>Try to offer more shingles injections from very poor uptake. Staff to have MMR</i>						
<i>Push vaccines more. Letters videos in waiting rooms</i>						
<i>Enhance my practice</i>						
<i>Ongoing update of flu and imms. Good group discussion. Good teaching links that can be used for PIL</i>						
<i>Explain to patient why they get 'flu-like' response to vaccine. Advise elderly patients re flu vaccine best protection against LRTs and pneumonia and admission to hospital. Over 65s vaccine likely to give increased localised reaction – inform patient.</i>						
<i>Will be mindful of updated information from PHE</i>						
<i>HPV vaccine can be given up to age 25 (new PGD)</i>						
<i>Downloading of templates etc – all rooms to have it displayed</i>						
Additional comments:						
<i>Very informative</i>						
<i>Very good informative presentation delivered by a highly knowledgeable nurse</i>						
<i>Excellent</i>						
<i>Excellent</i>						
<i>Excellent knowledge</i>						
<i>Happy Birthday Pauline 😊</i>						
<i>Excellent update! Thank you!</i>						
<i>Pauline is very knowledgeable – best update to date</i>						
<i>Massively better than other training from other sources in the past.</i>						
<i>Excellent update</i>						
<i>Excellent update today.</i>						
<i>Excellent update</i>						
<i>Very informative, good presentation</i>						
<i>Too much info on the flu strains – that is irrelevant</i>						
<i>Plenty of time allowed for questions.</i>						