

Feedback/Evaluation		Scale:				
		1=poor 5=excellent				
<b>Course Name: HCA Fundamentals of Immunisation Training</b>						
<b>Date:</b>	27th & 28th Feb 2019					
<b>Time:</b>	9.30 - 4.00pm					
<b>Tutor:</b>	Pauline MacDonald					
<b>Venue:</b>	St James Medical Centre					
<b>No: of Delegates</b>	30					
<b>No: of Evaluation Forms</b>	22					
		1	2	3	4	5
Venue / Location					7	15
Tutors Delivery					1	21
Pace of Course				1	4	17
Course Content					6	16
Overall View of Course					2	18
<b>Would you recommend this course to colleagues?</b>	Yes: 22	No: 0	Not Sure:			
<b>How will your practice change as a result of completing the course?</b>						
<i>More help for practice nurse as now I be able to help out with immunisation</i>						
<i>Now know anyone can run the flu campaign and advice given on how we could improve uptake.</i>						
<i>I will be able to administer shingles injection after competency assessment.</i>						
<i>QOFs will get completed and more help for the nurse now.</i>						
<i>I've learnt a lot I didn't know and will use/print sheets using links provided.</i>						
<i>I will have confidence in giving injections.</i>						
<i>New to immunisation therefore the knowledge of vaccine and how they work is beneficial. Some content I find would not be useful but overall the course was quite informative.</i>						
<i>Understanding the importance of safety for the patient i.e allergies (eggs).</i>						
<i>A lot of good up to date information to deliver in my practice and care home. Update myself with links provided.</i>						
<i>I will be giving child flu's this winter.</i>						
<i>Try to create a different plan of action on how we deliver the campaign.</i>						
<i>Share my knowledge and understanding back to practice, may be suggest different ways of doing the immunisations.</i>						
<i>Able to perform immunisations at work and run clinics independently once signed off.</i>						
<i>It has given me knowledge and understanding. Stating what is expected in giving immunisations.</i>						
<i>More understanding in giving nasal to children</i>						
<i>Excellent days</i>						
<i>Increased knowledge acquired new skills deliver services to patients.</i>						
<b>Additional comments:</b>						
Tutor very knowledgeable and answered all questions.						
Excellent. Some parts were not relevant to my role.						
Covered all the relevant info.						
Venue – clean and tidy ample parking						
Able to take notes and understand.						
Venue – very nice						
Delivery – very informative						
Content – good information						
<i>Very interesting insight to why we vaccinate.</i>						
<i>Excellent course, would recommend to other people.</i>						

Feedback/Evaluation		Scale: 1=poor 5=excellent				
Course Name:	ECG Training					
Date:	13th March 2019					
Time:	9.00-12.30					
Tutor:	Joe Taylor					
Venue:	Dudley College					
No: of Delegates	27					
No: of Evaluation Forms	26					
		1	2	3	4	5
Venue / Location					4	22
Tutors Delivery					2	24
Pace of Course			1		5	20
Course Content					4	22
Overall View of Course					5	21
<b>Would you recommend this course to colleagues?</b>	Yes: 26	No: 0	Not Sure:			
<b>How will your practice change as a result of completing the course?</b>						
<i>Better ECGs</i>						
<i>I will adapt my technique to conform with best practice guidelines</i>						
<i>I now feel more capable and competent</i>						
<i>Allow me to practice taking ECGs and support me until confident</i>						
<i>I will know how to correctly place electrodes in order to do an accurate ECG</i>						
<i>Really enjoyed this course</i>						
<i>More practical and sample ECG</i>						
<i>I will feel more confident doing ECGs</i>						
<i>Having never carried out ECGs it will be invaluable to my future practice</i>						
<i>More confident in doing ECG</i>						
<i>I will be able to successfully know how to complete and take an ECG and also know what the waves mean</i>						
<i>It will give me the skills and knowledge to progress with ECGs and to put them into practice in my job role</i>						
<i>Good refresher</i>						
<i>Already do ECGs, more of an update</i>						
<i>Very useful, excellent training</i>						
<i>Excellent training, thank you</i>						
<i>Very good update, better practice</i>						
<i>Very good practice</i>						
<i>More insight and knowledge</i>						
<b>Additional comments:</b>						
<i>Well delivered</i>						
<i>Perfect</i>						
<i>I would have liked longer than an hour</i>						
<i>Just would like more time to understand</i>						
<i>Enlarge slides on booklet so it's easier to refer to</i>						
<i>New and modern venue</i>						
<i>Unsure of parking as car park sign said full</i>						
<i>Clear and confident. Asked if she needed to explain or if anyone had questions</i>						
<i>Quick - little more time needed for practical</i>						
<i>Lots of information and detail, which was clear</i>						
<i>Really informative and helpful</i>						
<i>Well delivered, good tutorial, trainer very informative, easy to understand</i>						
<i>Very interesting</i>						
<i>Trainer very good at demonstrating</i>						
<i>Thank you</i>						
<i>All very good, informative, practical</i>						
<i>Really enjoyed, very well presented</i>						
<i>Need more courses like this</i>						
<i>Very useful to use in practice</i>						

