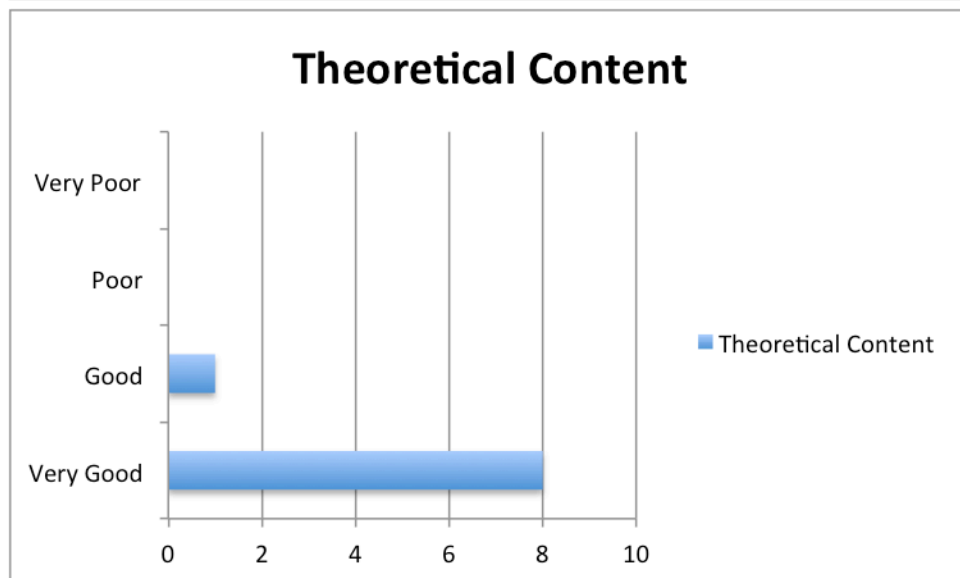
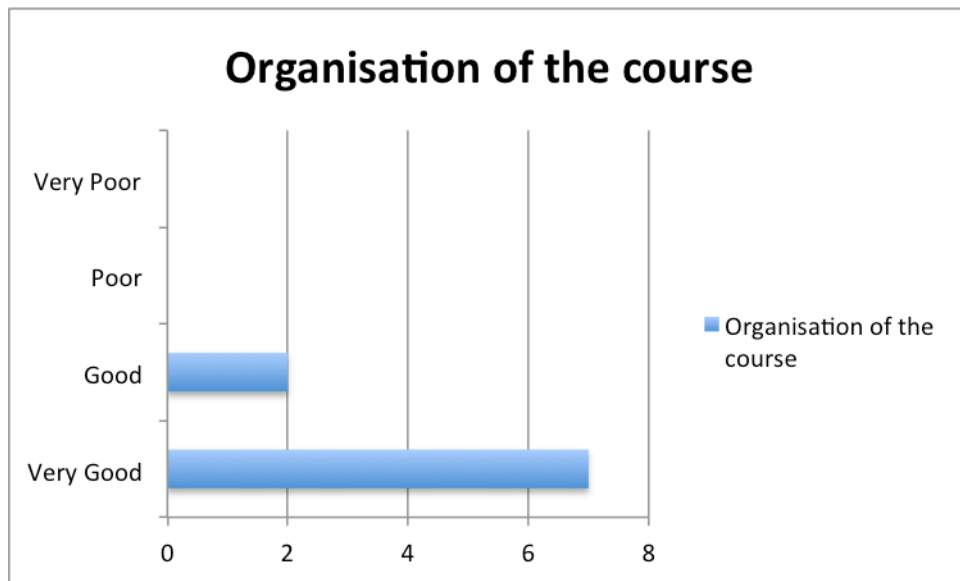
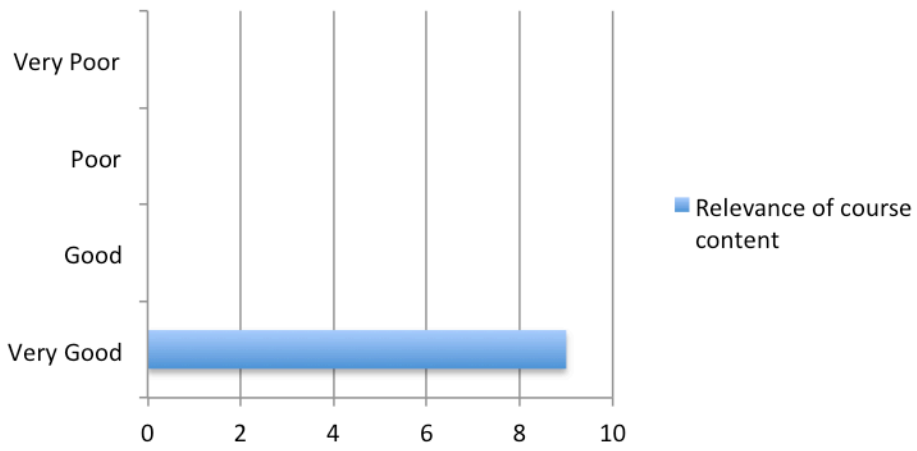


