



Health Care Assistant Fundamentals of Immunisation Training

Future Proof Ltd Dudley – General Practice Staff

27th and 28th February 2019

Future Proof Ltd organised a Fundamentals of Immunisation two-day course for general practice health care assistants on 27/28th February 2019 between 0930 and 1600hrs each day.

15 staff attended the session at St James medical centre, Malthouse Drive, Dudley, DY1 2BY. On day one 15 evaluation forms were completed and on day two 7 evaluation forms were completed.

From the evaluation forms: Scale 1= poor 5= excellent

Score	1	2	3	4	5
Venue/location:				7	15

Score	1	2	3	4	5
Tutors Delivery:				1	21

Score	1	2	3	4	5
Pace of course			1	4	17

Score	1	2	3	4	5
Course content				6	16

Score	1	2	3	4	5
Overall view of course				2	18

Comments next to scores:

Tutor very knowledgeable and answered all questions.
 Excellent. Some parts were not relevant to my role.
 Covered all the relevant info.
 Venue – clean and tidy ample parking
 Able to take notes and understand.

venue – very nice
Delivery – very informative
Content – good information

Would you recommend this course to colleagues? Yes – 22 No – 0

How will your practice change as a result of completing the course?

*More help for practice nurse as now I be able to help out with immunisation
Now know anyone can run the flu campaign and advice given on how we could improve uptake.
I will be able to administer shingles injection after competency assessment.
QOFs will get completed and more help for the nurse now.
I've learnt a lot I didn't know and will use/print sheets using links provided.
I will have confidence in giving injections.
New to immunisation therefore the knowledge of vaccine and how they work is beneficial. Some content I find would not be useful but overall the course was quite informative.
Understanding the importance of safety for the patient i.e allergies (eggs).
A lot of good up to date information to deliver in my practice and care home. Update myself with links provided.
I will be giving child flu's this winter.
Try to create a different plan of action on how we deliver the campaign.
Share my knowledge and understanding back to practice, may be suggest different ways of doing the immunisations.
Able to perform immunisations at work and run clinics independently once signed off.
It has given me knowledge and understanding. Stating what is expected in giving immunisations.
More understanding in giving nasal to children
Excellent days
Increased knowledge acquired new skills deliver services to patients.*

Additional comments:

*Very interesting insight to why we vaccinate.
Excellent course, would recommend to other people.*



Fundamentals of Immunisation Course – 2 days

Future Proof Health – General Practice Nurses

12th/13th June 2019

Future Proof Health Limited organised a two day Fundamentals of Immunisation Course on 12th and 13th June 2019 at Himley Hall, Dudley. 11 staff attended the session. 11 evaluation forms were completed

From the evaluation forms: Scale 1= poor 5= excellent

Score	1	2	3	4	5
Venue/location:		1		4	6

Score	1	2	3	4	5
Tutors Delivery:					11

Score	1	2	3	4	5
Pace of course				3	8

Score	1	2	3	4	5
Course content				1	10

Score	1	2	3	4	5
Overall view of course			1	3	10

Comments next to scores:

Venue: Restrictions on internet on course content. Easy to get to, nice room, however cold despite heaters. Very cold, no phone signal, videos blocked by venue WiFi. Lovely venue. Beautiful and relaxing venue. Stunning and practical.

Tutors Delivery: Exceptional knowledge. Very knowledgeable! Kept the course interesting. Intense but informative. Excellent supportive info or signposted to info. Pauline is excellent – I admire you having so much knowledge to deliver such an intensive course. Very friendly knowledgeable and delivered clearly. So knowledgeable and really approachable also. Pauline is excellent – I admire you having so much knowledge to deliver such an intensive course. Very factual and informative. Excellent knowledge.

Pace of course: May be better if delivered over 2.5 days. Delivered at a pace I could follow well. All seemed to flow well and not overwhelmed. Very fast but didn't feel left behind.

Course content: Very clear and a lot covered. Interesting and extremely relevant. Really interesting. Relevant and applicable.

Overall view: Really informative and relevant for my practice. All very relevant. All very interesting. Pauline was very patient and answered all the questions.

Would you recommend this course to colleagues? Yes – 11 No – 0

How will your practice change as a result of completing the course?

I hope to become competent at giving and my knowledge of immunisation

It will change for the better bringing awareness to disease and ideas for new clinics

This course is fundamental to my new practice nurse role. I look forward to putting this knowledge into practice.

I have now more understanding of immunisations and diseases. I feel more competent with imms than I ever did.