Feedback/Evaluation		Scale: 1=poor 5=excellent				
Course Name:	Venepuncture & B12					
Date:	20th March 2019					
Time:	9.30-4.30					
Tutor:	Annette Bradley					
Venue:	Walsall Hub					
No: of Delegates	33					
No: of Evaluation Forms	34					
		1	2	3	4	5
Venue / Location				2	10	22
Tutors Delivery					8	26
Pace of Course					7	27
Course Content					9	25
Overall View of Course					8	26
<b>Would you recommend this course to colleagues?</b>	Yes: 34	No: 0	Not Sure:			
<b>How will your practice change as a result of completing the course?</b>						
<i>I can go back now a little more confident in doing B12 injections-more knowledge</i>						
<i>Initial vitamin B12. will have a look how practice works</i>						
<i>I will be able to administer B12 injections</i>						
<i>Handouts-need</i>						
<i>Clean site</i>						
<i>Will inform patient of possible after effects and what to do in the event of adverse reaction</i>						
<i>Information updated. I can now build up my competnce in the injection</i>						
<i>I feel more confident no I have completed this course and gained the knowledge</i>						
<i>I will complete injection technique training asap</i>						
<i>Access further training/competencies etc to enable me to commence B12 administration</i>						
<i>Understanding a lot more than I thought I knew and having to implement them in surgery</i>						
<i>More up to date as not had a refresher since commencing venepuncture</i>						
<i>Maintain standards</i>						
<i>I will help the train nurses</i>						
<i>Further training required</i>						
<i>Really goes to show how things do change and how updates are essential</i>						
<i>Clean skin</i>						
<i>Pre swabbing</i>						
<i>Reinforces what I was doing and reminded me of why it is done a particular way</i>						
<i>Feedback to senior staff meeting</i>						
<i>Learnt loads, folic acid to be done with B12 bloods. PPI and parkinson drugs can impede absorption of B12</i>						
<i>B12 complications. Neuropathy due to B12 deficiency</i>						
<i>Evidence to make changes to practice</i>						
<i>More interactice features-can get online using apps</i>						
<b>Additional comments:</b>						
<i>Very informative and interesting</i>						
<i>Car park is not great</i>						
<i>Good information</i>						
<i>Not for beginners</i>						
<i>Morning sessions would be better</i>						
<i>As always lovely Annette delivered course with humour and realistic approach</i>						
<i>Learnt guidelines not to take children under 12</i>						
<i>Good revision, possible complications</i>						
<i>Learnt a ne word, Trypnophobia</i>						
<i>Very good</i>						
<i>Formal training an up to date insight into best practice</i>						
<i>Another great course with Annette, thank you</i>						
<i>I have a better knowledge of B12, unfortunately I do not administer the inj at the moment</i>						