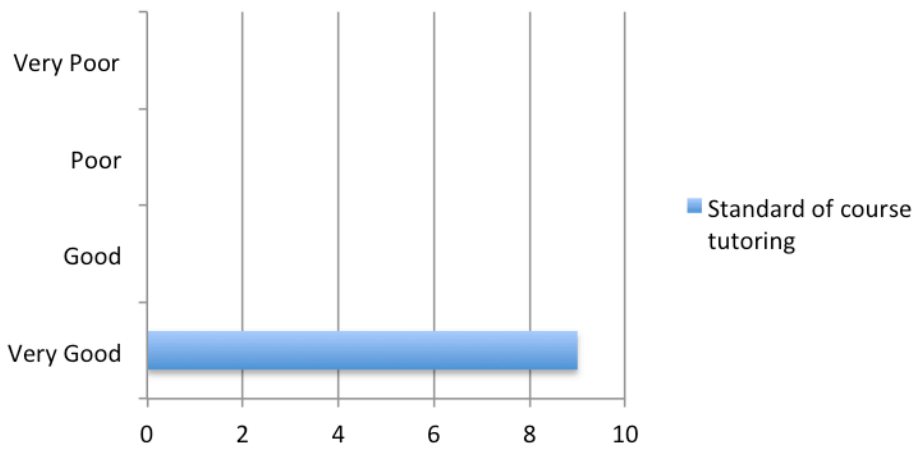
Conflict Resolution – 24/10/19



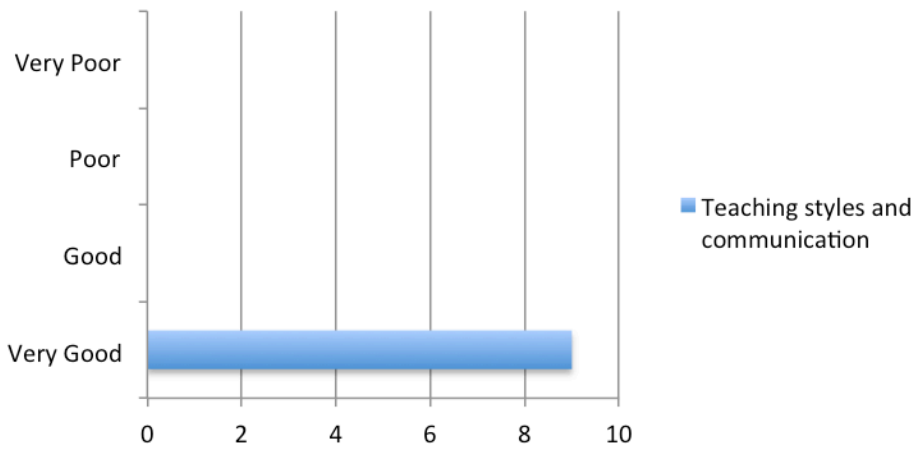
Relevance of course content



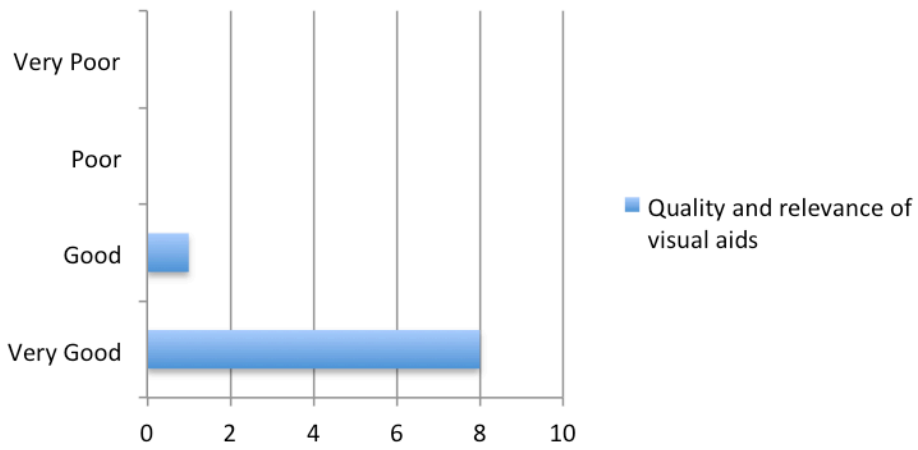
Standard of course tutoring



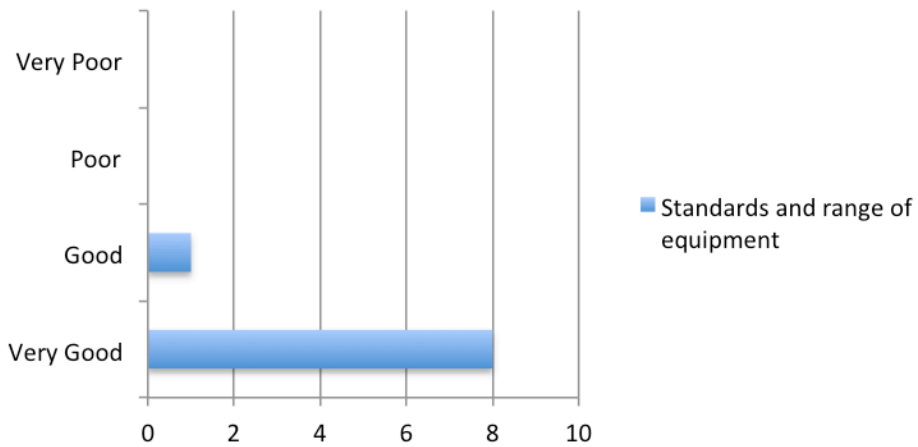
Teaching styles and communication



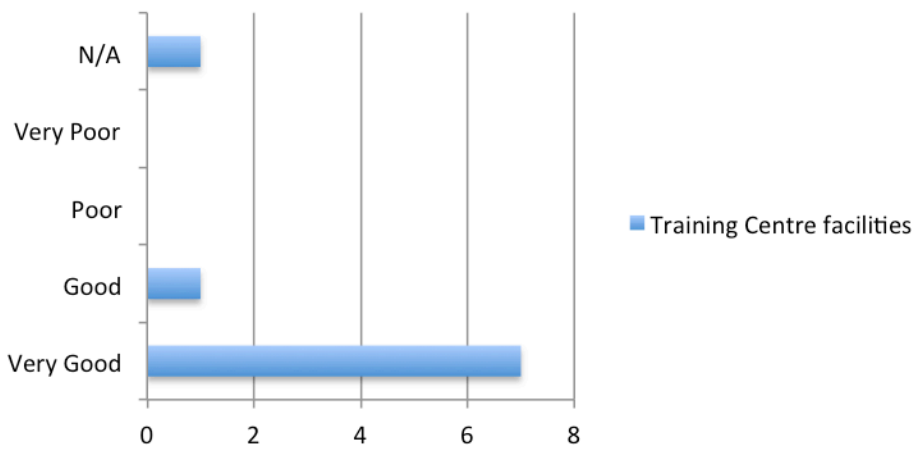
Quality and relevance of visual aids

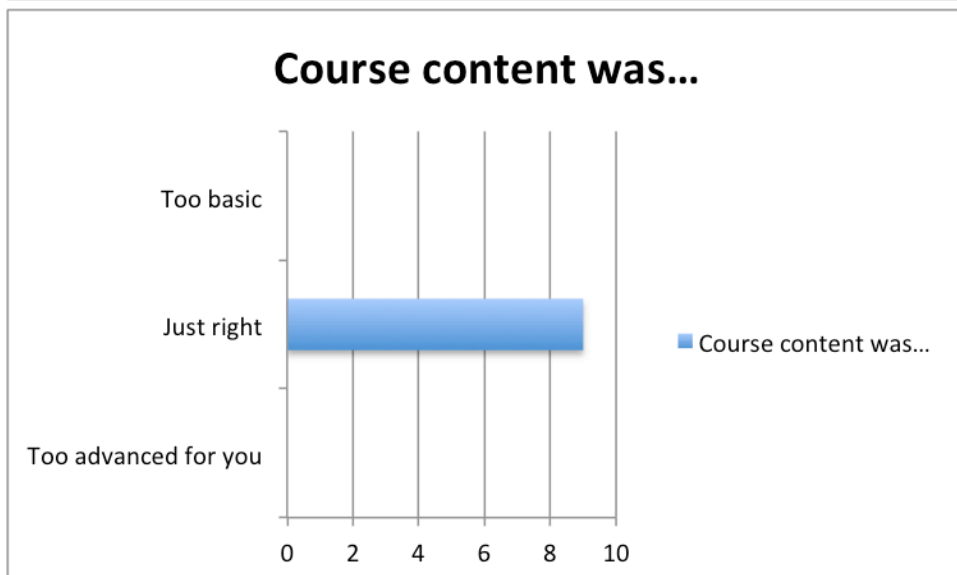
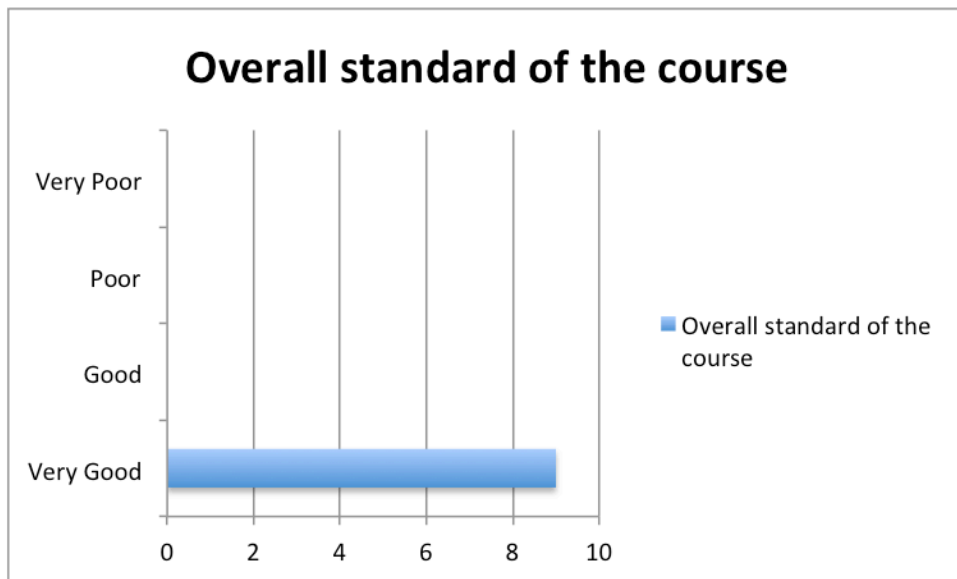


Standards and range of equipment



Training Centre facilities





Comments:

What element of the course did you find most beneficial?

“Was all very beneficial”

What elements of the course do you feel should be change if any?

“Nothing”

Any other comments?

What element of the course did you find most beneficial?

“Physical element learning basic self defense”

What elements of the course do you feel should be change if any?

Any other comments?

“Really enjoyed it, thank you”

What element of the course did you find most beneficial?

“The practical side was very useful”

What elements of the course do you feel should be change if any?

“Would have been helpful to have manual first”

Any other comments?

“Enjoyed the course”

What element of the course did you find most beneficial?

“Practical activities – I learn by getting involved so I have learnt a lot through this side of the training”

What elements of the course do you feel should be change if any?

Any other comments?

“Will recommend to the staff at my practice”

What element of the course did you find most beneficial?

“Practical – being taught defensive mechanisms as well as communication”

What elements of the course do you feel should be change if any?

Any other comments?

“Really good training, thank you”

What element of the course did you find most beneficial?

“Engaging! Actually putting things into practice makes it stick in my brain easier”

What elements of the course do you feel should be change if any?

“None”

Any other comments?

“Brilliant trainer! Interesting content and very useful!”

What element of the course did you find most beneficial?

“All of it”

What elements of the course do you feel should be change if any?

“Nothing needs to be changed”

Any other comments?

“An excellent training course. Very important for all to know how to handle situations”

What element of the course did you find most beneficial?