I'm from a research and development background and thrive on best practice which is evidence based. I feel confident now carrying out vaccinations under supervision and welcome feedback.

Will now be able to begin my competencies for immunisation now that I have the unpinning knowledge of vaccines and issues surrounding them.

I will feel much more confident and knowledgeable regarding imms. I feel now I have the knowledge behind why we give them which I could pass on to patients with more confidence.

I now feel more confident having consultations booked in with me, an feel from the information taught and the notes I have made I'm able to explain to my patients about the diseases and how imms can help prevent.

I feel more confident now with the theory of imms and feel comfortable using it in practice.

Educating patient on why we vaccinate and the importance.

More confident in delivering child imms. Explore methods of uptake of vaccines.

Additional comments:

It is incredible that one person has so much knowledge! Your passion for public health is contagious!

Thankyou!

I have attended two days imms courses at BCU as well. In comparison this course was excellent. Content was appropriate, delivery of the course was vey adequate and did a great job. Thank you very much 😊

Many thanks Pauline for delivering the course well, I look forward to your flu updates – many thanks Pauline delivered a great and interesting two days. I learnt an awful to and would recommend to other who need to undertake immunisation courses.

I would like to know of any more courses coming up (Rachael Jones).

The whole content of the training was very intense and thorough, but I really feel that it is required with the practice setting. It was rushed at the end perhaps the content of the morning on the second day wasn't as much needed as the illnesses being vaccinated for.

Content was very informative and excellent delivery.

Feedback/Evaluation		Scale: 1=poor 5=excellent				
Course Name:	Childhood Imms					
Date:	17.7.2019					
Time:	9.00-12.30					
Tutor:	Pauline MacDonald					
Venue:	Dudley College					
No: of Delegates	63					
No: of Evaluation Forms	58					
		1	2	3	4	5
Venue / Location		1	4	14	22	17
Tutors Delivery					7	51
Pace of Course				1	8	49
Course Content				1	8	49
Overall View of Course				1	7	50
Would you recommend this course to colleagues?	Yes: 58	No:		Not Answered:		
How will your practice change as a result of completing the course?						
<i>Picked up some salient points that has made clear things. My practice is liable for (or not) for you. I will alter things to reflect this.</i>						
<i>Take on board issues covered to improve my practice</i>						
<i>As a newly qualified this session has taught me a lot about immunisation and I now feel confident to further my practice at work.</i>						
<i>Recalling and identifying more patients with missing vaccine status/uncertain.</i>						
<i>More aware of checking what pts need.</i>						
<i>Excellent update</i>						
<i>Update of current best practice.</i>						
<i>The knowledge and skills I have received was excellent. I will share my information with my colleagues.</i>						
<i>Going back to check patients who are eligible for shingles vaccination.</i>						
<i>Update of employees and co-workers.</i>						
<i>Undertake some searches on EMIS for follow-up. Download some of the links for info in slides. Contact CHIS for MMR lists.</i>						
<i>Has made me more aware of the catch-up programmes – will try and chase it up back in surgery.</i>						
<i>Aware of Men ACWY up to 25 years. HPV with boys age 12 years.</i>						
<i>Good for update</i>						
<i>Invite more catch-up groups</i>						
<i>Look at Occ Hlth for staff – Flu etc.</i>						
<i>Occupational MMR and flu.</i>						
<i>Update taken back to practice.</i>						
<i>More confident about 1 year Hep B doses and heel prick.</i>						
<i>Extremely informative and useful.</i>						
<i>Up to date. Giving more confident delivery of information to patients/parents. Great that we get slides too.</i>						
<i>Better understanding of schedules.</i>						
<i>Recall of ACWY eligible teenagers</i>						
<i>More confident and deliver more information along with vaccine</i>						
<i>Run search for % uptake child imms. Run search of 10-11 year olds for MMR. Organise flu campaign. Use YouTube "call the shots". Use VaxPro first. Read shingles PGD and call outstanding pts.</i>						
<i>Info given on how to translate vaccines on baby born from outside the UK.</i>						
<i>Refreshing info shared. So important to be offering an excellent service to practice population. The sharing of knowledge and experience is paramount.</i>						
<i>Practice meeting to discuss points raised that we are/were unaware about. Have also been signposted to useful websites.</i>						
<i>MMR 10-11 year olds. Hep B heel prick test – previously unaware. Pushing more shingles vaccination and side effects of shingles. Pushing ACWY, pneumo and shingles.</i>						
Additional Comments						
<i>A microphone would be helpful!</i>						
<i>Always informative.</i>						
<i>Excellent speaker. Would be better as full day with lunch.</i>						
<i>Need lunch between imms update and travel. Please get a Rep. Don't mind listening if they provided food 😊</i>						
<i>I have gained plenty of knowledge. I will return to any further course you undertake.</i>						
<i>Enjoyed the update.</i>						
<i>Need info on indemnity – No lunch!!!</i>						
<i>Always enjoy listening to Pauline! Regret some people showed little respect by talking!</i>						
<i>Very informative speaker was great.</i>						
<i>Very knowledgeable speaker.</i>						
<i>Great update – as always. Pauline is an eloquent, informative, knowledgeable trainer.</i>						
<i>Many thanks</i>						
<i>Very good course. Excellent delivery and content.</i>						
<i>Really good update session lecturer very knowledgeable</i>						
<i>Fabulous session.</i>						
<i>Excellent overall 😊</i>						
<i>Very informative – videos helpful.</i>						
<i>Brilliant content, been a few years since I last had a good update despite ensuring I've attended some updates provided annually.</i>						
Comments next to scores:						
Venue – Aircon! Loo's not enough for size of group. Need aircon! Aircon! Toilet facilities poor – not flushing and no toilet rolls. Difficult to locate building massive site! No signs for toilets – only 2 – no toilet roll in one and won't flush. Very hot - Aircon! Difficult to get to but good facilities. Distance little too far. Could have been closer to work address. Toilet facilities very poor. Nearest toilet only had 2 for all course attendants. Too far to travel at 0830 in the morning. Parking limited. Room too hot. Too hot! Too far away.						
Delivery – Excellent knowledge. Clear concise and knowledgeable.						
Pace – a lot to take in.						
Content – Varied. Would like more detail on indemnity						
Overall course - Excellent						