Feedback/Evaluation		Scale: 1=poor 5=excellent				
Course Name:	COPD/Asthma					
Date:	21st March 2019					
Time:	11.00-5.00					
Tutor:	Point Six Training					
Venue:	Lightwoods					
No: of Delegates	14					
No: of Evaluation Forms	12					
		1	2	3	4	5
Venue / Location				2	3	7
Tutors Delivery						12
Pace of Course						12
Course Content					1	11
Overall View of Course						12
<b>Would you recommend this course to colleagues?</b>	Yes: 12	No: 0	Not Sure:			
<b>How will your practice change as a result of completing the course?</b>						
<i>Good understanding of Asthma and COPD</i>						
<i>Given me a better understanding to work with patients on their conditions as well as their lifestyle</i>						
<i>Enable me to do COPD / Asthma R/Vs</i>						
<i>Update knowledge</i>						
<i>I can now do Asthma LTC and educate Pts correctly</i>						
<i>I feel much more knowledgable of the conditions covered now</i>						
<i>Feel much more confident in practice</i>						
<i>I can see patients once confident and teach them about inhaler techniques and advise how to use</i>						
<i>Help provide updated advice to patients in controlling Asthma/COPD</i>						
<i>Given me confidence to advise patients re inhaler technique</i>						
<i>I know I fel more confident to help wilth inhaler technique, aware about more course for ..... More info to give patients about inhalers</i>						
<b>Additional comments:</b>						
<i>Very detailed and explained everything</i>						
<i>Quick but a good pace</i>						
<i>If we couls do spiro aswell</i>						
<i>I have learnt and gained much more knowledge regarding Asthma/COPD. I now have a much better understanding</i>						
<i>Lovely ladies, good course, lots of knowledge without being boring. Nice lunch</i>						

Feedback/Evaluation		Scale: 1=poor 5=excellent				
Course Name:	Wound Care/Diabetes/IC					
Date:	28th March 2019					
Time:	9.30-3.30					
Tutor:	M A Training					
Venue:	Bantock Park					
No: of Delegates	35					
No: of Evaluation Forms	26					
		1	2	3	4	5
Venue / Location				7	11	8
Tutors Delivery				1	9	16
Pace of Course					10	16
Course Content					11	15
Overall View of Course					11	15
<b>Would you recommend this course to colleagues?</b>	Yes: 22	No:	Not Sure: 4			
<b>How will your practice change as a result of completing the course?</b>						
<i>Reaffirms good practice, will ensure basic stock avsilble. I will add infection control audit onto weekly activities</i>						
<i>The course was valuable to refresh general wound knowledge. CQC information very useful</i>						
<i>Delegating lead nurse for tissue viability</i>						
<i>Good basic information for someone with no wound care experience</i>						
<i>Ask more questions</i>						
<i>In every way, great first step in learning more</i>						
<i>Information about iodine dressings v helpful</i>						
<i>Updated</i>						
<i>Use the weekly audit</i>						
<b>Additional comments:</b>						
<i>Toilets terrible</i>						
<i>Fabulous delivery from Annette and Linda as always, makes every session so interesting</i>						
<i>Very informative. Enjoyed the style of teaching, very engaging</i>						
<i>Too 'cosy' for the numbers attending</i>						
<i>Was not advertised as a refresher or specific to black country. Advertised online as an open course to any member of public</i>						
<i>Very informative and delivered well</i>						

Feedback/Evaluation		Scale: 1=poor 5=excellent				
Course Name:	Venepuncture					
Date:	3rd April 2019					
Time:	12.00-4.00					
Tutor:	Annette Bradley					
Venue:	Bantock House					
No: of Delegates	11					
No: of Evaluation Forms	11					
		1	2	3	4	5
Venue / Location				3	5	3
Tutors Delivery					1	10
Pace of Course					2	9
Course Content					2	9
Overall View of Course					1	10
<b>Would you recommend this course to colleagues?</b>	Yes: 11	No: 0	Not Sure:			
<b>How will your practice change as a result of completing the course?</b>						
<i>More knowledge on venepuncture</i>						
<i>Will use gloves and aprons when taking blood</i>						
<i>Apply order of blood bottles</i>						
<i>It has reinforced my practice</i>						
<i>Follow guidelines</i>						
<i>Follow guidelines</i>						
<i>Better understanding</i>						
<i>Apply order of draw / check order of draw</i>						
<i>Better understanding. Better practice</i>						
<i>I will book on to a venepuncture course/how to take blood, practical theoretical course</i>						
<i>Gives me a lot more in depth knowledge of understanding where to find the right vein for venepuncture and also how important infection control is within practice</i>						
<b>Additional comments:</b>						
<i>Annette was friendly and funny and delivered course well</i>						
<i>Fantastic delivery of course</i>						
<i>Just a little cold</i>						
<i>Thank you</i>						
<i>Room a little cold, but lovely food, easy to park</i>						
<i>Fun and engaging</i>						
<i>Not quite what I was expecting from the eventbrite description but still good for CPD</i>						
<i>Annette's very friendly, have learnt a lot during her training session</i>						
<i>Nice and tidy, easy access and good parking</i>						
<i>Really knowledgable and down to earth</i>						