“Personal protection”

What elements of the course do you feel should be change if any?

“None”

Any other comments?

What element of the course did you find most beneficial?

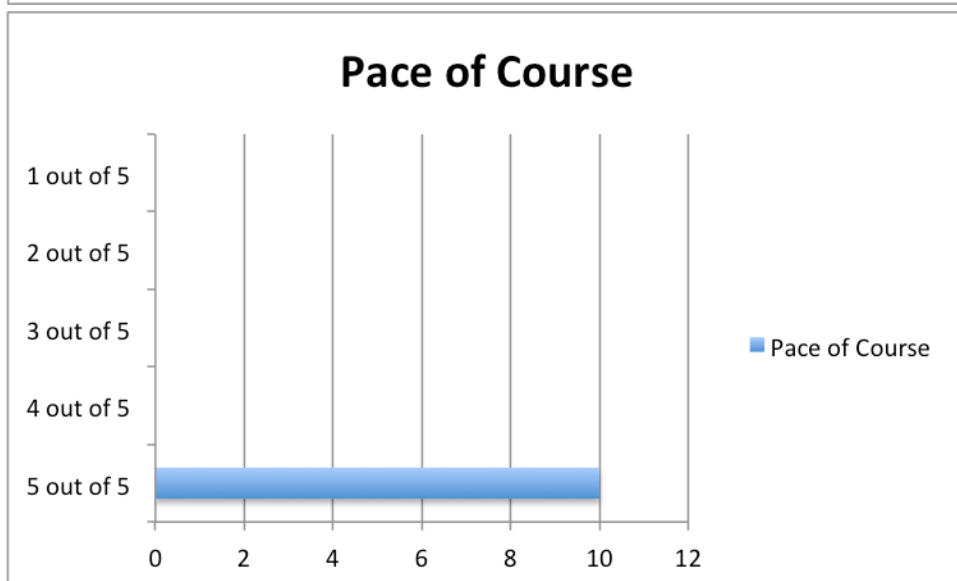
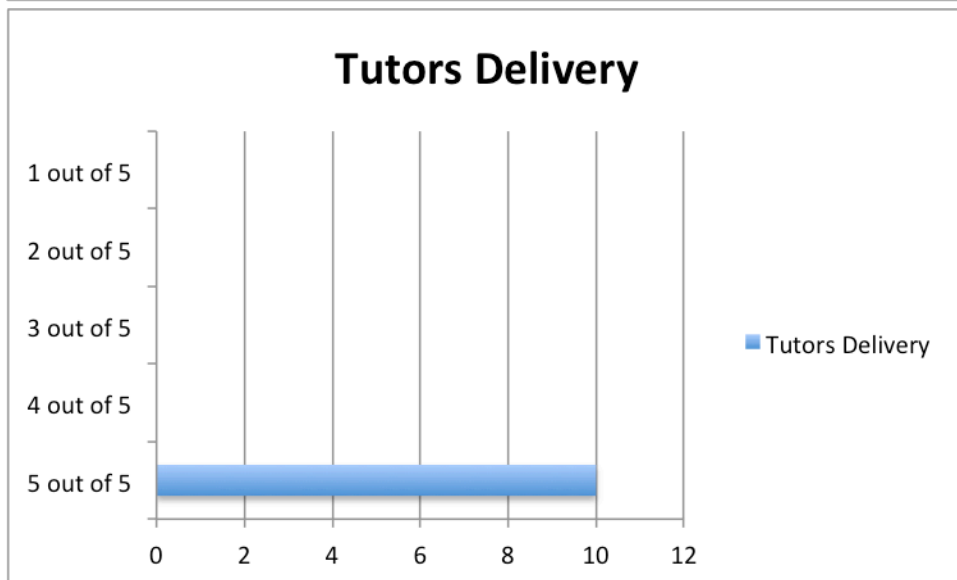
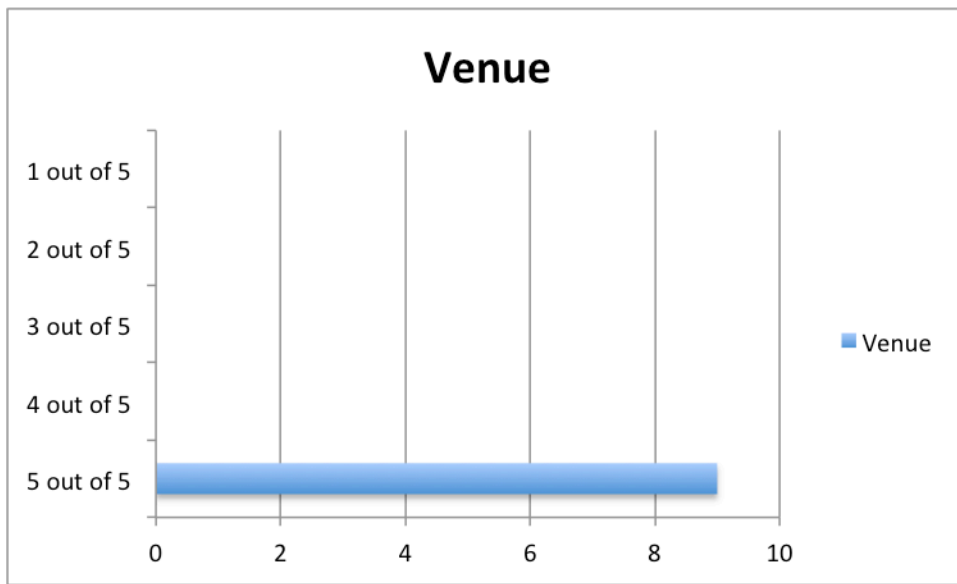
“Role play/Demonstration”