Health Care Assistant Fundamentals of Immunisation Training

Future Proof Ltd Dudley – General Practice Staff

16th and 17th September 2019

Future Proof Ltd organised a Fundamentals of Immunisation two-day course for general practice health care support workers on 16th/17th September 2019 between 0930 and 1630hrs each day.

22 staff attended the session at St James medical centre, Malthouse Drive, Dudley, DY1 2BY.

18 evaluation forms were completed.

From the evaluation forms: Scale 1= poor 5= excellent

Score	1	2	3	4	5
Venue/location:			3	9	6

Score	1	2	3	4	5
Tutors Delivery:				6	12

Score	1	2	3	4	5
Pace of course			1	6	11

Score	1	2	3	4	5
Course content				3	15

Score	1	2	3	4	5
Overall view of course				6	12

Comments next to scores:

Venue: Always a bit too warm. Could be in a place where quality of food available to purchase if wish. Not too far, easy to get to.

Delivery: Great very knowledgeable. Clear and well paced. Very good and informative.

Pace: Just right.

Content: Very informative and detailed. Very thorough and informative. Learnt a lot about vaccines and how they are made – feel comfortable to talk about them now. Very informative.
Overall: Good course, very important for my role. Would recommend to other due to knowledge gained. Very informative. Educational and enjoyed it.

Would you recommend this course to colleagues? Yes – 18 No – 0

How will your practice change as a result of completing the course?

Will start training to administer vaccines

I will be able to run my own vaccination clinics which will help the practice with the pressure of flu season.

Make plans before the vaccination season begins. Investigate who needs what vaccine. Have a flu party.

Able to offer vaccines every day, more staff to inject, higher uptake of flu vaccines and shingles and pneumococcal

More confident to relay benefits of having vaccination and dispel beliefs and folk law.

I will feel more confident in giving vaccines.

I learnt a lot of valuable knowledge which I can use to answer patients' questions. I also learnt a lot about my responsibilities as a HCA and the employers responsibility to me and the patient.

Establish alert for people aged 70 for shingles. Encourage practice to do flu party which I think is a good idea.

Will be able to start giving correct information and give the imms from this course.

I fell well equipped with information going forward into this flu season.

Ensure PSD in place for Patients (never done before) – find out about a designated mentor.

Able to undertake further vaccines.

Will be more confident in my practice.

Additional comments:

Very interesting insight to why we vaccinate.

Excellent course, would recommend to other people.

The course could be made more interesting as there is a lot of information to take in. The course is too longer considering we will be sent the slides.

Previous to course have some course content sent by email please

Interesting and informative and delivered at the right level.

Thank you 😊

Very good course, very informative reiterates my past learning.