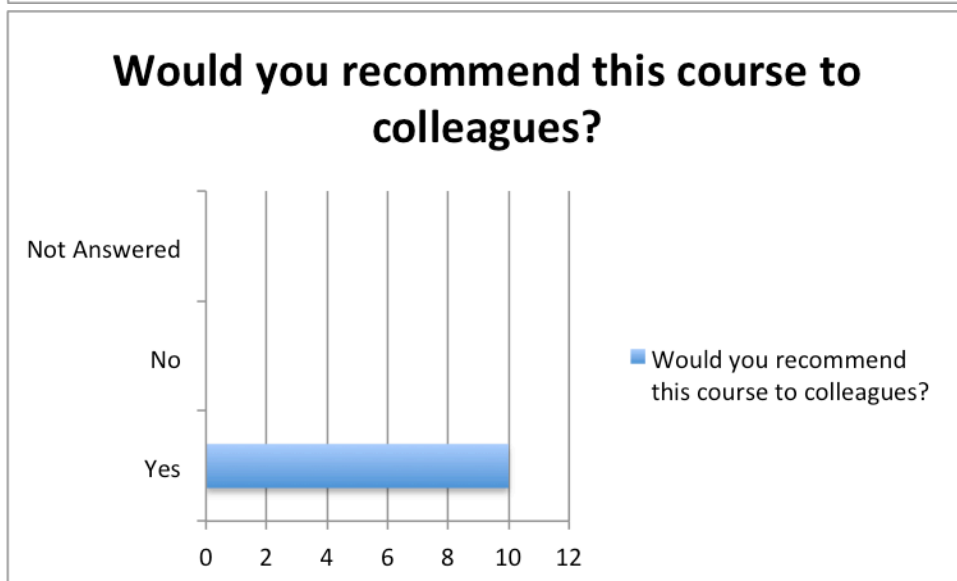
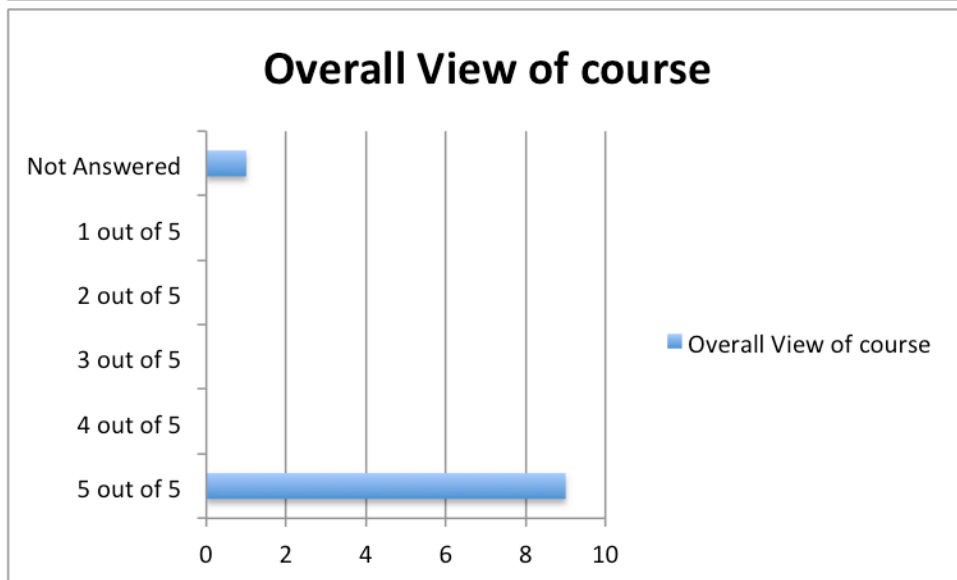
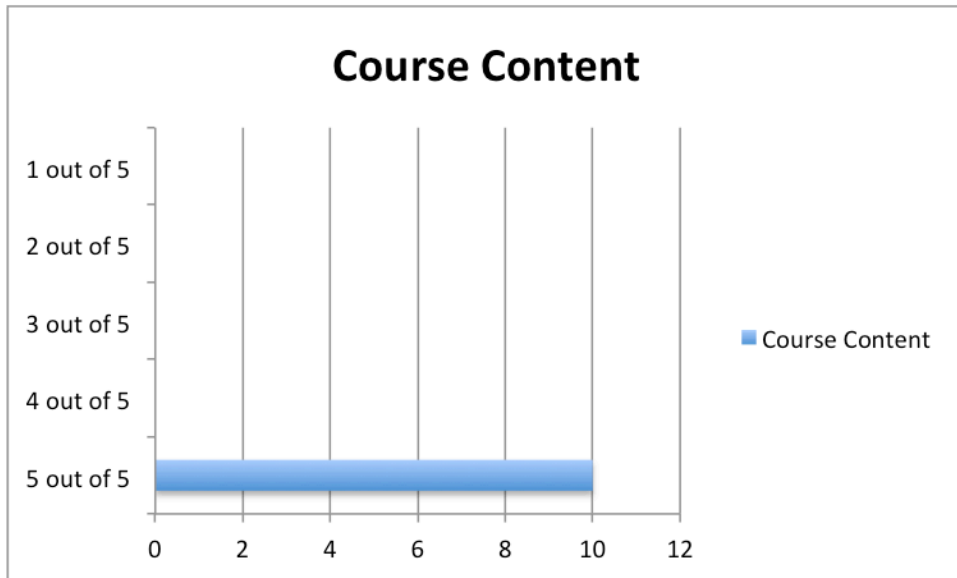
What elements of the course do you feel should be change if any?

Any other comments?

“Good delivery of information. Rememberable”

Conflict Resolution





Comments

How will your practice/work change as a result of completing this course –
“Hope if we get an aggressive patient in that I would be able to calm things down before it went too far”

Additional comments – “Learnt a lot more than I expected to, definitely recommend”

Venue – “Nice”

Tutors Delivery – “Very good”

Pace of course –

Course content –

Overall view of course –

How will your practice/work change as a result of completing this course –
“Management need to do more to ensure safety of staff when they work alone”

Additional comments –

How will your practice/work change as a result of completing this course –

Additional comments – “Excellent course. Very informative”

Venue –

Tutors Delivery – “Absolutely fab!”

Pace of course –

Course content –

Overall view of course –

How will your practice/work change as a result of completing this course –
“I’ll now be able to remain calm in situations, in order to diffuse situations before they become dangerous, self defense ☺”

Additional comments – “Loved the course! Greatly informative. Thank you ☺”

How will your practice/work change as a result of completing this course –
“Being aware more”

Additional comments –

How will your practice/work change as a result of completing this course –

“Better understanding of self defense”

Additional comments –

How will your practice/work change as a result of completing this course –
“Remain calm, show empathy & call on team for help when required”

Additional comments –

How will your practice/work change as a result of completing this course –
“Remain calm and show empathy”

Additional comments –

How will your practice/work change as a result of completing this course -
“Remain calm and show empathy”

Additional comments -

Venue - “Noisy from main road”

Tutors Delivery - “Good explanations”

Pace of course - “Very good”

Course content - “Useful to my job role”

Overall view of course -

How will your practice/work change as a result of completing this course -

“Think of consequences”

Additional comments -